

Appendix A

Programs Considered for Incorporation into Community Impact Report

The purpose of the Community Impact Report is to provide a comprehensive overview of Travis County Health and Human Services & Veterans Service's investments in health and human services.

- In 2009, Travis County Health and Human Services & Veterans Service will continue a strategic planning process that will include alignment of its internal and external investments.
- The Community Impact Report will expand to include internal and additional contracted investments in order to capture the full scope of the Department's social service investments.
- In addition to internal programs, contracts that may be included in future Community Impact Reports are:
 - American YouthWorks: Metro Parks Project
 - Austin Community College: Early Childhood Mentoring / Teacher Trac Services
 - Austin Independent School District: Adult Basic Education Services
 - Austin Independent School District: Out-of-School Programs
 - Austin/Travis County Health and Human Services Department: Interlocal Agreement for Public Health Services
 - Austin Travis County Mental Health and Mental Retardation System of Care
 - Austin Travis County Mental Health and Mental Retardation: Main Interlocal Agreement
 - Austin Travis County Mental Health and Mental Retardation: Substance Abuse Treatment Services
 - Capital Area Rural Transport System
 - City of Austin Parks and Recreation: Congregate Meals
 - Communities in Schools – Central Texas, Inc.
 - Community Partnership for the Homeless, Inc.
 - Council for At-Risk Youth (C.A.R.Y.)
 - Juror Contributions
 - Pflugerville Independent School District
 - Texas Cooperative Extension Services: Wildlife Damage Management
 - Travis County and Emergency Services District #4: Firefighter Academy Services
 - Travis County Healthcare District: MAP Program
 - WorkSource Greater Austin Area Workforce Development Board: Child Care Local Transfer Agreement
 - WorkSource Greater Austin Area Workforce Development Board: Rapid Employment Pilot Project

Appendix B

2008 Community Impact Report Data Sources and Limitations

The data used in this report come from several sources.

- **Issue area goals** are drawn from the Travis County Health and Human Services & Veterans Service (TCHHS/VS) Program Matrix.
- **Community conditions data** are drawn from various sources that are individually cited throughout the report. This information was mainly collected and summarized between November 2008 and January 2009.
- The **maps** capture the zip codes where clients resided at entry into the program as well as the service provision locations. Client zip codes were based on the fourth quarter “2008 Quarterly Program Performance Report,” a report provided by each contracted service provider. Service provision locations reflect the physical addresses where contracted services are provided. Contracted services may include service provision locations where clients go to receive services.⁸⁸
- Client zip code data in these maps are displayed in “quantiles.” This means that the data are classified into categories, based on the number of clients served, with an equal number of zip codes in each category. For the majority of issue areas, the data are displayed in “quartiles.” This means that the zip codes are split into four equal categories, each containing one-quarter of zip codes. The lightest colored zip codes in each issue area map indicate the one-quarter of zip codes with the fewest clients while the darkest colored zip codes in each map indicate the one-quarter of zip codes with the greatest number of clients. The data are split into two categories for the following maps: Basic Needs: Caritas of Austin, Education, and Restorative Justice and Reentry. This variation was implemented to avoid having any category that included 1-5 clients. For the Education map, the break was manually adjusted from the quantile split to create a category with 0-5 clients, instead of a category with 0-3 clients.
- The Finance Division provides the total County **fiscal investment** in each program in a summary report titled the “Finance Matrix.” This information was also used to calculate the total investment for each issue area.

⁸⁸ Addresses include locations where contracted services are provided to clients, such as: in-person client intake, screening and assessment locations; training or counseling locations; shelters and transitional housing; and schools, hospitals, courthouses, and correctional facilities. The following services were not included: services provided in-home, via telephone, or outside Travis County; community monitoring; events and social/recreational activities (e.g., job or health fairs); on-the-job training; outreach and recruitment activities; referrals; transportation; volunteer or staff training; and program administration locations where clients do not access services at the location.

