



## Travis County Emergency Management

June 7, 2015

### Federal flood assistance approved for Travis County residents and businesses

Travis County residents and business owners who received storm damage during the Memorial Day weekend are eligible for federal assistance, according to the Federal Emergency Management Agency (FEMA).

Travis County is working with local, state and federal officials to provide recovery services. For flood recovery updates, go to [traviscountytexas.gov/MemorialDayFlood](http://traviscountytexas.gov/MemorialDayFlood).

People who received storm damage in Travis, Hays and Williamson Counties can register for FEMA assistance online at [DisasterAssistance.gov](http://DisasterAssistance.gov) or via smartphone or web-enabled device at [m.fema.gov](http://m.fema.gov). Applicants may also call 800-621-3362 or (TTY) 1-800-462-7585 from 6 a.m. to 9 p.m. daily. Flood survivors statewide can call and report their damage to give the state and FEMA a better idea of the assistance that is needed in undesignated counties.

Assistance for eligible survivors can include grants for temporary housing and home repairs, and for other serious disaster-related needs, such as medical and dental expenses or funeral and burial costs. Long-term, low-interest disaster loans from the U.S. Small Business Administration (SBA) may also be available to cover losses not fully compensated by insurance or other recoveries. These loans do not duplicate benefits of other agencies or organizations.

Eligible survivors should register with FEMA even if they have insurance. FEMA cannot duplicate insurance payments, but under-insured applicants may receive help after their insurance claims have been settled.

Registering with FEMA is required for federal aid, even if the person has registered with another disaster-relief organization such as the American Red Cross, or local community or church organization. FEMA registrants must use the name that appears on their Social Security card. Applicants will be asked to provide:

- Social Security number
- Address of the damaged home or apartment

--MORE--

- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where they can get mail
- Proof of residency, such as a utility bill, rent receipts or mortgage payment record
- Bank account and routing numbers if they want direct deposit of any financial assistance.

###

Submitted by: Travis County Emergency Services PIO Lisa Block, Tel: 512-854-7954