

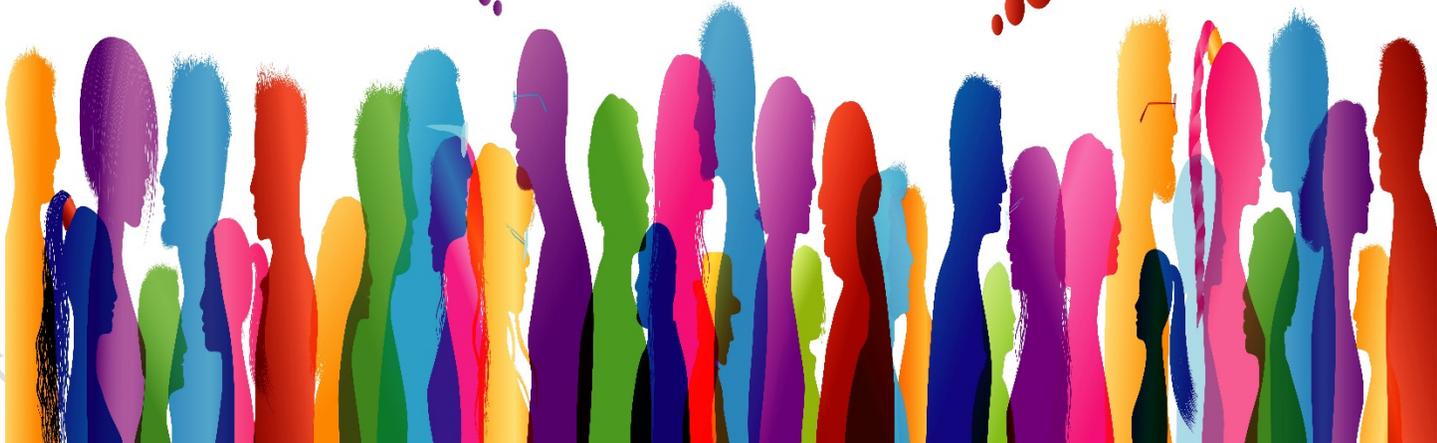
# TRAVIS COUNTY REENTRY RESOURCE GUIDE

---



**REVISED JANUARY 2019**

Workforce Development



A PUBLICATION OF THE TRAVIS COUNTY JUSTICE AND PUBLIC SAFETY DIVISION,  
JUSTICE PLANNING DEPARTMENT

*This is a publication of:*

Travis County Justice and Public Safety Division  
Justice Planning Department  
P.O. Box 1748  
Austin, Texas 78767

*Sarah Eckhardt, Travis County Judge*

*Jeff Travillion, Commissioner, Precinct 1*

*Brigid Shea, Commissioner, Precinct 2*

*Gerald Daugherty, Commissioner, Precinct 3*

*Margaret Gómez, Commissioner, Precinct 4*

*Roger Jefferies, County Executive, Justice and Public Safety*

*Kimberly Pierce, Justice Planning Division Director*

Revised January 2019

# TABLE OF CONTENTS

---

Introduction	4
2-1-1	5
Release Planning	6
Physical and Mental Health and Wellness	7
Addiction and Recovery	19
ID/Driver's License/Legal and Court Information	22
Employment/Job Training/Education	28
Basic Needs	38
Transitional Housing	51
Other Housing Resources	58
Military/Veteran Resources	61
Miscellaneous Resources	63

---

# INTRODUCTION

---

The Travis County Reentry Resource Guide was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Providers of basic needs services may have significant waiting periods for services or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Please be aware that there are costs associated with some resources listed in this guide. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

**Note:** Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended; See this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The Travis County Reentry Resource Guide is updated annually. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each update. We appreciate and welcome your comments, deletions or updates to the Travis County Reentry Resource Guide. Please contact:

**Travis County Justice and Public Safety Division  
Justice Planning Department  
P.O. Box 1748, Austin, TX. 78767  
(512) 854-4415 or (512) 854-4417 Fax**

**DISCLAIMER:** The Travis County Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Resource Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.

# 2-1-1

---



**2-1-1 Texas**, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

**Telephone:** Dial 2-1-1

- When you dial **2-1-1**, select a language, and then choose “Option 1” for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial our toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

**Internet:** [www.211centraltexas.org](http://www.211centraltexas.org)

- Be honest and upfront about your criminal background with the **2-1-1** staff. They are trained resource data specialists and can do a much better job for you if they can look at referrals that you qualify for.
- Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go - use them as a guide.

## ● RELEASE PLANNING

---

- As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released. **Use the checklist to help determine which areas may be a problem for you.** When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

<b>Issues to Face Upon Release</b>	<b>This is a possible problem for me.</b>	<b>I can take care of this.</b>	<b>I need help with this.</b>
Addiction			
Lack of money			
Transportation			
Child Care			
Family Problems			
Housing			
Clothing			
Medical			
Telephone			
Job Skills			
Education			

Be aware that any of these areas may interfere with a successful plan! Don't ignore them. Life planning takes patience and commitment. **TIP:** Did you know that the Texas Department of Criminal Justice (TDCJ) has a new statewide toll free telephone number? This number is to help answer questions about reentry. For help, call the TDCJ Reentry and Rehabilitation toll free number at 1-877-887-6151.

# PHYSICAL & MENTAL HEALTH AND WELLNESS

<p style="text-align: center;"><b>AIDS Services of Austin (ASA)</b></p> <p>The mission of AIDS Services of Austin is to enhance the health and well-being of the community and people affected by HIV and AIDS. ASA works in two primary ways, providing services to people affected by HIV and AIDS, and preventing further transmission of HIV through education and outreach.</p> <div style="text-align: center;">  </div>	<p><b>Mailing Address:</b> P.O. Box 4874 Austin, TX. 78765</p> <p><b>Physical Address:</b> 7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437</p> <p><a href="http://www.asaustin.org">www.asaustin.org</a></p>								
<p style="text-align: center;"><b>ARCH - Healthcare for the Homeless</b></p> <p>CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.</p> <p style="text-align: center;"><b><u>Services Include:</u></b></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Family Medicine</td> <td style="width: 50%;">Dental Care</td> </tr> <tr> <td>Vision Care</td> <td>Behavioral Health Care</td> </tr> <tr> <td>Case Management</td> <td>Psychiatry</td> </tr> <tr> <td>Clinical Pharmacist</td> <td>Social Work</td> </tr> </table>	Family Medicine	Dental Care	Vision Care	Behavioral Health Care	Case Management	Psychiatry	Clinical Pharmacist	Social Work	<p>500 East 7th Street Austin, TX 78701</p> <p>Phone: (512) 978-9920</p> <p><a href="http://www.communitycaretx.org/locations/arch.html">www.communitycaretx.org/locations/arch.html</a></p> <div style="text-align: center;">  </div>
Family Medicine	Dental Care								
Vision Care	Behavioral Health Care								
Case Management	Psychiatry								
Clinical Pharmacist	Social Work								
<p style="text-align: center;"><b>Austin Clubhouse</b></p> <p>Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment, and independent employment, as well as social events.</p> <p><b>Hours:</b> Mondays through Fridays, 9:00AM - 5:00PM Extended hours on Thursdays: 5:00PM – 8:00PM</p>	<p>610 E 45<sup>th</sup> St. Austin, TX 78751</p> <p>(512) 925-5877</p> <p>E-mail: <a href="mailto:info@austinclubhouse.org">info@austinclubhouse.org</a> <a href="http://austinclubhouse.org/">http://austinclubhouse.org/</a></p>								

<p style="text-align: center;"><b>Austin Counseling Connection</b>          Providing quality counseling services for adolescents, adults, and families in the Austin area.          We currently offer sliding fees in accordance to household income and offer two spaces in group on scholarship to those that have a need.</p>	<p style="text-align: center;">3355 Bee Caves Road Ste 507 &amp; 510          Austin, TX 78746            (512) 329.9455</p>
<p style="text-align: center;"><b>Austin Lakes Hospital</b>          Provides inpatient and outpatient psychiatric services for adults. Services include crises intervention, assessment, nursing care, medication management, and after-care planning.</p>	<p style="text-align: center;">1025 E. 32<sup>nd</sup> St.          Austin, TX 78705            Emergency 24/7: (512) 544-5253    <a href="http://www.austinlakeshospital.com">www.austinlakeshospital.com</a></p>
<p style="text-align: center;"><b>Austin Men’s Center</b>          A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are \$45/session. Individual counseling is \$125/session. Some sliding scale services available.</p>	<p style="text-align: center;">Various locations in Austin.            (512) 477-9595    <a href="http://www.austinmenscenter.com">www.austinmenscenter.com</a></p>
<p style="text-align: center;"><b>Austin State Hospital (ASH)</b>          Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week. ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient’s return to his or her community.</p> <div style="text-align: center;">  <p><b>TEXAS</b>          Department of          State Health Services</p> </div>	<p style="text-align: center;">4110 Guadalupe St.          Austin, TX 78751</p> <p>Call the local Mental Health Authority, ATCIC, for admission at (512) 472-4357. If in crisis, call 911.</p> <p style="text-align: center;"><a href="http://www.dshs.state.tx.us/mhhospitals/austinsh/">www.dshs.state.tx.us/mhhospitals/austinsh/</a></p>

<p><b>Austin Travis County Integral Care (ATCIC)</b>  Provides community-based mental health, intellectual developmental disability, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.</p>  <p><b>NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care</b></p>	<p><b>Robert T. Chapa Administrative Office</b>  1430 Collier St.  Austin, TX. 78704  (512) 447-4141</p> <p><b>PES Psychiatric Emergency Services</b>  1165 Airport Blvd  Austin, Texas 78702</p> <p>Walk-in Clinic Open  Monday – Friday 8AM-10PM  Saturday-Sunday 10AM-8PM  Bus Line 350,485,2</p> <p>24-hour Crisis Hotline  (512) 472-4357 (HELP)  (844) 398-8252</p> <p><a href="http://www.integralcare.org">www.integralcare.org</a></p>
<p><b>ATCIC Community AIDS Resources Education (C.A.R.E.)</b>  Provides HIV testing, counseling, street outreach and education, case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS.</p>	<p>1165 Airport Blvd  Austin, TX 78702  (512) 804-3650</p> <p><a href="http://www.integralcare.org">www.integralcare.org</a></p>
<p><b>Capital Area Counseling</b>  Offers sliding fee scale (\$10-\$55, based on income), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday.</p>	<p>2824 Real St.  Austin, TX 78722</p> <p><b>Call for a screening and appointment:</b>  (512) 302-1000 X100  info@cacaustin.org</p> <p><a href="http://www.cacaustin.org/">http://www.cacaustin.org/</a></p>
<p><b>Cross Creek Hospital and Inpatient Treatment</b></p> <p><b>Cross Creek Hospital is an inpatient treatment center for children, adolescents, and adults who are suffering from symptoms of depression, anxiety, bipolar disorder, behavioral concerns, and co-occurring disorders. Our expert clinical staff is made up of doctors, psychiatrists, and therapists, all of whom are dedicated to providing each patient with the guidance he or she needs as the road to recovery is navigated.</b></p>	<p>8402 Cross Park Dr.  Austin, TX 78754</p> <p>For admission, please call to make an appointment:  (877) 971-6689</p>

<p style="text-align: center;"><b>CommUnityCare Clinics</b></p> <p>Provide medical, behavioral health and dental services to patients enrolled in Medicaid, Medicare, CHIP, &amp; MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient’s ability to pay.</p>	<p style="text-align: center;"><b>Various Locations</b> (512) 978-9015</p> <p style="text-align: center;"><a href="http://www.communitycaretx.org">www.communitycaretx.org</a></p>
<p style="text-align: center;"><b>Depression &amp; Bipolar Support Alliance (DBSA)</b></p> <p>Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.</p> <div style="text-align: center;">  <p>Depression and Bipolar Support Alliance</p> </div>	<p style="text-align: center;"><b>Toll-Free Nationwide Hotline:</b> (800) 826-3632</p> <p style="text-align: center;"><b>Austin Area Contacts:</b> Sung Ader (512) 655-3272</p> <p style="text-align: center;"><a href="http://www.dbsalliance.org/">http://www.dbsalliance.org/</a> Email: <a href="mailto:dbsaheartoftexas@gmail.com">dbsaheartoftexas@gmail.com</a></p>
<p style="text-align: center;"><b>Disability Rights Texas</b></p> <p>Our mission is to help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society.</p> <p>Our attorneys and advocates can:</p> <p>Provide direct legal assistance to people with disabilities whose rights are threatened or violated, protect the rights of individuals and groups of people with disabilities through the courts and justice system, educate and inform policy makers about issues that impact the rights and services for people with disabilities, inform people with disabilities and family members about their rights, and make referrals to programs and services</p>	<p style="text-align: center;">2222 West Braker Lane Austin, Texas 78758</p> <p style="text-align: center;">1 (800) 252-9108</p> <p style="text-align: center;"><a href="http://www.disabilityrightstx.org/">http://www.disabilityrightstx.org/</a></p>