- The **program description, client eligibility criteria, percentage of program budget funded by TCHHS/VS, performance measure titles,^{hh} and performance goals** come from the program's calendar year 2008 contract.ⁱⁱ Please note that if the program did not serve clients with certain demographic characteristics or within particular zip codes, these demographic and zip code categories were not included in the charts.
- A program's **actual performance results** reflect the program's year-to-date actual performance as specified on the fourth quarter "2008 Quarterly Program Performance Report." Explanations for the programs' performance results are also drawn from the service provider comments in this report. TCHHS/VS Program Leads, who provide programmatic expertise and assist in management of these contracts, reviewed the program summaries included in this report and, in some instances, provided supplemental information. They also provided a data-quality check for the "2008 Quarterly Program Performance Report" at each quarter's submission.
- A program's **actual client demographics and residential zip codes** are also drawn from the fourth quarter "2008 Quarterly Program Performance Report."

^{hh} In some cases, performance measure titles were adjusted in this report to more accurately describe the information being collected.

ⁱⁱ For AIDS Services of Austin and Wright House Wellness Center, this information is drawn from their contracts, which began on March 1, 2008, and ended February 28, 2009.

Appendix C

Federal Poverty Income Guidelines – 2008

Most TCHHS/VS contracts require the programs to serve participants with household incomes at or below 200% of the Federal Poverty Income Guideline level. For example, Family Eldercare’s In-Home Care and Bill Payer programs serve adults whose households are at or below 200% of the Federal Poverty Income Guideline level. The following table presents the federal poverty thresholds by household size and income.

Household Size	Income Limits for Poverty Threshold Levels					
	50%	100%	125%	150%	200%	250%
1	5,200	10,400	13,000	15,600	20,800	26,000
2	7,000	14,000	17,500	21,000	28,000	35,000
3	8,800	17,600	22,000	26,400	35,200	44,000
4	10,600	21,200	26,500	31,800	42,400	53,000
5	12,400	24,800	31,000	37,200	49,600	62,000
6	14,200	28,400	35,500	42,600	56,800	71,000
7	16,000	32,000	40,000	48,000	64,000	80,000
8	17,800	35,600	44,500	53,400	71,200	89,000
For each additional household member add:						
	1,800	3,600	4,500	5,400	7,200	9,000

Data Source: U.S. Department of Health. 2008. Annual Update of the HHS Poverty Guidelines. Washington, D.C.: U.S. Department of Health, January 23, 2008. Available online: <http://aspe.hhs.gov/POVERTY/08fedreg.htm>, Downloaded: 1/8/09.

Appendix D

Austin Median Family Income Guidelines – 2008

The Blackland Community Development Corporation contract requires participants in their Transitional Housing program to have a household income at or below 50% of the Austin Median Family Income level. The following table presents the Median Family Income Limits established by the U.S. Department of Housing and Urban Development (HUD) for Travis County.

Household Size	Income Limits for Threshold Levels		
	30%	50%	80%
1	14,950	24,900	39,850
2	17,100	28,450	45,500
3	19,200	32,000	51,200
4	21,350	35,550	56,900
5	23,050	38,400	61,450
6	24,750	41,250	66,000
7	26,450	44,100	70,550
8	28,200	46,950	75,100

Data Source: Neighborhood Housing and Community Development Office. 2008. "HUD Income Limits by Household Size." Austin, TX: City of Austin, February 13, 2008. Available online: http://www.ci.austin.tx.us/housing/downloads/hud_income_2008.pdf, Downloaded: 1/8/09.

Appendix E

Zip Code Classification Methodology and Map

Zip codes located within Travis County are classified into one of the following eight descriptive categories: Central, East, North, Northeast, Northwest, Southeast, Southwest, and West. These categories were designed to provide a frame of reference when locating zip codes on the maps and are used to highlight client concentrations across geographic areas.

Descriptive categories are loosely based on Multiple Listing Service (MLS) categories.^{jj} Occasionally, a zip code spans multiple MLS areas. For such zip codes, categorization was based on where the bulk of the zip code area was located. For example, if a zip code spanned the West, South, and Southwest areas, but the majority of the zip code area was located in the West area, it was classified as “West.”

A number of zip codes are located in Travis County and an adjoining county. These zip codes were classified by where the area found inside Travis County lines was mostly located. For example, a zip code area may be located in the West area of Travis County, but the majority of the zip code area outside of Travis County may be in the Southwest area. In this example, the zip code would be classified as “West.”

^{jj} The following websites provide zip code listings by MLS area: <http://www.roundrockrealty.com/buyers/ZipCodeMap.php> and <http://austinleasingangel.com/zcm.aspx>.



