

# Planning and Evaluation

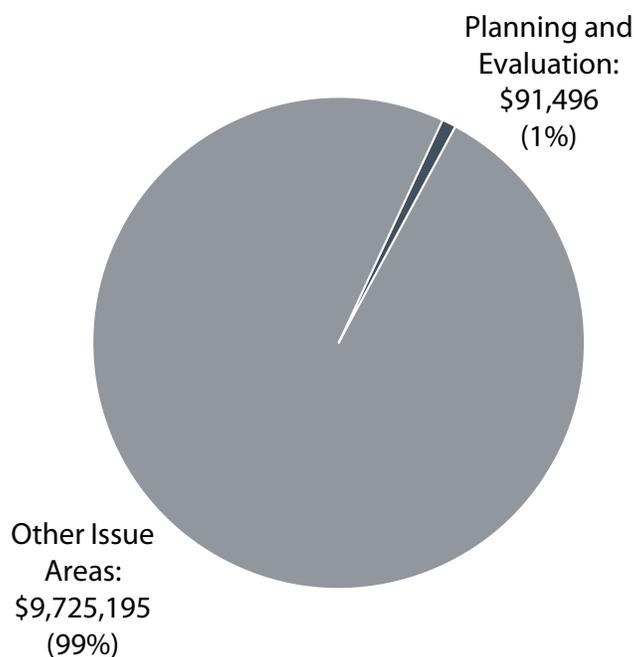
## GOALS AND SERVICES

Travis County Health and Human Services & Veterans Service (TCHHS/VS) invests in programs that do not directly serve clients. These programs provide planning and evaluation services that support the work of the Department.

## CONTRACTED SERVICE PROVIDER

- Community Action Network
- Ray Marshall Center for the Study of Human Resources

## INVESTMENT IN PLANNING AND EVALUATION AND OTHER ISSUE AREAS, 2011



# Community Action Network

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## Community Action Network

### Program Description

The Community Action Network (CAN) is a partnership of agencies, organizations, and individuals who work together to enhance the social, health, educational and economic well-being of Central Texas. CAN's role is to enhance awareness of community issues, strengthen partnerships and support collaborative strategies to promote equity and opportunity.

The CAN mission is to achieve sustainable social, health, educational, and economic outcomes through engaging the community in a planning and implementation process that coordinates and optimizes public, private, and individual actions and resources. CAN staff provide management, coordination, communication, and follow-through for all phases of this community collaborative process.

### Funding

The total TCHHS/VS investment in the Community Action Network program from October 1, 2010 to September 30, 2011 was \$63,096.

### Performance Goals and Results

Performance data were unavailable at the time of this report's publication. Performance data will be available for the 2012 contract year. The Community Action Network 2011 Annual Report is available here: <http://caction.org/>.

# Ray Marshall Center for the Study of Human Resources

## Workforce Development Evaluation Services

### Program Description

The Ray Marshall Center for the Study of Human Resources at The University of Texas at Austin (RMC) provides consulting and evaluation services to evaluate the impact of local investments in workforce development. This work offers independent confirmation of the benefits Travis County HHS/VS creates through its investments in the workforce development programs at: American YouthWorks, Austin Academy, Austin Area Urban League, Capital IDEA, Skillpoint Alliance (Gateway program), Goodwill Industries of Central Texas, and Workforce Solutions (Rapid Employment Model program).

Across all of these services, RMC utilizes federal unemployment insurance (UI) data to track employment, earnings, qualification for UI benefits and filing of UI claims for all participants. RMC provides:

- An outcome study that compares participant status across these four dimensions before and after services;
- An impact study that utilizes a quasi-experimental model to compare outcomes for county-funded participants to those of a comparison group of non-participants; and
- A Return on Investment study to quantify the financial benefit our community gains from these investments.

### Funding

The total TCHHS/VS investment in the Workforce Development Evaluation Services program from October 1, 2010 to September 30, 2011 was \$28,400.

### Performance Goals and Results

The evaluation reports produced by the Ray Marshall Center are available at: <http://www.utexas.edu/research/cshr/rmc1/index.php/projects/current-projects/278-an-evaluation-of-workforce.html>.