<p style="text-align: center;"><b>El Buen Samaritano Episcopal Mission: Wallace Mallory Clinic</b></p> <p>Provides general health care for children and adults of all ages. Services include general medicine, pediatrics, immunizations, tuberculosis screenings, checkups, care for minor illnesses, pregnancy testing, prenatal care, gynecological exams, family planning, male reproductive health and behavioral health. Does not provide emergency care.</p> <p>Serves adults and their children who are uninsured or underinsured, immigration status is not checked. Services are low cost and in some cases free.</p> <p style="text-align: center;"><b>Hours:</b> Mon-Thursday 9:00am-6:00pm Friday 9:00a – 5:00p</p>	<p>7000 Woodhue Drive Austin, TX 78745</p> <p>(512) 439-0700</p> <p>email: <a href="mailto:hello@elbuen.org">hello@elbuen.org</a></p> <p><a href="http://www.elbuen.org">www.elbuen.org</a></p>  <p><b>EL BUEN SAMARITANO</b> EPISCOPAL MISSION</p>
<p style="text-align: center;"><b>Hill Country Counseling Center</b></p> <p>Provides mental health services for adults and children, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.</p>	<p>1433 Fairfield Dr. Austin, TX 78758</p> <p>(512) 491-8444</p> <p><a href="http://hillcountycmhc.com/">http://hillcountycmhc.com/</a></p>
<p style="text-align: center;"><b>Jewish Community Association of Austin</b></p> <p>Offers interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.</p>	<p>7300 Hart Lane Austin, TX. 78731 (Dell Jewish Community Campus)</p> <p>(512) 735-8000</p> <p><a href="http://www.shalomaustin.org">www.shalomaustin.org</a></p>

<p style="text-align: center;"><b>Lifeworks</b></p> <p>Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the community.</p> 	<p>Various locations throughout Austin.</p> <p style="text-align: center;">3700 S 1<sup>st</sup> St. Austin, TX 78704 (512) 735-2400</p> <p style="text-align: center;"><a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></p>
<p style="text-align: center;"><b>Lone Star Circle of Care</b></p> <p>Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay. Provides outpatient physical and mental healthcare services for both children and adults. Accepts MAP.</p>	<p style="text-align: center;"><b>Ben White Clinic</b></p> <p style="text-align: center;">1221 W. Ben White Blvd., #200 Austin, TX 78704</p> <p style="text-align: center;">1 (877) 800-5722 (512) 524-9293</p> <p style="text-align: center;"><a href="http://www.lscctx.org/">www.lscctx.org/</a></p>
<p style="text-align: center;"><b>Manos De Cristo Dental Center</b></p> <p>The Manos de Cristo Dental Center is a low-fee, bilingual, nonprofit dental center in Austin that provides high-quality services for children, adults and seniors.</p> 	<p style="text-align: center;">4911 Harmon Avenue Austin, TX 78751</p> <p style="text-align: center;">Monday - Friday 7:00 a.m. to 7:00 p.m. Saturday 8:00 a.m. to 2:00 p.m.</p> <p>Emergency walk-ins are daily from 7:00 a.m. to 12:00 p.m. and are first come, first serve.</p> <p>Call (512) 477-2319 to make an appointment, or for more information.</p>

<p align="center"><b>MAP - The Medical Access Program</b></p> <p>Provides access to health care through a network of providers for those Travis County residents who meet enrollment criteria.</p>	<p align="center">(512) 978-8130</p> <p align="center"><a href="http://www.medicalaccessprogram.net/">www.medicalaccessprogram.net/</a></p>
<p align="center"><b>Mary Lee Foundation Brain Injury and Neurological Services</b></p> <p>Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.</p>	<p align="center">1326 Lamar Square Dr. #201 Austin, TX 78704</p> <p align="center">(512) 443-1360 <a href="mailto:braininjury@maryleefoundation.org">braininjury@maryleefoundation.org</a></p> <p align="center"><a href="http://www.maryleefoundation.org/programs-and-services/brain-injury-program/">http://www.maryleefoundation.org/programs-and-services/brain-injury-program/</a></p>
<p align="center"><b>NAMI Austin</b></p> <p>Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. Please call for meeting times.</p> <p align="center">Monday – Thursday, 9:30 AM – 4:30 PM Friday, 9:30-1:30PM</p>	<p align="center"><b><u>Location:</u></b> Austin State Hospital 4110 Guadalupe St. Bldg. 781, 4th Floor, Room 419 Austin, Texas 78751 (512) 420-9810</p> <p align="center"><a href="http://www.NAMIAustin.org">www.NAMIAustin.org</a></p>
<p align="center"><b>People’s Community Clinic</b></p> <p>A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.</p>	<p align="center">PCC Center for Women’s Health 2909 N. I-35 Austin, TX 78722</p> <p align="center">(512) 478-4939</p> <p align="center"><a href="http://www.austinpcc.org">www.austinpcc.org</a></p>

<p style="text-align: center;"><b>Planned Parenthood</b></p> <p>Provides reproductive and sexual health information, services, and advocacy for males and females. <b>Free condoms provided</b> at all Austin Planned Parenthood locations.</p> 	<p style="text-align: center;"><b>Central/East Austin</b></p> <p>1823 E 7th Street Austin, TX 78702 (512) 477-5846</p> <p style="text-align: center;"><b>North Austin</b></p> <p>9041 Research #250 Austin, TX 78758 (512) 331-1288</p> <p style="text-align: center;"><b>South Austin</b></p> <p>201 East Ben White Blvd. Bldg 3 Austin, TX 78704 (512) 276-8000</p> <p style="text-align: center;"><a href="http://www.plannedparenthood.org">www.plannedparenthood.org</a></p>
<p style="text-align: center;"><b>Rape, Abuse and Incest National Network</b></p> <p>Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).</p>	<p style="text-align: center;"><b>Free, confidential, 24/7 Hotline:</b> 1 (800) 656-4673 (HOPE)</p> <p style="text-align: center;"><a href="http://www.rainn.org">www.rainn.org</a></p>
<p style="text-align: center;"><b>Rock Springs</b></p> <p>Rock Springs is a 72 bed facility that has specialized in the treatment of behavioral health and addiction issues since opening in 2014. Rock Springs provides a comprehensive and integrated system for adolescents and adults. Rock Springs currently provides inpatient, partial hospitalization, and intensive outpatient programming as indicated below:</p>	<p>700 Southeast Inner Loop Georgetown, TX 78626</p> <p>(512) 746-7048 512-819-9400</p> <p style="text-align: center;"><a href="http://www.rockspringshealth.com">www.rockspringshealth.com</a></p>
<p style="text-align: center;"><b>Samaritan Counseling Center</b></p> <p>A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family and community. Sensitive to faith, but do not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted.</p>	<p>8956 Research Blvd., Bldg 2 Austin, TX 78758 M-Thur. Hours: 9:00a to 6:00p Friday Hours: 9 to 4:30pm</p> <p>Services provided at several offices throughout Central Texas. For more information, please call:</p> <p style="text-align: center;">(512) 451-7337</p> <p style="text-align: center;"><a href="http://www.samaritan-center.org">www.samaritan-center.org</a></p>

--	--

**SAFE**  
**Domestic Violence and Sexual Assault Survival**

Provides programs to end sexual assault and exploitation, domestic violence through safety, healing, prevention, and social change.

Provides an emergency shelter for families & individuals escaping violence.

**24-Hour Hotline**  
**Text: 737-888-7233**  
 Call: (512) 267-SAFE (7233) or  
 Deaf/Hard of Hearing/Deaf-Blind, please use relay  
 VRS  
 Email: [info@safaustin.org](mailto:info@safaustin.org)  
[www.safaustin.org](http://www.safaustin.org)

**SAFE** | stop abuse for everyone  
 A merger of Austin Children's Shelter and SafePlace

**Seton Community Health Centers**

Open to the general public. Provide primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provide immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Do not provide prenatal care.

**Seton McCarthy Community Health Center**  
 2811 East Second Street  
 Austin, TX 78702  
 (512) 324-4930

**Seton Kozmetsky Community Health Center**  
 3706 S. First Street  
 Austin, TX 78704  
 phone: (512) 324-4940

**Seton Topfer Community Health Center**  
 8913 Collinfield Road  
 Austin, TX 78758-6704  
 (512) 324-6850

**Blackstock Family Health Center**  
 1313 Red River Street, Suite 100  
 Austin, TX 78701  
 (512) 978-9610

**Seton Psychiatric Emergency Department**

A new Seton Psychiatric Emergency Department specifically designed to treat adults from throughout the community who suffer from psychiatric crises.

**Located at:**

Dell Seton Medical Center  
1500 Red River  
Austin, Texas 78701  
512-324-7259

Property of Travis County Justice Planning-Workforce Development

<p align="center"><b>Seton Shoal Creek Hospital</b></p> <p>Provides inpatient and outpatient psychiatric services for adults, children, adolescents and older adults. Free assessments to determine need for hospitalization. Funding available for qualified persons.</p> <p align="center">Please note, there are no walk-ins for admission.</p>	<p align="center">3501 Mills Ave. Austin, TX 78731</p> <p align="center">(512) 324-2000</p> <p align="center"><a href="http://www.seton.net/locations/shoal_creek">www.seton.net/locations/shoal_creek</a></p>
<p align="center"><b>The S.H.A.C (Self Help and Advocacy Center)</b></p> <p>Offers supportive and educational groups, computer access, outreach, peer support, and seminars focused on mental health recovery. Programs and services include computer classes, job training programs, arts and crafts, and Tai Chi.</p>	<p align="center">3205 South 1<sup>st</sup> St. Austin, TX 78704</p> <p align="center">(512) 442-3366</p> <p align="center"><a href="http://www.kimdara.com/shac/">www.kimdara.com/shac/</a></p>
<p align="center"><b>Sol Community Counseling</b></p> <p>Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between \$40-60 per session.</p>	<p align="center">Intake Line (512) 366-0954</p> <p align="center">North Austin Location 13805 Ann Place Austin, TX 78728</p>
<p align="center"><b>Austin/Travis County Health and Human Services</b></p> <p>Provides free, confidential HIV &amp; STI testing. Call for an appointment: (512) 972-5580</p> <p><b>TIP:</b> If you are sexually active, get tested for HIV &amp; STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!</p> <p>1 in every 2 sexually active young people will get an STD by the age of <u>25</u>. Most will not know it. Get yourself tested today!</p>	<p align="center"><b>COA Public Health Clinic</b> <b>RBJ Clinic</b> 15 Waller Street Austin, TX 78702</p> <p align="center">(512) 972-5430</p>

<p style="text-align: center;"><b>Volunteer Healthcare Clinic</b></p> <p>Provides non-emergency medical treatment for children and adults who have low income, and have no other access to health care. Provides Primary Care, Chronic Disease Management, Behavioral Health (limited), Physical Therapy (limited), Pediatric Physicals, Pharmacy and Lab, Specialty Care including allergies, dermatology, gastroenterology, and cardiology. Must have no form of health insurance/coverage and need proof of Travis County address.</p> <p>Call for more information about eligibility, services, and intake procedures.</p>	<p>4215 Medical Pkwy. Austin, TX 78756</p> <p>Walk in Clinic: Tues/Thurs 6:00pm-10:00pm, Patients must arrive by 6:00pm to be seen. Fees: \$10.00 donation appreciated</p> <p>(512) 459-6002</p> <p><a href="http://www.volclinic.org">www.volclinic.org</a></p>
<p style="text-align: center;"><b>Waterloo Counseling</b></p> <p>Offers sliding scale fee individual, family and couple counseling for straight, gay, lesbian, bisexual, and transgendered adults and clients. Also offers a number of therapy support groups.</p> 	<p>314 E. Highland Mall Suite 301 Austin, Texas 78752 Hours: Mon – Thur: 8am-8:30pm Friday – 8am-3:30pm</p> <p>(512) 444-9922</p> <p><a href="http://www.waterloocounseling.org">www.waterloocounseling.org</a></p>
<p style="text-align: center;"><b>Wright House Wellness Center</b></p> <p>Provides education, basic needs, testing for HIV and Hepatitis C, counseling, and other support services to those in need.</p> <ul style="list-style-type: none"> <li>• Case management for adults with HIV</li> <li>• Food pantry &amp; nutrition education for adults with HIV</li> <li>• Advocacy/support for African Americans and Latinos with HIV</li> <li>• Complimentary health therapies for adults with HIV or Hepatitis C</li> </ul>	<p style="text-align: center;"><b>North Office:</b></p> <p>8101 Cameron Road, Suite 104 &amp;105 Austin, TX 78754 Mon-Thur 8:30 to 5:30pm Friday 8:30 to 5:00pm</p> <p>(512) 467-0088</p> <p><a href="http://www.thewrighthouse.org">www.thewrighthouse.org</a></p>

<p style="text-align: center;"><b>YMCA of Austin</b></p> <p>The purpose of the YMCA of Austin is to enhance the lives of men, women, boys and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities and facilities. 10 locations throughout the Austin area.</p> <p>*Financial Assistance program available for individuals or families who wish to participate but are unable to afford the fee.</p>	<p>10 locations throughout the Austin area. Call for more information.</p> <p>(512) 322-9622</p> <p><a href="http://www.austinyymca.org">www.austinyymca.org</a></p>
<p style="text-align: center;"><b>YWCA Counseling Referral/Center for Women</b></p> <p>Offers counseling to women and their families dealing with such issues as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and number of dependents.</p>	<p>2015 S. IH-35 Suite 110 Austin, TX. 78741</p> <p>(512) 326-1222</p> <p><a href="http://www.ywcaaustin.org">www.ywcaaustin.org</a></p>

