

2011 COMMUNITY IMPACT REPORT PART II: PERFORMANCE HIGHLIGHTS

DATA SOURCES AND LIMITATIONS

The data used in this report come from several sources.

- Issue area goals are drawn from the Travis County Health and Human Services & Veterans Service (TCHHS/VS) Program Matrix.
- The Finance Division provides the total Travis County fiscal investment in each program in a summary document titled the “Financial Services Master Matrix.” This information is also used to calculate the total investment for each issue area.
 - The work of the Contract Compliance Specialists includes on-site reviews of documentation to verify reported financial and performance information.
- The program description, client eligibility criteria, percentage of program budget funded by TCHHS/VS, performance measure titles^q, and performance goals come from the program’s 2011 contract. Contracts follow a calendar year unless otherwise noted.
- The actual performance results for the majority of contracts included in this report reflect the program’s year-to-date actual performance as specified on the fourth quarter “2011 Quarterly Program Performance Report.” Explanations for the programs’ performance results are also drawn from the service provider comments in this report. TCHHS/VS Program Leads, who provide programmatic expertise and assist in the management of these contracts, performed a data-quality check for the “2011 Quarterly Program Performance Report” at each quarter’s submission. A few contracts had a different data source for actual performance results:
 - Austin ISD, Travis County Collaborative Afterschool Program: Travis County Collaborative Afterschool Program Summary Report, October 2011
 - Harvest Foundation program: African American Men and Boys and Women and Girls Conferences Monthly Conference Summaries
 - Pflugerville ISD, After the Bell program: Pflugerville ISD After the Bell After School Program Year 4, September 2010-June 2011 Report
 - Workforce Solutions—Capital Area Workforce Board, Child Care Local Match: Calculated Roll Up Sheet, Transfer Agreement EOY FY2011 Status Report, provided by Ron Hubbard at Austin/Travis County Health and Human Services Department

^q In some cases, performance measure titles were adjusted in this report to more accurately describe the information being collected.

Appendix B

PROGRAMS NOT INCLUDED IN THE COMMUNITY IMPACT REPORT

The purpose of the Community Impact Report is to provide a comprehensive overview of the Travis County Health and Human Services & Veterans Service investments in health and human services. The following social service investments are not included in the *2011 Community Impact Report* due to the unique nature of the agreements with the City of Austin.

Public Health Services Interlocal Agreement

- *Program Description:* The City Health and Human Services Department has provided public health services to Travis County through various agreements since 1985. The Public Health Services Interlocal Agreement provides services to protect the entire City and County population from disease by promoting community-wide wellness, preventing disease, and protecting the community from infectious diseases, environmental hazards, and epidemics through one public health system of service delivery for the City and County. Services are provided in the following areas:
 - Health Authority
 - Communicable Disease Unit Services
 - Surveillance Program
 - Epidemiology
 - Immunization
 - Health Promotion/Education
 - Bureau of Vital Records
 - Environmental & Consumer Health
 - Rodent & Vector Control
 - African American Quality of Life Mobile Van
 - Sickle Cell Services
 - Animal Control Services
- *Funding:* The total TCHHS/VS investment from October 1, 2010 to September 30, 2011 was \$3,063,988 via an interlocal agreement with the City of Austin.

Work-Based Learning / Summer Youth Employment Program

- *Program Description:* This program provides a variety of work-based learning and summer youth employment opportunities through meaningful work experiences that promote economic self-sufficiency, good citizenship, and healthy lifestyles. The program serves youth ages 14 to 17 (up to age 22 for youth with disabilities) and provides paid employment between June 1st and August 31st in conjunction with community, faith-based, and non-profit organizations. Life skills and personal development training, such as anger management and conflict resolution, is also included.
- *Funding:* The total TCHHS/VS investment from October 1, 2010 to September 30, 2011 was \$217,554 via an interlocal agreement with the City of Austin.

Appendix C

FEDERAL POVERTY INCOME GUIDELINES – 2011

Most TCHHS/VS contracts require the programs to serve participants with household incomes at or below 200% of the Federal Poverty Income Guideline (FPIG) level. Some programs have chosen to follow a more stringent threshold. The following table presents the federal poverty thresholds by household size and income.

