

Kidney Resource Services.



We're here for you. If you have kidney disease, the UnitedHealthcare Kidney Resource Services (KRS) program is here to help you. The KRS program is designed to help members who have been diagnosed with end-stage renal disease (ESRD) and are preparing to start dialysis or those who are currently receiving dialysis treatments. We specialize in helping you manage your disease.

The Kidney Resource Services program features:

- Consultation from a KRS clinical consultant to help you make informed decisions about your care.
- Access to some of the nation's leading dialysis centers.
- Continued consulting and monitoring of your care to answer questions about your health.

Clinical consultants.

Kidney Resource Services' clinical consultants are nurses who are available to help you understand your kidney disease and associated health issues, such as:

- Anemia management.
- Medication management.
- High blood pressure monitoring.
- Nutrition management.
- Home dialysis, if appropriate.
- Kidney transplantation, if appropriate.

Dialysis.

Finding the right dialysis center can be one of the most important parts of managing kidney disease. If you are in need of dialysis, UnitedHealthcare Kidney Resource Services nurses are available to help you find the nation's top-performing dialysis centers so you can get the care that's right for you.

Contact us.

To take advantage of the KRS program, call a clinical consultant toll-free at **1-866-561-7518** between 8 a.m. and 5 pm. CT, Monday through Friday, excluding holidays. If you have a hearing or speech impairment, and have access to a TTY system, please call 711.

91%

of members report their KRS nurses educate and inform them about their condition.¹

86%

of members reported KRS nurses make things simple so they can focus on what really matters.¹

Sources:

1. Optum Net Promotor Score data, Q3 2016.

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