Property of Travis County Justice Planning-Workforce Development

# ADDICTION/RECOVERY

<p style="text-align: center;"><b>Al-Anon &amp; Al-Ateen</b></p> <p>Al-Anon offers hope, and help to families, and friends of alcoholics. Al-Ateen does the same for those under age 20. To find meetings near you, please call (512) 441-8591 or visit the website.</p> <p>For Al-Anon literature or information about meetings, please visit the Information Center.</p>	<p style="text-align: center;"><b>Austin Al-Anon/Al-Ateen Information Center</b></p> <p style="text-align: center;">6301 Manchaca Road, Ste. F Austin, TX 78745 (512) 441-8591</p> <p>Office hours: 10:00a to 2:00p Monday - Friday</p> <p style="text-align: center;"><a href="http://austinalanon.org">http://austinalanon.org</a> <a href="http://texas-al-anon.org/">http://texas-al-anon.org/</a></p>
<p style="text-align: center;"><b>Alcoholics Anonymous (AA)</b></p> <p>A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24 Hour Hotline or visit the website.</p>	<p style="text-align: center;"><b>Hill Country Intergroup</b></p> <p style="text-align: center;">1825 Fortview Road Suite #102 Austin, Texas 78704 24 Hour Hotline (512) 444-0071</p> <p>Office Hours: 9:00a to 6:00p Monday – Friday Saturday 10:00 to 2:00pm</p> <p style="text-align: center;"><a href="http://www.austinaa.org">www.austinaa.org</a></p>
<p style="text-align: center;"><b>ATCIC Ambulatory Detoxification Program</b></p> <p>Detoxification External services are provided to adults addicted to alcohol or narcotics. Medical supervision is combined with counseling, education about addiction and relapse prevention. Extensive references are made to agency resources and community for ongoing treatment and recovery services.</p>	<p style="text-align: center;">56 East Ave Austin, Texas 78701</p> <p style="text-align: center;">512-804-3465 <a href="http://www.soberaustin.com">www.soberaustin.com</a></p>
<p style="text-align: center;"><b>Austin Recovery</b></p> <p>Offers a number of programs including men and women’s programs for Short-Term residential treatment (usually up to 30 days) and a long-term program (usually 90 days or more). Also offer a program for women with children called Family House.</p> <p>Austin Recovery offers free intervention classes, outpatient services, alumni support, family programs, after care and community education.</p>	<p style="text-align: center;">13207 Wright Rd Buda, Tx. 78610</p> <p style="text-align: center;">(800) 373-2081 (512) 697-8600</p>

<p><b>Clean Investment Inc. and Counseling Centers (CICC)</b> Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available on a sliding scale.</p>	<p>1212 East Anderson Lane Suite 300 Austin, TX. 78752</p> <p>(512) 477-6690 <a href="http://www.cleaninvestmentsinc.com">www.cleaninvestmentsinc.com</a></p>
<p><b>Cocaine Anonymous (CA)</b> CA is a 12-step program for people addicted to cocaine.  To find a meeting, call the hotline or visit the website.</p>	<p><b>Austin Hotline:</b> (512) 339-HELP (4357)  <b>To find a meeting,</b> call (512) 479-9327  <a href="http://www.ca-scta.org">www.ca-scta.org</a></p>
<p><b>Communities for Recovery</b> Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder. Programs include peer coaching, 12-step programs, and counseling.</p> 	<p>4110 Guadalupe Street Building 635 Austin, TX 78751 (Austin State Hospital Campus)</p> <p>(512) 758-7686  <a href="http://www.cforr.org">www.cforr.org</a></p>
<p><b>DrugClass.Org:</b> <b>Drug Offender and DWI Education Program</b> Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license.</p> <p>12 Hour DWI Program -Cost \$75 15 Hour DOEP Program-Cost \$85</p>	<p><b>To enroll, please contact:</b></p> <p>6633 East Hwy 290 E Suite 103 Austin, TX 78723</p> <p>Office (512) 524-8982 Cell (512) 945-3060  <a href="http://www.drugclass.org">www.drugclass.org</a></p>
<p><b>Marijuana Anonymous (MA)</b> MA is a 12-step program for people addicted to marijuana.  To find a meeting, call the hotline or visit the website.</p>	<p><b>Contact for meetings:</b> 512-695-2024 <a href="http://www.marijuana-anonymous.org">www.marijuana-anonymous.org</a></p>

<p align="center"><b>Narcotics Anonymous (NA)</b></p> <p>Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.</p>	<p align="center">(512) 480-0004 (Call for local meeting times and locations.)</p> <p align="center"><a href="http://www.ctana.org">www.ctana.org</a></p>
<p align="center"><b>North Austin 24 Hour Club (NA24)</b></p> <p>The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.</p>	<p align="center"><b>North Austin 24 Hour Club (NA24)</b> 1000 Prairie Trail Austin, TX 78758 (512) 614-0184</p> <p align="center"><a href="http://www.northaustinfoundation.com">www.northaustinfoundation.com</a></p>
<p><b>OSAR: Outreach, Screening, Assessment, and Referral</b></p> <p>A free program funded by Texas State Department of State and Health Services that provides:</p> <ul style="list-style-type: none"> <li>• Confidential alcohol and drug screenings and assessments</li> <li>• Referrals to inpatient/outpatient programs</li> <li>• Brief interventions, including motivational counseling</li> <li>• Education and Support</li> <li>• Case Management</li> </ul>	<p align="center"><b>For more information, please call</b> (512) 244-8444 Toll Free 24-hour crisis line 1 (800) 841-1255 Intake Line 1 (844) 309-6385</p> <p align="center">Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.</p>
<p><b>Salvation Army Adult Rehabilitation Center (ARC)</b></p> <p>Each person must: - Admit the need for rehabilitation to overcome problems - Be in good physical health - Commit to a six-month period of rehabilitation - Be free of intoxicating drugs, including alcohol, upon admission - Express a desire to rebuild a lifestyle free of chemical dependency. During the stay, each man is offered counseling, group therapy, spiritual guidance, educational programs, work therapy, Christian living classes, Bible study, literacy education, medical screening and help with anger management and relapse prevention.</p>	<p align="center">4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272 Bus #1L, 1M, 101, 486</p>

# DRIVER'S LICENSE/ID/LEGAL/COURT INFORMATION

<p><b>The Attorney General - State Attorney General</b> Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.</p>	<p>300 W. 15<sup>th</sup> St., #2 Austin, TX. 78701</p> <p>(512) 463-2100</p> <p><a href="http://www.texasattorneygeneral.gov">www.texasattorneygeneral.gov</a></p> <p><a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a> <a href="mailto:public.information@texasattorneygeneral.gov">public.information@texasattorneygeneral.gov</a></p>
<p><b>The Attorney General of Texas Child Support Division - Family Initiatives section</b></p> <p>Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.</p>	<p>Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866- 292-4636, Monday-Friday, 10-6 p.m.</p> <p>Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity and child support.</p> <p>To obtain legal forms, visitation letters, logs and other tools for resolving access and visitation issues, visit <a href="http://www.txaccess.org">www.txaccess.org</a> .</p> <p>For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.</p>
<p><b>City of Austin - Municipal Court</b> Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:</p> <ul style="list-style-type: none"> <li>• Traffic Violations – Moving and non-moving</li> <li>• Parking Violations</li> <li>• State Code Violations</li> <li>• City Ordinance Violations</li> </ul> <p><b>TIP:</b> You will <b>not be arrested</b> at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.</p> <p>If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.</p>	<p><b>Mailing Address:</b> PO Box 2135 Austin, TX 78768-2135</p> <p>(512) 974-4800</p> <p><b>Physical Locations:</b> <b>Downtown-</b> 700 E. 7<sup>th</sup> St. Austin, TX 78701 <b>North-</b> 12425 Lamplight Village Ave. Austin, TX 78758 (in the Austin Police Substation) <b>South -</b> 5700 Manchaca Rd. Austin, TX 78745</p> <p><a href="http://www.austintexas.gov/department/municipal-court">www.austintexas.gov/department/municipal-court</a></p>

<p><b>City of Austin - Office of the Police Monitor</b>  Educates the community and promotes a high degree of mutual respect between police officers and the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.</p>	<p><b>Physical Location:</b>  1520 Rutherford Lane  Building 1 Suite 2.200A  Austin, TX 78754</p> <p><b>Mailing Address:</b>  P.O. Box 1088,  Austin, TX 78767  (512) 974-9090  <a href="http://www.austintexas.gov/department/police-monitor">www.austintexas.gov/department/police-monitor</a></p>
<p><b>Downtown Austin Community Court (DACC)</b>  The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.</p>	<p><b>Physical Address:</b>  719 E 6<sup>th</sup> St.  Austin, TX 78701</p> <p><b>Mailing Address:</b>  P.O. Box 13464  Austin, TX 78711  (512) 974-4879  <a href="http://www.austintexas.gov/department/community-court">www.austintexas.gov/department/community-court</a></p>
<p><b>Internal Revenue Service – Taxpayer Advocate Service</b>  The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.</p> <p>You may be eligible for Taxpayer Advocate Service assistance if:</p> <ul style="list-style-type: none"> <li>• You are experiencing economic harm or significant cost (including fees for professional representation),</li> <li>• You have experienced a delay of more than 30 days to resolve your tax issue, or</li> <li>• You have not received a response or resolution to the problem by the date that was promised by the IRS.</li> </ul> <p>The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.</p>	<p>3651 S. Interregional Highway  Stop 1005-AUS  Austin, TX 78741</p> <p>Or, call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778</p> <p><a href="http://www.irs.gov/advocate">www.irs.gov/advocate</a></p> 
<p><b>Lawyer Referral Service of Central Texas</b>  A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged \$20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services, but may be able to offer some financial assistance through their MATCH program.</p>	<p><b>Mailing Address:</b>  1016 La Posada Dr., Ste 210  Austin TX 78752</p> <p>(512) 472-8303</p> <p><a href="http://www.austinlrs.com/">www.austinlrs.com/</a></p>

<p align="center"><b>Social Security Administration</b>  Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits.  Provides Social Security cards.</p> 	<p align="center">1029 Camino La Costa  Austin, TX 78752</p> <p align="center">5508 Hwy. 290 West, Bldg. B  Austin, TX 78735</p> <p align="center">National: 1 (800) 772-1213  Local: 1 (866) 627-6991  TTY: (512) 206-3724</p> <p align="center"><a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a></p>
<p align="center"><b>Texas Department of Criminal Justice (TDCJ)</b>  Manages offenders in state prisons, state jails and private correctional facilities that contract with TDCJ. The agency also provides funding and certain oversight of community supervision (previously known as adult probation) and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.</p>	<p align="center"><b>Physical Address:</b>  209 West 14th Street, Suite 500  Austin, TX 78701</p> <p align="center"><b>Mailing Address:</b>  P.O. Box 13084 - Capitol Station  Austin, TX 78711-3084</p> <p align="center">(512) 463-9988</p> <p align="center"><a href="http://www.tdcj.state.tx.us">www.tdcj.state.tx.us</a></p>
<p align="center"><b>Texas Department of Public Safety  Crime Record Services (CRS) &amp; Fingerprint Services</b>  An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.</p> <p><b>TIP:</b> A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is \$24.95.</p>	<p align="center"><b>Fingerprinting Locations:</b>  1033 La Posada Dr.  Suite 360</p> <p align="center">7010 Hwy 71 Suite 160  Austin, TX 78735</p> <p align="center">108 Denson Drive  Austin, TX 78752</p> <p align="center"><b>To schedule appointment call:</b>  (888) 467-2080</p> <p align="center"><b>Or schedule online at:</b>  <a href="http://www.uenroll.identogo.com">www.uenroll.identogo.com</a>  (do not use google chrome, must use firefox or safari)</p> <p align="center"><b>For more info:</b>  <a href="http://www.txdps.state.tx.us/">www.txdps.state.tx.us/</a></p>

**Texas Department of Public Safety – Driver’s License Division**

Issues driver’s licenses and identification cards.

For locations and hours, call Customer Service or visit the website.



**North:**  
6121 N Lamar Blvd.  
Austin, TX 78752  
(512) 424-2076

**South:**  
6425 Interstate 35 Ste. 180  
(Near 35 & William Cannon)  
Austin, TX 78744  
(512) 444-5241

**Northwest:**  
13730 Research Blvd.  
Austin, Texas 78750-1812  
(512) 506-2847

**Austin/Pflugerville MegaCenter:**  
216 E Wells Branch Pkwy  
Pflugerville, TX 78660  
(512) 486-2800  
or visit [www.tdps.state.tx.us](http://www.tdps.state.tx.us)

**Texas Department of Public Safety – Medical Advisory Board**

The Medical Advisory Board (MAB) is a panel of licensed doctors appointed by the Texas Department of State Health Services (DSHS) to review medical documentation relating to an individual’s ability to drive. MAB evaluates all medical information concerning an individual’s medical condition and provides the Texas Department of Public Safety (DPS) with a recommendation on driver licensing.

DPS may revoke the driver license of any individual found to be medically incapable of safely operating a motor vehicle.

