

Family Support Services (FSS) Division

Travis County
Health & Human Services
and Veterans Service

http://www.co.travis.tx.us/health_human_services/divisions/family_support_services.asp

TO APPLY FOR SERVICES, PLEASE VISIT OUR WEBSITE AT:
<http://www.traviscountytx.gov/apply>

VISION

Optimizing self-sufficiency for families and individuals in safe and healthy communities in Travis County.

MISSION

To work in partnership with the community to promote full development of individual, family, neighborhood, and community potential.

Travis County is committed to complying with the Americans with Disability Act (ADA) and Section 504 of the Rehabilitation Act of 1973 as amended

OUR CONTACT INFORMATION

Please call or visit one of our Centers

Travis County Community Center at Palm Square
100 N. IH 35, Suite 2000, Austin, TX 78701
Telephone: 512-854-4120; Fax: 512-854-4118

Travis County Community Center at Post Road
2201 Post Road, Suite 101, Austin, TX 78704
Telephone: 512-854-9130; Fax: 512-854-9158

Travis County Community Center at Oak Hill
8656-A Hwy 71W., Suite 1000, Austin, TX 78735
Telephone: 512-854-2130; Fax: 512-854-2145

Travis County Community Center at Del Valle
3518 FM 973 South, Del Valle, TX 78617
Telephone: 512-854-1520; Fax: 512-854-1528

Travis County Community Center at Manor
600 W. Carrie Manor St., Manor, TX 78653
Telephone: 512-854-1550; Fax: 512-854-1559

Travis County Community Center at Pflugerville
15822 Foothill Farms Loop, Suite D,
Pflugerville, TX 78660
Telephone: 512-854-1530; Fax: 512-854-1543

Travis County Community Center at Jonestown
18649 FM 1431, Suite 6A, Jonestown, TX 78645
Telephone: 512-854-1500; Fax: 512-854-1510

*Office Hours: M-F 8:00 AM to 5:00 PM
(Closed during County Holidays)*



SOCIAL WORK SERVICES

HOW CAN A SOCIAL WORKER HELP ME?

A Social Worker can help in many ways, including:

CONNECTING you to community programs

Looking at your unique situation, and needs

LISTENING to your concerns and providing supportive counseling

Helping you to plan and develop goals

ASSISTING you with improving your coping and problem-solving skills

Teaching and practicing budgeting and money management skills with you

ADVOCATING for you with utility companies, landlords, school systems, and other service providers

Improving the quality of life for individuals, families and children

WHAT SERVICES ARE PROVIDED?

Case Management Services

Information and Referral for employment, housing, medical, mental health needs and more

Goal Planning and Assessment

Assist with developing long range goals
Help applying for SSI/SSDI, Medicaid, SNAP, Disability Fare Card and other services

Brief Counseling Services

Crisis Intervention
Individual/family counseling
Youth Services

Community Outreach Services

Participate in community events
Provide presentations at neighborhood centers, schools and community meetings
Services may be provided in your home, at our office, or at a place in the community

DO I QUALIFY?

All Travis County residents are eligible to receive social work services. However, eligibility criteria are applicable to financial assistance and other programs.

We are here to help!