Household Size	Income Limits for Threshold Levels					
	50%	100%	125%	150%	200%	250%
1	5,445	10,890	13,613	16,335	21,780	27,225
2	7,355	14,710	18,388	22,065	29,420	36,775
3	9,265	18,530	23,163	27,795	37,060	46,325
4	11,175	22,350	27,938	33,525	44,700	55,875
5	13,085	26,170	32,713	39,255	52,340	65,425
6	14,995	29,990	37,488	44,985	59,980	74,975
7	16,905	33,810	42,263	50,715	67,620	84,525
8	18,815	37,630	47,038	56,445	75,260	94,075
For each additional person, add:						
	1,910	3,820	4,775	5,730	7,640	9,550

Data source: "The 2011 HHS Poverty Guidelines," U.S. Department of Health & Human Services, *Federal Register*, Vol. 76, No. 13, January 20, 2011, pp. 3637-3638, accessed November 17, 2011, <http://aspe.hhs.gov/poverty/11poverty.shtml>.

Appendix D

AUSTIN MEDIAN FAMILY INCOME GUIDELINES – 2011

The Blackland Community Development Corporation contract requires participants in their Transitional Housing program to have a household income at or below 50% of the Austin Median Family Income (MFI) level. A number of programs in the Housing Continuum issue area also use the Austin MFI level when measuring client incomes. The following table presents the Median Family Income Limits established by the U.S. Department of Housing and Urban Development (HUD) for Travis County.

Household Size	Income Limits for Threshold Levels					
	30%	40%	50%	60%	80%	120%
1	15,750	21,000	26,250	31,500	41,950	62,900
2	18,000	24,000	30,000	36,000	47,950	71,900
3	20,250	27,000	33,750	40,500	53,950	80,900
4	22,450	29,960	37,450	44,940	59,900	89,900
5	24,250	32,360	40,450	48,540	64,700	97,050
6	26,050	34,760	43,450	52,140	69,500	104,250
7	27,850	37,160	46,450	55,740	74,300	111,450
8	29,650	39,560	49,450	59,340	79,100	118,650

Data source: "2011 Rent and Income Limits," City of Austin Neighborhood Housing and Community Development, July 13, 2011, accessed November 17, 2011, http://www.ci.austin.tx.us/housing/downloads/income_limits_2011.pdf.

Appendix E

STATE MEDIAN INCOME GUIDELINES – 2011

The Workforce Solutions—Capital Area Workforce Board requires families receiving child care services through the Child Care Local Match program to have incomes no greater than 85% of the State Median Income for a family of the same size. The following table presents the State Median Income thresholds, effective October 1, 2010 through September 30, 2011, by family size and gross annual income.

Household Size	Income Limits for Threshold Levels			
	55%	75%	80%	85%
1	18,690	25,486	27,185	28,884
2	24,440	33,327	35,549	37,771
3	30,191	41,169	43,914	46,658
4	35,941	49,011	52,287	55,546
5	41,692	56,853	60,643	64,433
6	47,443	64,695	69,007	73,320
7	48,521	66,165	70,576	74,987
8	49,599	67,635	72,144	76,653
9	50,677	69,106	73,713	78,320
10	51,756	70,576	75,281	79,986
11	52,834	72,046	76,849	81,652
12	53,912	73,517	78,418	83,319
13	54,990	74,987	79,986	84,985
14	56,069	76,457	81,554	86,651
15	57,147	77,927	83,123	88,318

Data source: "Eligibility Code Card for Child Care Services," accessed March 8, 2012, <http://www.twc.state.tx.us/boards/wdletters/letters/33-10att1.pdf>. State Median Income levels are based on U.S. Department of Health & Human Services State Median Income Estimates, *Federal Register*, Vol. 75, No. 91, published May 12, 2010.

Appendix F

ZIP CODE CLASSIFICATION METHODOLOGY AND MAP

Zip codes located within Travis County are classified into one of the following eight descriptive categories: Central, East, North, Northeast, Northwest, Southeast, Southwest, and West. These categories were designed to provide a frame of reference when locating zip codes on the map and are used to highlight client concentrations across geographic areas.