Texas Department of Public Safety  
Enforcement and Compliance Service  
P.O. Box 4087  
Austin, TX 78773-0320

(512) 424-2600

[https://www.txdps.state.tx.us/DriverLicense/Medical Revocation.htm](https://www.txdps.state.tx.us/DriverLicense/MedicalRevocation.htm)

**Texas Department of Public Safety – Municipal Services Bureau (SURCHARGES)**

The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received.

**Texas DPS Driver Responsibility Indigency Program:**  
An individual with low income can apply to have their surcharge amount reduced to 10% of the total, not to exceed \$250.

For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau (MSB) at:  
1-(800)-688-6882.

If you have additional questions regarding the surcharge program contact TxDPS Customer Service at (512) 424-2600 or visit our website below. To apply for the Indegency Program apply online or download the form here:

[www.txsurchargeonline.com](http://www.txsurchargeonline.com)

Or call:  
1(866)223-3583

<p style="text-align: center;"><b>Texas Law Help</b></p> <p>For low to moderate income individuals seeking free or low-cost <b>civil</b> legal assistance. Provide referrals for a number of legal issues, including accessing public benefits, bankruptcy, divorce, employment and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.</p> <p style="text-align: center;"><b>TIP! Go here for more information about getting an occupational driver’s license (ODL).</b></p>	<p style="text-align: center;"><a href="http://www.texaslawhelp.org">www.texaslawhelp.org</a></p>
<p style="text-align: center;"><b>Texas Rio Grande Legal Aid</b></p> <p>Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides <b>free civil</b> legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights.</p> <p style="text-align: center;"><b>No criminal cases accepted.</b></p>	<p style="text-align: center;">4920 North IH-35 Austin, TX 78751-2716 (512) 374-2700 Toll free: (800) 369-9270</p> <p style="text-align: center;">Counties Served: Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson</p> <p style="text-align: center;"><a href="http://www.trla.org">www.trla.org</a></p>
<p style="text-align: center;"><b>Texas VOICES</b></p> <p>Texas Voices for Reason and Justice is a grass-roots, all-volunteer, non-profit organization established in 2008. We strive to educate and raise awareness about the ineffectiveness of the public sex offender registry and the negative impact it has on community safety.</p>	<p style="text-align: center;">Infoline: 877-215-6688 <a href="http://texasvoices.org/">http://texasvoices.org/</a></p>
<p style="text-align: center;"><b>Travis County Mental Health Public (MHPDO) Defender Office</b></p> <p>Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.</p>	<p style="text-align: center;">910 Lavaca St Austin, Texas 78701</p> <p style="text-align: center;">(512) 854-3030</p>
<p style="text-align: center;"><b>University of Texas School of Law Criminal Defense Clinic</b></p> <p><b>Only accepts misdemeanor offenses</b> for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.</p>	<p style="text-align: center;"><b>By Appointment Only</b></p> <p>Call (512) 232-1300 to request intake appointment for assistance finding legal representation. For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.</p> <p style="text-align: center;"><a href="http://www.utexas.edu/law/clinics/criminal">www.utexas.edu/law/clinics/criminal</a></p>

**Texas Department of State Health Services (DSHS)**

Provides birth, marriage, and divorce certificates.

Birth certificates, death certificates, and marriage/divorce verification letters can also be ordered through Texas Online at [texas.gov](http://texas.gov).



**Physical Address**

1100 W. 49<sup>th</sup> St.  
Austin, TX. 78756-3199

**Mailing Address**

P.O. Box 149347  
Austin, Texas 78714-9347  
Local: (512) 776-7111  
Toll Free: 1 (888) 963-7111

[www.dshs.state.tx.us](http://www.dshs.state.tx.us)

Property of Travis County Justice Planning-Workforce Development

# EMPLOYMENT, VOCATIONAL TRAINING, & EDUCATION

<p align="center"><b>AAMHC Return To Work Program (at the SHAC)</b></p> <p>Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.</p>	<p align="right">3205 S. 1st St. Austin, TX 78704</p> <p align="right">(512) 442-3366</p> <p align="right"><a href="http://www.austinmhc.org/">www.austinmhc.org/</a></p>
<p align="center"><b>Austin Area Urban League</b></p> <p>This service program provides one-on-one assistance in the areas of case management, computer training, employability workshops, professional development and job placement assistance. The Life Skills Program is designed to assist clients in altering those negative patterns of behaviors that create barriers to their success. A variety of services are offered including basic computer training and financial literacy.</p>	<p align="right">8011-A Cameron Road, Suite 100 Austin, TX 78754</p> <p align="right">(512) 478-7176</p> <p align="right"><a href="http://www.aaul.org">www.aaul.org</a></p>
<p align="center"><b>American YouthWorks</b></p> <p>American YouthWork's mission is to assist young adults (aged 17-28) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.</p>	<p align="right">1901 E. Ben White Boulevard Austin, TX 78741</p> <p align="right">(512) 744-1900</p> <p align="right"><a href="http://www.americanyouthworks.org">www.americanyouthworks.org</a></p>
<p align="center"><b>ARCIL, Inc.</b></p> <p>Transition services empower consumers with disabilities to participate and advance as members of the community. This service focuses on independent living skills, community supports, social leisure activities and appropriate referrals for education, training and employment.</p>	<p align="right">8200 Cameron Road, Suite C 154 Austin, TX 78754</p> <p align="right">(512) 832-6349</p> <p align="right">Open Monday through Friday 8:00a to 5:00p</p> <p align="right"><a href="http://www.arcil.com">www.arcil.com</a></p>
<p align="center"><b>Attorney General of Texas Noncustodial Parent (NCP) Choices</b></p> <p>Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).</p>	<p align="center">Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices: (800) 252-8014</p> <p align="center">For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p>

<p align="center"><b>Austin Community College (ACC)</b></p> <p>Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.</p>	<p>Various Campuses throughout Austin.</p> <p align="center"><b>Highland Business Center</b>  5930 Middle Fiskville  Austin, TX 78752</p> <p align="center">(512) 223-4222</p> <p align="center"><a href="http://www.austincc.edu/">www.austincc.edu/</a></p>
<p align="center"><b>AustinFree.net</b></p> <p>Provides free technology training and Internet access for the community. Our computer labs are open to all. We offer computer tutoring, job search support and help with creating resumes. Support is offered at various City of Austin and community partner sites throughout Austin.</p> <p align="center">   </p>	<p align="center"><b>Office located at the DeWitty Center:</b>  2209 Rosewood Ave.  Austin, TX 78702</p> <p align="center">(512) 236-8225</p> <p>DeWitty Computer Lab Hours:  Monday through Friday:  9am to 4pm</p> <p align="center"><a href="http://www.austinfree.net">www.austinfree.net</a></p>
<p align="center"><b>Austin Learning Academy</b></p> <p>Offers early childhood education and adult literacy programs, including ABE/GED classes. Also offers ESL classes, parenting classes, and technology classes.</p> <p>Please call or visit web site for complete listing of classes.</p>	<p>Main Administrative Office:  1311 Hackberry St.  Austin, TX 78702</p> <p align="center">(512) 457-9194</p> <p align="center">P.O. Box 6923  Austin, TX 78762  <a href="http://www.alaweb.org">www.alaweb.org</a></p>
<p align="center"><b>BiGAUSTIN</b></p> <p>Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions.</p> <p><b>BiGAUSTIN's Small Business and Job Creation Re-Entry Program (SBDJC-ERP)</b> provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion.</p>	<p>8000 Centre Park Drive #200  Austin, TX 78754</p> <p>Phone: (512) 928-8010  <a href="http://www.bigAustin.org">www.bigAustin.org</a></p> <p>Email: <a href="mailto:info@bigAustin.org">info@bigAustin.org</a></p>

<p style="text-align: center;"><b>Capital IDEA</b></p> <p>Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an orientation session. Please call or see web site for additional information on orientation sessions.</p>	<p>835 N. Pleasant Valley Rd Austin, TX 78702 PO Box 1784 Austin, TX 78767</p> <p>(512) 457-8610 <a href="http://www.capitalidea.org">www.capitalidea.org</a></p>
<p style="text-align: center;"><b>City of Austin Human Resources Department Employment Services Division</b></p> <p>Provides assistance with applying for a City of Austin Job and/or use of a computer.</p>	<p>Dewitty Training &amp; Employment Center 2209 Rosewood Ave Suite 210 Austin, TX 78702</p> <p>(512) 472-5718 austincityjobs.org</p>
<p style="text-align: center;"><b>Easter Seals</b></p> <p>Provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training, Transitions Program, and Supported Employment.</p> 	<p style="text-align: center;"><b>Easter Seals Central Texas, Austin (main office)</b> 8505 Cross Park Dr., Ste. 120 Austin, TX 78754 (512) 478-2581</p> <p style="text-align: center;"><b>Workforce Development Center</b> 315 E. St. Elmo Austin, TX. 78752 (512) 615-3376</p> <p>Employment Services: (512) 440-7819</p> <p style="text-align: center;"><a href="http://www.centraltx.easterseals.com/">www.centraltx.easterseals.com/</a></p>
<p style="text-align: center;"><b>Family Eldercare Money Management Program</b></p> <p>Family Eldercare's Money Management Program helps seniors and people with disabilities continue to live independently in their homes and in their neighborhoods through assistance with managing their benefits and/or income.</p>	<p>1700 Rutherford Ln. Austin, TX 78754</p> <p>(512) 450.0844 moneymanagement@familyeldercare.org</p>
<p style="text-align: center;"><b>Foundation Communities Financial Stability Programs</b></p> <p>Seasoned Financial Coaches teach our free Money Management classes and work one-on-one with residents and community members, empowering them to achieve financial stability and long-term success. Coaches provide clients with the tools to create household budgets, save money over time, reduce debt and improve credit scores. Free tax preparation available during tax season.</p>	<p style="text-align: center;"><b>Call for more information or to schedule an appointment.</b></p> <p>(512) 447-2026</p> <p style="text-align: center;"><a href="http://www.foundcom.org">www.foundcom.org</a></p>

### **Gary Job Corps**

Job Corps is a no-cost educational and career technical training program administered by the U.S. Department of Labor for young adults aged 16-24. A person must have no pending charges and not be on parole or probation. Drug testing required.

2800 Airport Hwy. 21 East  
P.O. Box 967  
San Marcos, TX 78667

(512) 396-6966  
[www.gary.jobcorps.gov](http://www.gary.jobcorps.gov)

### **Goodwill Industries Job Source Programs**

Offers employment and case management services for people with barriers to employment.

*Walk-ins accepted during intake hours, call ahead for hours:*

Services include:

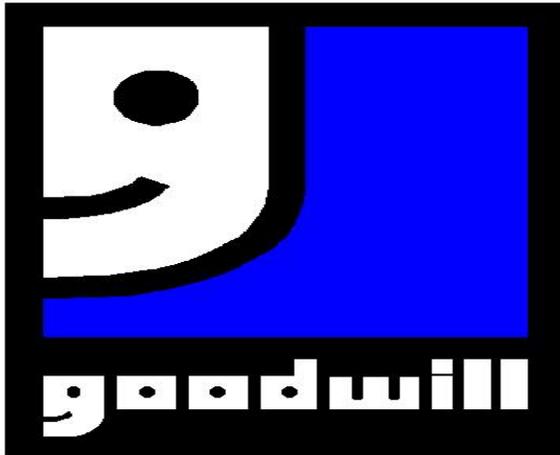
- Development of a customized service plan
- Case management
- Job skills training
- Job search assistance
- Weekly job leads
- Job development and employer outreach
- Job retention services

**GOODWILL COMMUNITY CENTER**  
1015 Norwood Park Blvd.  
Austin, Texas 78753  
512-637-7100

Individuals interested in enrolling into services must complete a Request for Job Search Assistance form and meet with a Placement Specialist at one of 6 job help centers throughout Central Texas.

