

Family Support Services
Division

Travis County
Health & Human Services
and Veteran Services

http://www.co.travis.tx.us/health_human_services/family_support_services

VISION

Optimizing self-sufficiency for families and individuals in safe and healthy communities in Travis County.

MISSION

To work in partnership with the community to promote full development of individual, family, neighborhood, and community potential.

CONTACT INFORMATION

Please call or visit one of our Centers

Palm Square Community Center (Downtown)
100 N. IH 35, Suite 2000
Phone: 854-4120; Fax: 854-4118

Post Road Community Center (South)
2201 Post Road, Suite 101
Phone: 854-9130; Fax: 854-9158

West Rural Community Center (Oak Hill)
8656-A Hwy 71 W., Suite A
Phone: 854-2130; Fax: 854-2145

South Rural Community Center (Del Valle)
3518 FM 973
Phone: 247-4407; Fax: 247-3108
Social Worker: 850-8355

East Rural Community Center (Manor)
600 W. Carrie Manor St.
Phone: 272-5561; Fax: 272-8750
Social Worker: 534-5126

Travis County Community Center (Pflugerville)
15822 Foothill Farms Loop, Bldg. D
Phone: 251-4168; Fax: 251-4385

Travis County Community Center (Jonestown)
18649 FM 1431, Suite 6A
Phone: 267-3245; Fax: 267-4068
Social Worker: 534-5130

Office Hours: 8:00 AM to 5:00 PM; M-F

*Travis County is committed to complying with the Americans with Disability Act
(ADA) and Section 504 of the Rehabilitation Act of 1973 as amended*

SOCIAL WORK SERVICES



HOW CAN A SOCIAL WORKER HELP YOU?

A Social Worker can help in many ways, including:

CONNECTING you to community programs

Looking at your unique situation, and needs

LISTENING to your concerns and providing supportive counseling

Helping you to plan and develop goals

ASSISTING you with improving your coping and problem-solving skills

Teaching and practicing budgeting and money management skills with you

ADVOCATING for you with utility companies, landlords, school systems, and other service providers

Improving the quality of life for individuals, families and children

SERVICES PROVIDED?

Case Management Services

Information and Referral for employment, housing, medical, mental health needs and more

Goal Planning and Assessment

Assist with developing long range goals
Help applying for SSI/SSDI, Medicaid, SNAP, Disability Fare Card and other services

Brief Counseling Services

Crisis Intervention
Individual/family supportive counseling
Youth Services

Community Outreach Services

Participate in community events
Provide presentations at neighborhood centers, school and community meetings
Services may be provided in your home, at our office, or at a place in the community

DO I QUALIFY?

All Travis County residents are eligible to receive social work services. However, eligibility criteria do apply for financial assistance and other programs.

WE ARE HERE TO HELP!