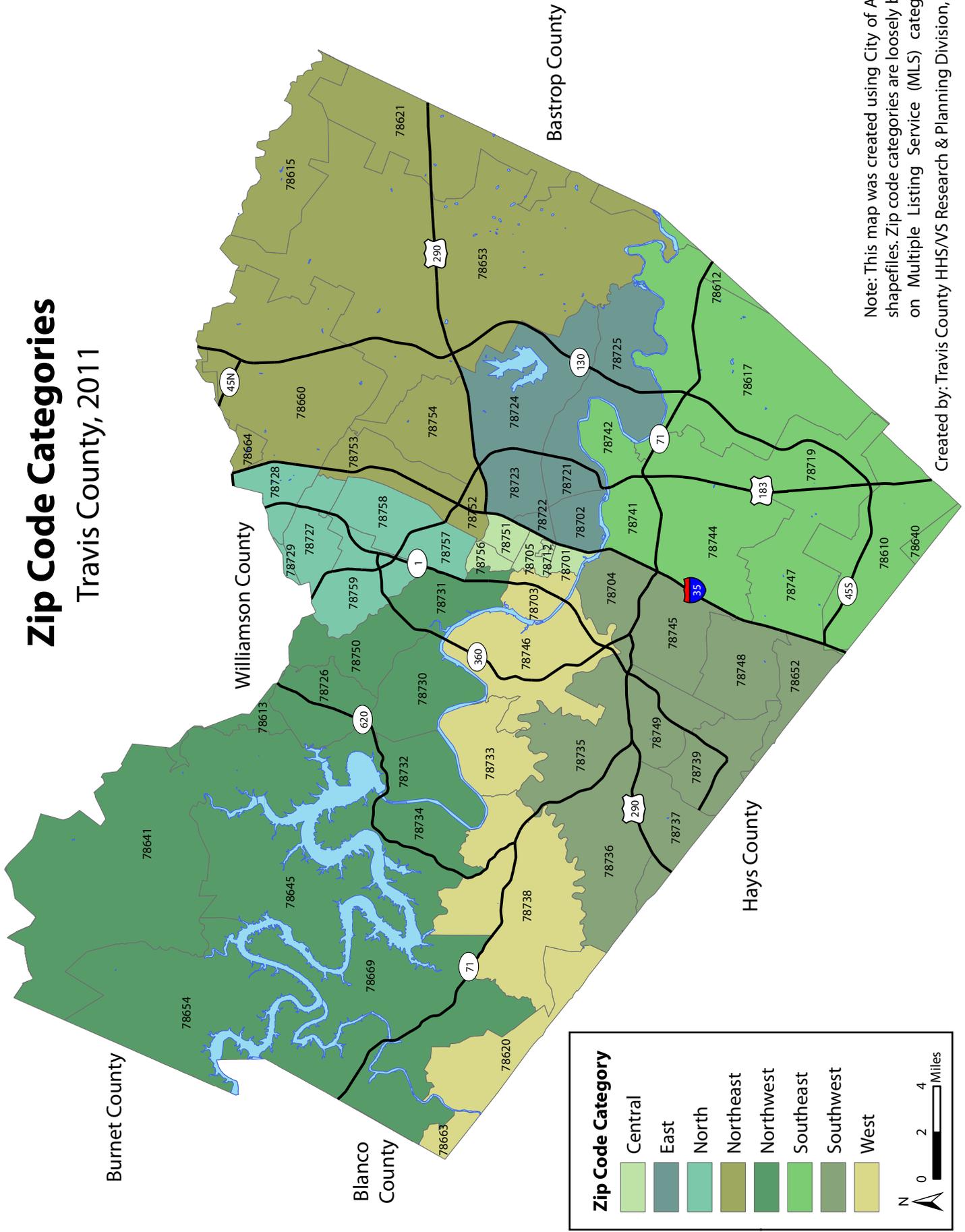
Descriptive categories are loosely based on Multiple Listing Service (MLS) categories. Occasionally, a zip code spans multiple MLS areas. For such zip codes, categorization was based on where the bulk of the zip code area was located. For example, if a zip code spanned the West, South, and Southwest areas, but the majority of the zip code area was located in the West area, it was classified as "West."

A number of zip codes are located in Travis County and an adjoining county. These zip codes were classified by where the area found inside Travis County lines was mostly located. For example, a zip code area may be located in the West area of Travis County, but the majority of the zip code area outside of Travis County may be in the Southwest area. In this example, the zip code would be classified as "West."

Please note that the 78616 zip code has a miniscule portion of its area within Travis County boundaries and thus is not included on the zip code classification map.

Zip Code Categories

Travis County, 2011



Note: This map was created using City of Austin shapefiles. Zip code categories are loosely based on Multiple Listing Service (MLS) categories.

Created by: Travis County HHS/MS Research & Planning Division, 2012.