**GOODWILL RESOURCE CENTER**  
6505 Burleson Rd.  
Austin, TX 78744  
(512) 681-3301

**GEORGETOWN JOB HELP CENTER**  
Georgetown Community Resource Center  
805 W. University Ave, Ste 127  
Georgetown, Texas 78626  
(512) 591-7808



**GOODWILL CAREER ACADEMY**  
1015 Norwood Park Blvd.  
Austin, TX 78753  
(512) 637-7131

**PALM SQUARE TRAVIS COUNTY**  
100 North Interstate Highway 35, Suite 1000  
Austin, Texas 78701

512-480-0772 Ext. 21

**ROUND ROCK JOB HELP CENTER**  
150 West Palm Valley Blvd.  
(corner of 79 and N. Mays)  
Round Rock, TX 78664  
(512) 388-1507

**TIP:** Goodwill provides many other support services! For more information, please call (512) 637-7580

Or visit

[www.goodwillcentraltexas.org](http://www.goodwillcentraltexas.org)

<p align="center"><b>International Truck Driving School</b> <b>(In partnership with ACC)</b></p> <p>Provides training for Class A licensing and the Department of Transportation's rules and regulations. Students must be 21 years of age and have a GED or high school diploma. The International Truck Driving School is considered continuing education and therefore cannot be funded through a Pell Grant. Must pass a physical and a Department of Transportation drug screening</p>	<p align="center">5930 Middle Fiskville Rd. Continuing Education Desk 4<sup>th</sup> Floor Austin, TX 78752 (512) 223-7340</p> <p align="center"><a href="http://www.internationalschools.com/">http://www.internationalschools.com/</a></p>
<p align="center"><b>Literacy Coalition</b></p> <p>Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.</p> <p align="center">Direct services provided at Ascend Center for Learning</p>	<p align="center">1640 B E. 2<sup>nd</sup>, Suite 100 Austin, TX 78702</p> <p align="center">(512) 326-8655 <a href="http://www.willread.org">www.willread.org</a></p>
<p align="center"><b>Re-work Project</b></p> <p>We are a jobs program rooted in the importance of community and catered toward men and women experiencing homelessness. ReWork Project provides the opportunity to build a small income and invest in positive relationships, with the ultimate goal of seeing folks get into permanent housing and make a better life for themselves.</p> <p>We operate out of a woodshop in south Austin and believe that the opportunity to earn money by building sellable products can be a motivating and dignifying experience. We're convinced that this combined with the support of true friends and healthy expectations can grow confidence and aid tremendously in one's path to permanent housing.</p>	<p align="center">4201 South Congress Ave, Suite 303 Austin, Texas 78745</p> <p align="center"><a href="https://reworkproject.org/">https://reworkproject.org/</a> <a href="mailto:info@reworkproject.org">info@reworkproject.org</a></p>
<p align="center"><b>Skillpoint Alliance – Gateway Program</b></p> <p>Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide) careers. Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.</p> <p>Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions.</p> <div data-bbox="180 1667 800 1803" data-label="Image"> </div>	<p align="center">201 E. 2<sup>nd</sup> St., Suite B Austin, TX 78701</p> <p align="center">(512) 323-6773 ext.123</p> <p align="center"><a href="http://www.skillpointalliance.org">www.skillpointalliance.org</a></p>

**Texas Pie Kitchen**

The Texas Pie Kitchen works to economically empower low-income persons by offering a 4 month culinary job-training program. Students commit to a 5 hour per week time commitment in the kitchen, and graduate with continuing assistance towards applying to other culinary education programs and/or job search support.

500 E 7<sup>th</sup> St.  
Austin, TX 78701

(512) 814-7PIE (7743)  
texaspiekitchen.org

**Workforce Solutions Capital Area**

Offers career development and employment-related services in Austin/Travis County, including:

- Job search assistance
- Resume development
- Interview preparation
- Occupational skills training
- Hiring events

Also provides subsidized child care assistance to eligible families.



**Online**

[www.wfscapitalarea.com](http://www.wfscapitalarea.com)

**North Career Center**

6505 Airport Blvd., Suite 101  
Austin, TX 78752

(Across the street from ACC Highland Campus)  
512-454-9675

**South Career Center**

6505 Burleson Rd  
Austin, TX 78744

(Co-located with Goodwill Resource Center)  
512-381-4200

**East Career Center**

3401 Webberville Rd., Building 1000  
Austin, TX 78702

(Co-located on ACC Eastview Campus)  
512-223-5400

## Travis County Human Resources



Travis County recognizes that individuals with a criminal record often face barriers to finding gainful employment. Travis County recognizes that qualified individuals may be screened out from employment consideration due to the required disclosure of his or her criminal history.

All applicants, including those with a criminal background, are encouraged to research job openings and, if qualified, apply for employment. All Travis County job announcements will explicitly state if a background check will be required.

Full listings of current openings within Travis County are published at:

**[www.TravisCountyJobs.org](http://www.TravisCountyJobs.org)**

For more information contact:

Travis County Human Resources Department  
700 Lavaca Street, 4<sup>th</sup> Floor  
Austin, TX 78701



**Travis County Justice Planning  
Workforce Development Task Force**



Designed to assist individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides:

- Employment readiness assessment
- Assistance with developing work plans
- Referral to or placement with participating employers
- Assistance connecting with basic needs, employment resources, and service providers

The Workforce Development Task Force (WD) focuses primarily on job referrals and placement. WD staff members prescreen all program participants before referral to ensure that the client is qualified for the job and meets the specific criminal background policies of participating employers. The Workforce Development Task Force provides only direct referrals.

**Ask us about our job fairs!**

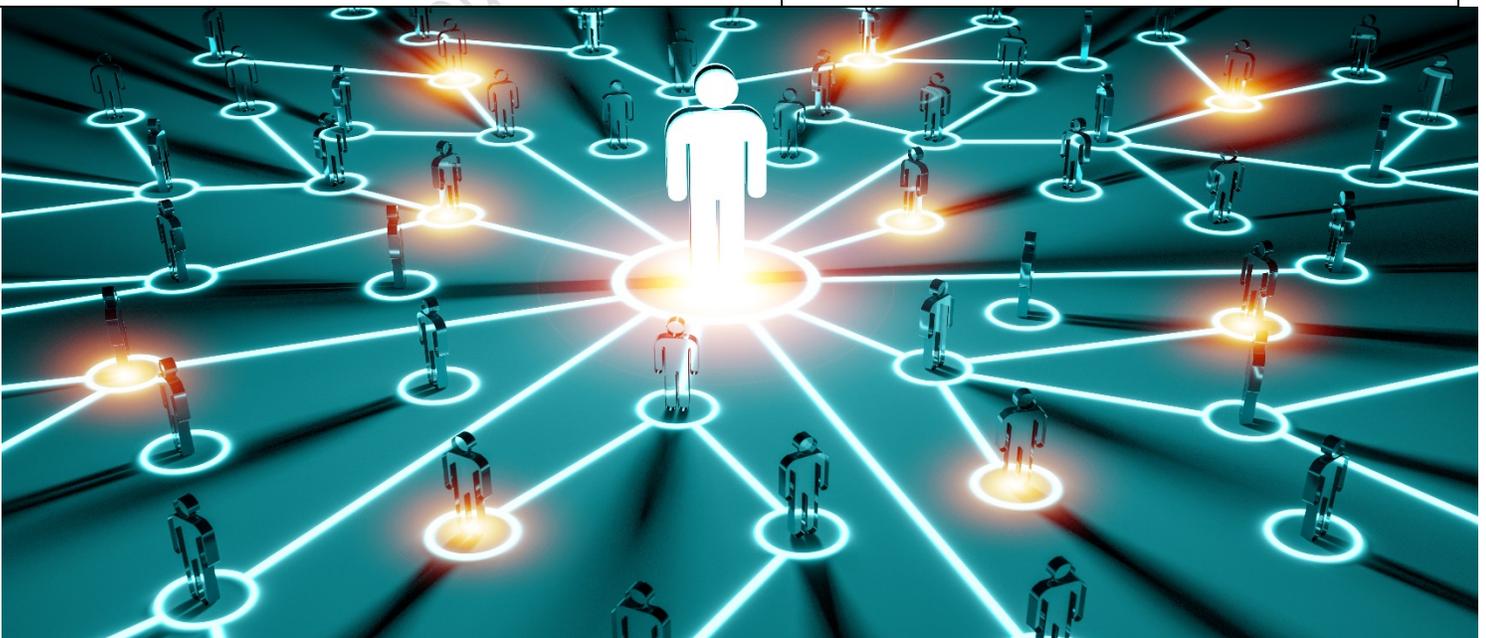
For more information, please visit:

**[www.traviscountytexas.gov](http://www.traviscountytexas.gov)**

To speak with a Workforce Development representative, please contact:

**Sandy Moreno (512) 854-6497**

**LOOKING  
FOR WORK**



---

**Facing Barriers To Employment?**

---

# Road to Success

 on Wheels

**Paving a Pathway to Your Success**

---

Travis County Justice Planning's  
Workforce Development Program  
For individuals in the Austin  
Metro area

We want to meet you! We can help with:

- ◆ Job-readiness
- ◆ Developing work plans
- ◆ Finding a place of employment
- ◆ Meeting your basic needs



**NOW OFFERING FREE TRAINING!**  
For more info, please call: 512.854.6497



## Services Available

### -Free Training

Onsite training now being offered.

### -Case Management

Personalized case management designed to meet your individual needs.

### -Service Planning

Connecting individuals with the proper and reliable resources available in our community.

### -Career Expo

Committed to hosting a variety of job fairs and hiring events throughout the year.



## Travis County Justice Planning Workforce Development



### **The Workforce Development Task Force**

is proud to announce we are offering free certifications for employment opportunities. Our program is designed to help individuals rebuild their lives. We have a unique approach to reentry and have trained professionals on site.

If you are or someone you know is experiencing difficulties obtaining employment please contact us.

We are here to assist you.



*For more information please call*

**512.854.6497**

*[www.traviscountytx.gov](http://www.traviscountytx.gov)*

# BASIC NEEDS

## FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

**TIP:** Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

<p><b>Abiding Love Lutheran Church</b> Provides a food pantry.</p> <p><b>Hours:</b> Mondays 1:00 PM to 3:00PM</p>	<p>7210 Brush Country Road Austin, TX. 78749</p> <p>(512) 892-4040</p> <p><a href="http://www.abidinglove.org">www.abidinglove.org</a></p>
<p><b>All Saints Episcopal Church – Loaves and Fishes</b> Provides limited financial assistance (usually no more than \$20-30) to help pay for utilities, housing expenses, medical expenses, transportation, ID, education, criminal background checks, or work boots.</p> <p><b>Sign up for assistance in person on Tuesday mornings at 6:00AM</b> <b>Only first 35 people</b></p>	<p>209 West 27<sup>th</sup> St. Austin, TX 78705</p> <p>(512) 476-3589</p> <p><a href="http://www.allsaints-austin.org">www.allsaints-austin.org</a></p>
<p><b>Any Baby Can</b> Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, literacy skills classes, and support groups. Kids 0-3, First child 28 weeks and under.</p>	<p>6207 Sheridan Avenue Austin, TX. 78723</p> <p>(512) 454-3743</p> <p><a href="http://www.anybabycan.org">www.anybabycan.org</a></p>
<p><b>Alpha Seventh-day Adventist Church</b> Provides a food pantry the 2<sup>nd</sup> and 4<sup>th</sup> Sunday of the month from 10:00 -12:00.</p>	<p>3016 E 51<sup>st</sup> St. Austin, TX 78723</p> <p>(512) 926-6721</p> <p><a href="http://www.alphaadventist.org">www.alphaadventist.org</a></p>

<p style="text-align: center;"><b>Assurance Wireless</b></p> <p>How Our Lifeline Phone Program Works for New Customers:</p> <ul style="list-style-type: none"> <li>• 350 FREE Voice Minutes &amp; UNLIMITED FREE texts added automatically each month, you do nothing.</li> <li>• PLUS an extra 150 FREE Voice Minutes each month for the first 4 months of service.</li> <li>• Add money if you decide to choose the \$5 or \$30 plan. Or, to pay for any services, like international calling and additional minutes.</li> </ul>	<p style="text-align: center;">Get Started: 1-888-898-4888 Equipment Malfunction: 1-888-321-5880</p> <p style="text-align: center;"><a href="http://www.assurancewireless.com/Public/Welcome.aspx">http://www.assurancewireless.com/Public/Welcome.aspx</a></p>
<p style="text-align: center;"><b>Austin Area Urban League</b></p> <p>We envision a community in which all citizens are free from barriers to education, economic and social success.</p> <p>Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.</p>	<p style="text-align: center;">8011-A Cameron Road, Suite 100 Austin, TX 78754</p> <p style="text-align: center;">(512) 478-7176</p> <p style="text-align: center;">www.aaul.org</p>
<p style="text-align: center;"><b>Austin Baptist Chapel – Angel House Soup Kitchen</b></p> <p style="text-align: center;">Serves prepared lunch seven days a week. Monday through Friday 11:00 a.m. to 12:30 p.m. Men’s Clothing – Saturday 9:30 a.m.- 10:30am Showers – 9:30 to 12:00 Monday through Saturday Breakfast – Daily from 9:30 – 10:00</p>	<p style="text-align: center;">908 E. Cesar Chavez Austin, TX. 78702</p> <p style="text-align: center;">(512) 474-2666</p> <p style="text-align: center;">www.angelhouse-abc.com</p>
<p style="text-align: center;"><b>Austin Resource Center for the Homeless (ARCH)</b></p> <ul style="list-style-type: none"> <li>• Provides basic needs, including clothing and hygiene items.</li> <li>• Provides shelter – overnight, day sleep, and cold weather.</li> <li>• Provides case management services.</li> <li>• Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc.</li> </ul>	<p style="text-align: center;">500 E. 7th St. Austin, TX. 78701</p> <p style="text-align: center;">(512) 305-4100</p> <p style="text-align: center;">www.frontsteps.org</p>
<p style="text-align: center;"><b>Austin Restoration Ministries</b></p> <p>Provides a food pantry the 2<sup>nd</sup> and 4<sup>th</sup> Thursday of each month, 10am-12pm. Also provides a 9 month free of charge live-in program for men and women with substance abuse problems.</p>	<p style="text-align: center;">10206 N IH 35 Austin, TX 78753</p> <p style="text-align: center;">(512) 491-5068</p> <p style="text-align: center;">www.austinrestorationministries.org/</p>

<p align="center"><b>Baptist Community Center</b></p> <p>Provides food pantry, limited financial assistance services and ID cards/birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays).</p> <p align="center"><b>Hours:</b>  Mon-Fri 8:30 – 12 Noon and 1:00 PM to 5:00 PM  Call for an appointment with Ms. Patt</p>	<p align="center">2000 E. 2nd Street  Austin, TX 78702</p> <p align="center">(512) 478-7243  (512) 472-7592</p> <p align="center"><a href="http://www.bccmission.org">www.bccmission.org</a></p>
<p align="center"><b>Bethany Faith Food Pantry</b></p> <p>Provides food pantry for individuals in the 78702, 78721, and 78723 area.</p> <p align="center"><b>Hours:</b>  2<sup>nd</sup> Wednesday of every month 10am-12pm  4<sup>th</sup> Tuesday of every month 6pm-8pm</p>	<p align="center">3507 E 12<sup>th</sup> St.  Austin, TX 78721</p> <p align="center">(512) 926-4146  Coordinator 512-926-2098  Asst. coordinator 512-470-8163</p> <p align="center"><a href="http://www.bccdisciplesofchrist.com/">www.bccdisciplesofchrist.com/</a></p>
<p align="center"><b>Capital Metro</b></p> <p>Services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.</p>	<p align="center">For more information, please refer to Transportation Section of this guide.</p> <p align="center">For specific route information, call  (512) 474-1200  or visit <a href="http://www.capmetro.org">www.capmetro.org</a></p>
<p align="center"><b>Caritas of Austin</b></p> <p>Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program. The Caritas community kitchen provides lunch Monday-Friday 11am-12:30pm.</p> 	<p align="center">611 Neches St.  Austin, TX 78701</p> <p align="center">Screening and Assessment line open Monday, Wednesday &amp; Thursday at 8:00am -4:00pm. Tuesday 8:00am- 6:00pm. &amp; Friday 8:00am-10:00am. <b>For screening &amp; assessment call 512-472-4135.</b></p> <p align="center">(512) 479-4610</p> <p align="center"><a href="http://www.caritasofaustin.org">www.caritasofaustin.org</a></p>
<p align="center"><b>Catholic Charities of Central Texas</b></p> <p>Helps families to avoid homelessness and achieve financial security through case management, education and emergency financial assistance.</p>	<p align="center"><a href="http://1625RutherfordLaneAustinTexas78754">1625 Rutherford Lane  Austin, Texas 78754</a></p> <p align="center">(512) 651-6100</p>

<p style="text-align: center;"><b>Central Presbyterian Church</b></p> <p>Services include breakfast, limited clothes closet, financial assistance for identification and birth certificates, utility bills, and Greyhound and Mega bus passes. Thursdays 8:30a-11:00a</p>	<p style="text-align: center;">200 E 8<sup>th</sup> Street Austin, TX 78701</p> <p style="text-align: center;">(512) 472-2445</p> <p style="text-align: center;">www.cPCAustin.org</p>
<p style="text-align: center;"><b>Christo Rey Catholic Church</b></p> <p style="text-align: center;">Provides a food pantry Thursdays at 5:00-6:00pm</p>	<p style="text-align: center;">2208 E 2<sup>nd</sup> St. Austin, TX 78702</p> <p style="text-align: center;">(512) 477-1099</p> <p style="text-align: center;"><a href="http://www.cristoreyaustin.org">http://www.cristoreyaustin.org</a></p>
<p style="text-align: center;"><b>City of Austin Health and Human Services Community Centers</b></p> <p><b>Basic Services</b> Basic services provided at neighborhood centers include food pantry and bread distribution, clothes closet, child safety seats, notary services, form/application assistance and employment/case management information and referrals.</p> <p><b>Seasonal Services</b> Seasonal program services include Christmas Bureau applications, income tax assistance, Coats for Kids vouchers and Thanksgiving baskets.</p> <p><b>Social Services</b> Licensed social workers provide to clients social services such as home visits, crisis intervention, grief counseling and case management.</p> <p><b>Health Services</b> Registered nurses provide health screenings and other health services at three neighborhood centers: Rosewood-Zaragosa Neighborhood Center, St. John's Community Center, and South Austin Neighborhood Center.</p> <ul style="list-style-type: none"> <li>• Blood pressure and blood pressure checks</li> <li>• Tuberculosis skin test</li> <li>• Pregnancy testing with referrals as needed</li> <li>• Women's health referrals (obstetrical care, family planning)</li> <li>• <a href="#">Immunizations for children and adults</a></li> <li>• Case coordination for people with chronic diseases</li> <li>• Referrals to doctors or clinics as needed</li> <li>• Referrals to <a href="#">Women, Infants and Children Program (WIC)</a></li> </ul>	<p style="text-align: center;"><b><a href="#">Blackland Neighborhood Center</a></b> 2005 Salina Austin, Texas 78722 512-972-5790</p> <p style="text-align: center;"><b><a href="#">East Austin Neighborhood Center</a></b> 211 Comal St. Austin, Texas 78702 512-972-6650</p> <p style="text-align: center;"><b><a href="#">Montopolis Neighborhood Center</a></b> 1416 Montopolis Drive Austin, Texas 78741 512-972-6650</p> <p style="text-align: center;"><b><a href="#">Rosewood-Zaragosa Neighborhood Center</a></b> 2800 Webberville Rd. Austin, Texas 78702 512-972-6740</p> <p style="text-align: center;"><b><a href="#">South Austin Neighborhood Center</a></b> 2508 Durwood Austin, Texas 78704 512-972-6840</p> <p style="text-align: center;"><b>austintexas.gov</b> the official website of the City of Austin</p>

<p align="center"><b>City of Austin Customer Assistance Program Austin Energy</b></p> <p>Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin’s CAP Discounts program. CAP Discounts can help reduce utility bills an average of \$650 a year.</p>	<p align="center"><b>Mailing Address:</b> PO Box 142669 Austin, TX 78714-2669</p> <p align="center"><b>Call for more information or an application:</b> (855) 319-6630 (512) 494-9400</p>
<p align="center"><b>Covenant United Methodist Church</b> Provides a food pantry open to the public Wednesdays 5:30-7pm.</p>	<p align="center">4410 Duval Rd. Austin, TX 78727</p> <p align="center">(512) 346-3124</p> <p align="center"><a href="http://www.covenantaustin.org/">http://www.covenantaustin.org/</a></p>
<p align="center"><b>Dress for Success Austin</b></p> <p>A non-profit organization provides clients with interview clothing, “confidence boosters”, and career development to low-income women seeking employment. Clients must have appointment. Times available: Monday, Tuesday, Thursday 10-4pm Saturday: 10:00a – 2:00p</p>	<p align="center">701 Tillery St. Box 11 - Suite A-5 Austin, TX. 78702</p> <p align="center">(512) 389-3723</p> <p align="center"><a href="http://www.austin.dressforsuccess.org">www.austin.dressforsuccess.org</a></p>
<p align="center"><b>Family Eldercare</b></p> <p>Provides essential services for elderly adults with disabilities and for those who care for them, including in-home care, counseling, guardianship, and assistance with money management.</p>	<p align="center"><b>Austin:</b> 1700 Rutherford Lane Austin, TX 78754</p> <p align="center"><b>Georgetown:</b> 805 W. University Ave. Georgetown, TX 78626</p> <p align="center">(512) 450-0844 <a href="http://www.familyeldercare.org">www.familyeldercare.org</a></p>
<p align="center"><b>Feed the Community at Gateway Church</b> Provides a food pantry Wednesday 10am-12pm</p>	<p align="center">7104 McNeil Drive Austin, TX 78729</p> <p align="center">(512) 837-2162</p>
<p align="center"><b>First Baptist Church of Austin</b></p> <p>Services include financial assistance for Greyhound bus tickets, identification, birth certificates, drivers’ license, prescription co-pays, and gas for cars with valid drivers’ license. Call on first Monday of every month at 9:30a to schedule appointment.</p>	<p align="center">901 Trinity Street Austin, TX 78701</p> <p align="center">(512) 476-2625 <a href="http://www.fbcaustin.org">www.fbcaustin.org</a></p>

<p align="center"><b>First United Methodist</b></p> <p>Miscellaneous financial assistance for out of town bus passes, rent, work boots, food handler certificates, food, and utilities. Must have valid identification. Individuals may only access this assistance once in a 6 month period.</p>	<p align="center">1201 Lavaca Austin, TX 78701</p> <p align="center">(512) 478-5684 x203 Libby Sykora</p> <p align="center"><a href="http://www.fumcaustin.org">www.fumcaustin.org</a></p>
<p align="center"><b>Food for Friendship</b></p> <p>The Community of Christ Food for Friendship Program provides a hot breakfast free of charge on Sunday mornings from 8:00am-9:00am. All are welcome.</p>	<p align="center">2132 Bluebonnet Lane Austin, TX 78704</p> <p align="center">512-444-7120</p> <p align="center"><a href="http://www.cofchrist-austin.org">www.cofchrist-austin.org</a></p>
<p align="center"><b>Gethsemane Lutheran Church</b></p> <p>Provides a food pantry and clothes closet every Tuesday from 1:30 PM to 3:45 PM</p>	<p align="center">200 W. Anderson Ln. Austin, TX. 78752</p> <p align="center">(512) 836-8560</p> <p align="center"><a href="http://www.gethsemaneaustin.org">www.gethsemaneaustin.org</a></p>
<p align="center"><b>Greater Mount Zion Baptist Church</b></p> <p>Provides payment assistance for rent and utilities to those who live in a house or apartment. Call for appointment 10:00a-4:00p, and individuals can only use services once per year. Food provided on Saturdays from 8:30a-11:00p.</p>	<p align="center">4301 Tannehill Ln Austin, TX 78721</p> <p align="center">(512) 469-9020</p> <p align="center"><a href="http://www.gmzaustin.org/">http://www.gmzaustin.org/</a></p>
<p align="center"><b>Heaven's Harvest</b></p> <p>Provides food, clothing, and showers for the homeless.</p> <p>Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1pm.</p>	<p align="center">North Austin Christian Church 1734 Rutland Dr. Austin, TX 78758</p> <p align="center">(512) 836-3282</p> <p align="center"><a href="http://www.nacconline.info">http://www.nacconline.info</a></p>
<p align="center"><b>Hope Lutheran Food Pantry</b></p> <p>Provides a food pantry. <b>Hours:</b> Mondays 2:30-3:30 PM.</p>	<p align="center">6414 N Hampton Dr Austin, TX 78723</p> <p align="center">512-926-8574</p> <p align="center"><a href="http://www.hopelutheranaustin.org">www.hopelutheranaustin.org</a></p>

<p align="center"><b>Kingdom of God Christian Center Samaritan Food Pantry</b></p> <p><b>Hours:</b> 2<sup>nd</sup> &amp; 4<sup>th</sup> Saturday of every month, 10am-12pm</p>	<p align="center">5811 Berkman Dr. Suite 130 Austin, TX 78723 (512) 926-5422</p> <p align="center"><a href="http://www.kgcatx.org">www.kgcatx.org</a></p>
<p align="center"><b>LifeWorks Street Outreach</b></p> <p>Provides meals and many other services for individuals ages 23 and under.</p> <p><b>Meal Hours:</b> Tues/Thurs, 4:30p – 6:00p Tues: University Baptist Church Thursday: St. Austin Catholic Church</p>	<p align="center">408 W 23<sup>rd</sup> St. Austin, TX 78705</p> <p align="center">For more info call: (512) 735-2400 8:00-5:00pm</p> <p align="center"><a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></p>
<p><b>Lisa’s Helping Others Progress Economically (HOPE) Chest</b></p> <p>Provides professional clothing and life skills training for males and females.</p> <p><b>Hours:</b> Tuesday/Thursday 5:30 PM - 7:30 PM Sat 10:00 AM - 2:00 PM Closed Holidays</p>	<p align="center">4136 E 12th Street Austin, TX 78723</p> <p align="center">(512) 457-0999</p> <p align="center"><a href="http://www.lisashopechest.org">www.lisashopechest.org</a></p>
<p align="center"><b>Manchaca Methodist Church</b></p> <p>Provides a food pantry for those in need, which is open Monday-Thursday 9:00a-4:00p, and Fridays from 9:00a-12:00p. Individuals must have proper ID to qualify for assistance.</p>	<p align="center">1011 FM 1626 Austin, TX 78652</p> <p align="center">512-282-7274</p> <p align="center"><a href="http://www.manchacaumc.org">www.manchacaumc.org</a></p>
<p align="center"><b>Manos de Cristo</b></p> <p>Manos de Cristo provides a clothes closet, food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.</p> <p>Provides a food pantry Monday-Friday 8:00-11 am Only serves the 1<sup>st</sup> six families.</p> <p>Clothing closet open Tuesday and Thursday 8:00am-11:00am</p>	<p align="center"><b>Address:</b> 4911 Harmon Ave. Austin, TX. 78751</p> <p align="center">Basic Needs: (512) 477-7454 Dental Clinic: (512) 477-2319</p> <p align="center"><a href="http://www.manosdecristo.org">www.manosdecristo.org</a></p>

<p style="text-align: center;"><b>Micah 6 of Austin</b> Provides food, clothing, work boots, rent and utility assistance, medicine, eye care, IDs, crisis counseling, and freeze night shelter.</p> <p style="text-align: center;"><b>Food pantry hours:</b> Thursday 6- 7 p.m. Saturday 10:30 - 11:30 a.m.</p>	<p><b>Pantry located at University Presbyterian Church:</b> 2203 San Antonio St. Austin TX 78705</p> <p><b>Other services provided at various locations. Call for more information:</b> (512) 478-8559</p> <p style="text-align: center;"><a href="http://www.micah6austin.org">www.micah6austin.org</a></p>
<p style="text-align: center;"><b>Mobile Loaves and Fishes</b></p> <p>Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to needy individuals at various locations in the Austin Area. Times vary but trucks are usually out around lunch and dinner times (noon, and between 5:30p-7:30p). Call for exact times.</p>	<p style="text-align: center;"><b>Mailing Address:</b> 903 S Capital of Texas Hwy. Austin, TX 78746</p> <p style="text-align: center;">(512) 328-7299</p> <p>Check online schedule for locations of truck meal service:</p> <p style="text-align: center;"><a href="http://www.mlf.org/">www.mlf.org/</a></p>
<p style="text-align: center;"><b>Olivet Baptist Church Helping Hands Center</b> Serves the needy in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1200 plus individuals per month with food and/or clothing.</p> <p>Clothing available 1<sup>st</sup> &amp; 3<sup>rd</sup> Sat of every month: 9am - 12noon Food available 2<sup>nd</sup> &amp; 4<sup>th</sup> Sat : 9am - 12noon (closed on 5<sup>th</sup> Saturdays of the month)</p>	<p>1161 San Bernard St. Austin, TX. 78702</p> <p style="text-align: center;">(512) 472-2298 (512) 478-7023</p> <p style="text-align: center;"><a href="http://www.obcaus.org">www.obcaus.org</a></p>
<p style="text-align: center;"><b>Our Lady of Guadalupe Catholic Church</b> Provides a food pantry for those in need.</p> <p style="text-align: center;"><b>Hours:</b> Tuesday, 11:30-2:30 Every Saturday, 10:00am-12:00pm</p>	<p>1206 E. 9th St. Austin, TX 78702</p> <p style="text-align: center;">(512) 478-7955</p> <p style="text-align: center;"><a href="http://www.olgaustin.org">www.olgaustin.org</a></p>
<p style="text-align: center;"><b>Reentry and Integration Division Hotline</b> A toll-free number has been established to assist people who are re-entering society, as well as their families and the general public who may have questions related to programs and resources.</p>	<p style="text-align: center;">1-877-887-6151</p>

<p align="center"><b>Rosewood Avenue Missionary Baptist Church Hope Basket Ministry</b></p> <p>Provides a food pantry the 1<sup>st</sup> and 3<sup>rd</sup> Saturday of every month from 7AM - 9AM.</p>	<p align="center">1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801 <a href="http://www.rosewood-baptist-church.org">www.rosewood-baptist-church.org</a></p>
<p align="center"><b>Saint Austin's Catholic Church</b></p> <p>Provides financial assistance with partial rent, utilities, eye exams and glasses, work boots, clothing, bus passes and identification fees on Thursday mornings at 9:00am, done by a lottery system. Only services once per 6 months.</p>	<p align="center">2026 Guadalupe Street Austin, TX 78705  512-477-9471  <a href="http://www.staustin.org">www.staustin.org</a></p>
<p align="center"><b>St. Andrews Food Pantry</b></p> <p>Provides an emergency food pantry on the 2<sup>nd</sup> and 4<sup>th</sup> Saturdays 10:00am to Noon.</p>	<p align="center">14311 Wells Port Dr Austin, TX 78728  512-251-0698 <a href="http://www.staopen.org">www.staopen.org</a></p>
<p align="center"><b>St. Vincent De Paul at Saint Ignatius Catholic Church/San Jose Food Pantry</b></p> <p>Provides a food pantry, financial assistance for eye glasses and prescriptions, vouchers for clothing and a 1 day bus pass.</p> <p align="center"><b>Hours:</b> Monday-Thursday, 9am-1pm</p>	<p align="center">2303 Euclid Ave Austin, TX 78704  (512) 442-0226  <a href="http://www.st-ignatius.org/svdp">www.st-ignatius.org/svdp</a></p>
<p align="center"><b>Saint Mary Cathedral</b></p> <p>Services provided include breakfast, food pantry, clothing and household items, fans, referrals to healthy/dental care program, and financial assistance for identification, birth certificates, utility bills, rent, rental deposits, mortgage, medical expenses, gas, work boots, criminal background checks and bus passes.</p>	<p align="center">203 E. 10<sup>th</sup> Street Austin, TX 78701  (512) 476-3750  <a href="http://www.smcaustin.org">www.smcaustin.org</a></p>
<p align="center"><b>St. Matthews Episcopal Church</b></p> <p>Provides financial assistance with rent and utilities. Individuals must be approved after submitting an application; the usual turnaround time is two weeks. Interested individuals should <b>call on Tuesdays from 10AM to Noon</b> 512-345-7600 for more information. Must call to receive assistance. Walks ins not allowed.</p>	<p align="center">8134 Mesa Drive Austin, TX 78759  512-345-8314  <a href="http://www.stmattsaustrin.org">www.stmattsaustrin.org</a></p>
<p align="center"><b>Saint Louis Catholic Church</b></p> <p>Provides assistance with utilities, rent, clothing vouchers, medicines, IDs, bus passes, eye glasses &amp; birth certificates. Provides a food pantry Saturday, 8:30-10:00am.</p>	<p align="center">2114 St Joseph Blvd. Austin, TX 78757 (512) 454-0384 <a href="http://www.st-louis.org">www.st-louis.org</a></p>

<p align="center"><b>The Salvation Army</b></p> <p><b>Provides</b> assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information. Downtown location provides a soup kitchen daily from 4-5:30pm.</p>	<p align="center"><b>Downtown:</b> 501 East 8<sup>th</sup> Austin, TX. 78704</p> <p align="center">(512) 476-1111</p> <p align="center"><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></p>
<p align="center"><b>Shoreline East</b></p> <p>Faith-based, services include food pantry, clothing closet, job assistance, transitional housing referrals, identification assistance, and SSI/Disability attorney referrals.</p> <p>Clients are seen by <b>appointment only</b>, so please contact Thomas Wright.</p>	<p align="center">902 East 5th Street Suite# 105A Austin, TX 78702</p> <p align="center">(512) 983-1048</p> <p align="center">Thomaswright.ministries@yahoo.com</p>
<p align="center"><b>Society of Saint Vincent De Paul, St. Louis Church</b></p> <p>Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, ID's and birth certificates only for residents of the parish area.</p> <p align="center"><b>Hours:</b> M,W,F: 9-1pm T/Th: 1-4pm</p> <p align="center">Food Pantry located at: 901 West Braker Ln. Austin, TX 78758 Hours are Tues 5-7pm, Sat 10-12pm</p> <p align="center">Computer Labs: M-F 9am to 4pm</p> <div data-bbox="142 1276 289 1451" data-label="Image"> </div> <p align="center">DIOCESAN COUNCIL OF AUSTIN SOCIETY OF ST. VINCENT DE PAUL, INC.</p>	<p align="center">Call to find your local group:</p> <p align="center">(512) 251-6995</p> <p align="center"><a href="http://www.ssvdp.org">www.ssvdp.org</a></p>
<p align="center"><b>South Austin Church of the Nazarene Food Pantry</b></p> <p>Provides emergency food pantry every Monday 9:30AM to 11:30AM, except on holidays.</p>	<p align="center">6711 Manchaca Rd Austin, TX 78745</p> <p align="center">512-442-8476</p> <p align="center"><a href="http://www.southaustinnaz.org">www.southaustinnaz.org</a></p>

**Travis County  
Health and Human Services & Veterans Department**

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Most centers also provide social workers for one on one assistance.

Clients should go to the Neighborhood Center that serves their zip code.

**Hours:**

Monday - Friday 8AM -5PM.



**Main Administration:  
Palm Square Building**

100 N. IH 35, Suite 2000  
Austin, Texas, 78701  
(512) 854-4120

**Neighborhood Centers**

**South – Post Road**

2201 Post Road, Suite 101  
Austin, TX 78704  
(512) 854-9130

**Oak Hill- West Rural Community Center**

8656-A Highway 71W Suite 100  
Austin, TX 78735  
(512) 854-2130

**Del Valle - South Rural Community Center**

3518 FM 973 S  
Del Valle, TX 78617  
(512) 854-1520

**Pflugerville - Travis County Community Center**

15822 Foothill Farm Loop Building D  
Pflugerville, TX 78660  
(512) 854-1530

**Jonestown - North West Rural Community Center**

18649 FM 1431 Suite 6-A  
Jonestown, TX 78645  
(512) 854-1500

**Manor - East Rural Community Center**

600 West Carrie Manor Road  
Manor, TX 78653  
(512) 854-1550



**TRAVISCOUNTYTX.GOV**

The Official Website of Travis County, Texas

**Texas Supplemental Nutrition Assistance Program (SNAP)**  
(formerly known as Food Stamps)

SNAP is a Federally funded program that helps low-income families buy nutritious food from local food stores. SNAP assistance is available to qualifying families, elderly people, and single adults. Applicants must reside in Texas, and must apply in the county in which they reside.

Apply Online at

<https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp>

Or visit a local office.



**IT'S TRUE!** A Texas law went into effect allowing people with felony drug convictions to qualify for the federal Supplemental Nutrition Assistance Program. Previously, a drug conviction meant a lifetime ban from food stamps. Supporters hope the change will reduce recidivism and enable felons to better integrate into society. **But** if they don't stick to the rules, recipients risk losing benefits. Violating terms of their paroles would lead to a two-year disqualification. If they re-offend on drug charges, they face a lifetime ban.

**Benefits Office Locations:**

North

5451 IH 35 North  
Austin, TX 78723  
(512) 929-7330

1601 Rutherford Dr.  
Austin, TX 78754  
(512) 339-8868

South

724 Eberhart Ln.  
Austin, TX 78745  
(512) 445-0022

East

7701 Montopolis Dr.  
Suite 100

<p><b>Trinity Center at St. David's Episcopal Church</b>  Provides financial assistance and other services to men and women who are experiencing homelessness or poverty.</p> <p>Women only on Monday and Tuesday at 9:30am  Hot meal on Sunday at 3pm  All on W-F @9:30am</p>	<p>304 E. 7th Street  Austin, TX 78701</p> <p>512-610-3542</p> <p><a href="http://www.trinitycenteraustin.org">www.trinitycenteraustin.org</a></p>
<p><b>Trinity United Methodist Church</b>  Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit. 9:00am on Th &amp; F &amp; 1<sup>st</sup> Sat of each month.</p>	<p>4001 Speedway  Austin, TX 78751</p> <p>512-459-5835</p> <p><a href="http://www.tumc.org">www.tumc.org</a></p>
<p><b>University Presbyterian Church</b>  UPLIFT provides financial assistance for utilities, prescription drugs, eye exams, work boots and replacing birth certificate.  9:30am on Tuesdays</p>	<p>2203 San Antonio Street  Austin, Texas 78705</p> <p>(512) 476-5321</p> <p><a href="http://www.upcaustin.org">www.upcaustin.org</a></p>
<p><b>University United Methodist Church</b>  Open Door Ministry provides breakfast and lunch to those in need. Saturday 8:00am – 9:00am</p> <p>Fig Leaf Store – Provides donated clothing and hygiene items.  Saturday 9:30am – 10:30am</p>	<p>2409 Guadalupe  Austin, TX. 78705</p> <p>(512) 478-9387</p> <p><a href="http://www.uumc.org">www.uumc.org</a></p>
<p><b>Vineyard Christian Fellowship</b>  Provides a food pantry, 4<sup>th</sup> Sat &amp; Sunday 2-4pm</p>	<p>13208 Morris Rd.  Austin, TX 78729  (512) 331-5200</p> <p><a href="http://www.austinvineyardchurch.com">www.austinvineyardchurch.com</a></p>
<p><b>Westover Hills Church of Christ</b>  Provides a food pantry, 2<sup>nd</sup> and 3<sup>rd</sup> Thursday of each month 1:00p-3:00pm.</p>	<p>8332 Mesa Dr.  Austin, TX 78759</p> <p>512-345-6386  <a href="http://www.westover.org">www.westover.org</a></p>

# TRANSITIONAL AND SHELTER HOUSING

**TIP:** Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.

<p><b>Alpha House-Boarding House</b> Males and females. \$125 deposit, \$550 per month. Sex offenders accepted. Some houses provide all 3 meals.</p>	<p>2 Austin locations: East: 1109 Ebert Ave Unit A Austin, TX 78721 South: 10202 Brantly Cove Austin, TX 78748</p> <p>3 Locations in Round Rock TX 1 Location in Taylor TX</p> <p>(512) 373-2353</p>
<p><b>A New Beginning</b> Males only, \$100 deposit, \$450 per month. Must pay for dedicated phone line if on a monitor. This housing provider does not allow overnight guests and reserves the right to drug test the residents. Sex offenders accepted.</p>	<p><b>East - 4803 Sara Dr.</b> Austin, TX 78721 Bus # 2, 300, 350, 135, 483</p> <p>(512) 300-1495</p>
<p><b>A New Entry</b> Males only. Residential treatment and recovery supportive housing (residents must be alcohol &amp; drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, treatment, counseling and meals. Must have 30 days sobriety to enter.</p> 	<p><b>Mailing Address</b> 6633 E Hwy 290 Suite 212 Austin, TX 78723</p> <p>(512) 464-1250 (888) 625-4440</p> <p>Supportive Housing: ext. 151 Treatment: ext. 103</p> <p><a href="http://www.anewentry.org">www.anewentry.org</a></p>

<p align="center"><b>Alameda House - ATCIC</b></p> <p>90 day co-ed substance abuse treatment with shared and private rooms, no charge. To qualify, a person must already be receiving services - working with a case manager or rehab specialist and receiving level of care (LOC) 3 or 4 services from ATCIC. If you are not a current consumer of Integral Care, please call and schedule an intake appointment to see if you qualify for services.</p>	<p align="center"><b>South</b> - 4019 Manchaca Rd. Austin, TX. 78704</p> <p align="center">(512) 804-3427</p> <p>To get started call: (512) 472-4357 Bus # 3, 103, 30, 5, 484</p> 
<p align="center"><b>Austin Resource Center for the Homeless (ARCH) - Front Steps</b></p> <p>Shelter housing. Day shelter (co-ed) 6:30AM-5:30PM, overnight shelter (males only) 6PM-6AM, cold weather shelter. Basic needs, case management services, and access to co-located agencies available on-site.</p>	<p align="center"><b>Downtown</b> 500 E. 7<sup>th</sup> St. Austin, TX. 78701 (512) 305-4100</p> <p align="center"><a href="http://www.frontsteps.org">www.frontsteps.org</a></p> <p align="center">Near all downtown bus routes</p>
<p align="center"><b>Blackland Transitional Housing</b></p> <p>Low Income families and individuals: Rent based on family monthly income. 2-6 family members, case management services provided. Must have a monthly income. No sex offense convictions or family violence convictions. 40 houses and 8 efficiencies</p> <p align="center">Open from 9-3pm M-F</p>	<p align="center"><b>East</b> 1902 E. 22<sup>nd</sup> St. Austin, TX. 78722</p> <p align="center">(512) 220-8751</p> <p align="center"><a href="http://www.blacklandcdc.org">www.blacklandcdc.org</a></p>
<p align="center"><b>Burkes Supervised Living</b></p> <p>Males only. \$125 per week, \$500 per month. Meals included. Subject to screening, sex offenders accepted. This housing provider reserves the right to drug test the residents.</p>	<p align="center"><b>Northeast</b> 2612 Wheelless Ln. Austin, TX 78723</p> <p align="center">(512) 926-6311</p> <p align="center"><a href="http://www.burkeshouse.com">www.burkeshouse.com</a> Bus # 20, 37, 137, 300</p>

<p style="text-align: center;"><b>Encore House</b></p> <p>Males only. \$100 deposit and two weeks rent. \$115-\$140 per week or \$460 - \$560 per month. All bills paid, community kitchen, cable TV, internet, and laundry. Must be employable. Free local and long distance calls. Sex offenders accepted. No overnight guests allowed.</p>	<p style="text-align: center;"><b>North</b></p> <p>1109 E 52<sup>nd</sup> St. Austin, Tx. 78723</p> <p>(512) 300-2900</p> <p>Email: <a href="mailto:encorehouse@sbcglobal.net">encorehouse@sbcglobal.net</a></p> <p>Bus: #37, 320, 485</p>
<p style="text-align: center;"><b>Fair Oaks House</b></p> <p>Accepts men with 30 days sobriety and working a 12 step program. \$125-135/week.</p>	<p style="text-align: center;"><b>South</b></p> <p>2301 Fair Oaks Dr. Austin, TX 78745 (512) 552-9175 (512) 844-5541</p> <p>Bus #3</p>
<p style="text-align: center;"><b>Harmony House</b></p> <p>Males and females, \$100 deposit, \$132 per week or \$550 per month. This housing provider reserves the right to drug test the residents.</p>	<p style="text-align: center;"><b>Multiple Houses in Northeast Austin</b></p> <p>(512) 696-3364</p>
<p style="text-align: center;"><b>House of Refuge – Care Homes</b></p> <p>Females only, \$550 per month. Limited Male Availability</p>	<p>(512) 470-9516</p>
<p style="text-align: center;"><b>Hungry for God, Home for Young Men</b></p> <p>Males aged 17-21. \$600/month. Faith based, eight beds. Provides case management and assistance in getting into school/employment for individual aged out of foster care or exiting a juvenile detention facility.</p>	<p style="text-align: center;"><b>Del Valle</b></p> <p>3504 Victorine Ln. Del Valle, TX 78617 512-731-3829 <a href="http://www.hungryforgodchurch.org">www.hungryforgodchurch.org</a></p>
<p style="text-align: center;"><b>Lifework's – Transitional Living</b></p> <p>Co-ed transitional housing for homeless youth ages 17-23. The number of beds and costs vary, subject to screening. Assists with education, skills and independence.</p>	<p>Mailing Address 3700 S. 1<sup>st</sup> St. Austin, TX 78704</p> <p>(512) 458-2704 (512) 735-2400</p> <p><a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></p>

<p align="center"><b>The Living Center</b></p> <p>Males only, \$112.00 per week or \$450 per month. Must be employable or receive SSI. No sex offenses. Must prove identification.</p>	<p align="center">4611 Bucks Run Austin, Texas 78744 (512) 627-6411</p> <p align="center">Bus # 333, 127, 7, 486</p>
<p align="center"><b>Luke 4:18-House of Glory</b></p> <p>Females only. \$200 deposit, \$100 per week. Subject to screening.</p>	<p align="center"><b>North</b> 906 Cripple Creek Dr. Austin, TX. 78758 (512) 785-0516 <a href="mailto:ywisely@yahoo.com">ywisely@yahoo.com</a></p> <p align="center"><a href="http://www.luke-418.com/house-of-glory">www.luke-418.com/house-of-glory</a></p>
<p align="center"><b>North Austin Foundation-Project Helping Hand (PHH) &amp; AA 24 Hour Club</b></p> <p>PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The 2 dorms include space for 6 men &amp; 4 women with 1 bathroom per dorm.</p>	<p align="center"><b>1000 Prairie Trial Austin, TX 78758</b> 512-614-0184 <a href="http://www.northaustinfoundation.com">www.northaustinfoundation.com</a></p> <p align="center">Bus #1, 485</p> <p>TIP: The 24hr Club is always open for anyone in recovery from alcoholism &amp; addiction to be in fellowship with each other.</p>
<p align="center"><b>North Austin Sober House</b></p> <p>\$150 per week or \$600 per month. Residents required to work a 12-step recovery program. Must be employable. Minimum 3 month commitment, interview required. No violent offenses or sex offenses. This housing provider reserves the right to drug test the residents.</p> 	<p><b>North</b> - 9404 Mountain Quail Austin, TX 78758 Bus #1M, 142, 325, 240, 481</p> <p><b>North</b> - 8905 Pointer Ln. Austin, TX 78758 Bus #325, 240, 383, 1M, 481</p> <p><b>North</b> - 1417 South Meadows Austin, TX 78758 Bus #392, 1 (512) 497-2147</p>
<p align="center"><b>Oxford Homes</b></p> <p>Males only, females only and Women with children. The price varies from \$95 to \$150/week. \$200.00 move in fee for all homes. 6-8 per house. Meals not provided. Individual must be in recovery.</p>	<p align="center"><b>23 Men's Homes &amp; 8 Women's Homes, 3 for Women &amp; Children &amp; 1 for Men &amp; Children throughout Austin</b></p> <p align="center"><b>Call for more information:</b> Vacancy look up: 1-301-587-2916 Shawn Johnson: (512) 202-2096 Samara Sansom: (512)-202-1431 <a href="http://www.oxfordvacancies.com">www.oxfordvacancies.com</a></p>

<p style="text-align: center;"><b>Safe Place</b></p> <p>An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost.</p>	<p style="text-align: center;"><b>Mailing Address:</b> P.O. Box 19454 Austin, TX. 78760</p> <p style="text-align: center;"><b>24 Hour Hotline:</b> (512) 267-SAFE (7233)</p> <p style="text-align: center;"><a href="http://www.safeplace.org">www.safeplace.org</a></p>
<p style="text-align: center;"><b>Salvation Army</b></p> <p>Provides an emergency shelter, adult rehabilitation center residential program, and women &amp; children’s shelter.</p> <p style="text-align: center;">Call for more information.</p> <div style="text-align: center;">  <p style="font-size: 2em; margin-left: 10px;"><b>DOING THE MOST GOOD<sup>SM</sup></b></p> </div>	<p style="text-align: center;"><b>Emergency Shelter – Downtown:</b> 501 E. 8th St. Austin, TX. 78701 (512) 476-1111 Near all downtown bus routes</p> <p style="text-align: center;"><b>Adult Rehabilitation Center – South:</b> 4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272 Bus #1L, 1M, 101, 486</p> <p style="text-align: center;"><b>Shelter for Women &amp; Children – Northeast:</b> 4523 Tannehill Lane Austin, TX 78721-1732 (512) 933-0600 Bus #6, 18, 323</p> <p style="text-align: center;"><a href="http://www.salvationarmyaustin.org">www.salvationarmyaustin.org</a></p>
<p style="text-align: center;"><b>Second Chances Sober Home</b></p> <p>Recovery supported sober living. Must have 30 days sober, attend regular 12 step groups, and have a sponsor. Parole and probation accepted. \$500 intake fee. \$850 per month. Serves men and women.</p>	<p style="text-align: center;">(512) 801-4778 (512) 265-5311</p> <p style="text-align: center;"><a href="http://www.secondchancesoberliving.com">www.secondchancesoberliving.com</a></p>
<p style="text-align: center;"><b>Shekinah Village</b></p> <p>There are 3 homes: 1 for women only and 2 for males only. \$75 application fee. Semi-private rooms are \$475/month (max 2 per room) and Private rooms are \$525 to \$600/month. Accept SSI/SSDI. Will consider violent offences on a case by case basis. Offers free Wi-Fi, access to computer, and all bills paid.</p>	<p style="text-align: center;"><b>Office</b></p> <p style="text-align: center;">223 West Anderson Lane Suite A-145 Austin, TX 78752</p> <p style="text-align: center;">(512) 669-9230</p> <p style="text-align: center;"><a href="http://www.shekinahcommunitiesaustin.org">www.shekinahcommunitiesaustin.org</a></p>

<p style="text-align: center;"><b>Sober Home</b></p> <p>Females only, \$300 refundable deposit, \$700 per month, meals included. Requires 90 day minimum commitment, residents can stay as long as they need while working a 12-step program. Laundry facilities, phone and cable. AA/NA within walking distance.</p>	<p style="text-align: right;">(512) 507-2972 (512) 507-2971</p> <p style="text-align: right;">Not close to bus routes.</p>
---	--

<p style="text-align: center;"><b>Stepping Stones Sober Living Homes</b></p> <p>We offer clean, safe, affordable housing for both men and women with all the comforts of home and the fellowship of a close-knit peer support group. \$175/week for a private room, \$150.00/week for a semi-private room and \$200.00 sobriety deposit.</p>	<p style="text-align: center;"><b>Multiple Locations throughout Austin.</b></p> <p style="text-align: right;">(512) 627-8038</p> <p>E-mail: <a href="mailto:nlively@steppingstonesobertliving.com">nlively@steppingstonesobertliving.com</a></p> <p style="text-align: center;"><a href="http://www.steppingstonesobertlivinghomes.com/home">www.steppingstonesobertlivinghomes.com/home</a></p>
--	--

<p style="text-align: center;"><b>Texas Baptist Children's Home</b></p> <p>Single females with dependent children, \$50 per month. Room for up to 30 women with children. No felony convictions allowed. No sex offenses. This housing provider reserves the right to drug test residents. Must be able to work 30 hours per week.</p>	<p style="text-align: center;"><b>Round Rock</b></p> <p style="text-align: center;">1101 N. Mays Round Rock, TX. 78664</p> <p style="text-align: right;">(512) 255-3668</p> <p style="text-align: center;"><a href="http://www.childrenatheartministries.org">www.childrenatheartministries.org</a></p> <p style="text-align: center;">Not near bus route.</p>
--	--

<p style="text-align: center;"><b>Texas Reach Out Ministries</b></p> <p>Several homes for males and females. \$400.00 per month and \$25.00 per week for food. Christ centered approach, spiritual class attendance required. Screening process. No sex offense convictions. Parolees and probationers accepted</p>	<p style="text-align: right;"><b>Mailing Address:</b></p> <p style="text-align: right;">P.O. Box 17006 Austin, TX. 78760</p> <p style="text-align: right;">(512) 291-0921</p> <p style="text-align: right;"><a href="http://www.texasreachout.org">www.texasreachout.org</a> <a href="mailto:reachoutTX@yahoo.com">reachoutTX@yahoo.com</a></p>
---	---

<p style="text-align: center;"><b>True Light Ministries</b></p> <p>Males and Females. \$150 one time deposit, \$555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.</p>	<p style="text-align: right;"><b>Women's House - Northeast:</b></p> <p style="text-align: right;">6605 Ashland Dr. Austin, TX 78723</p> <p style="text-align: right;"><b>Men's House - Northeast:</b></p> <p style="text-align: right;">3005 and 3014 Val Dr. Austin, TX 78723 (512) 507-6018</p>
---	---

<p><b>Victory Ministries Christian Home for Men</b>  Males only, no charge for room and board. Must go through interview process and make 6 month commitment to participate in structured program.</p>	<p><b>East</b>  2300 Canterbury St  Austin, TX 78702    (512) 480-9628    Bus # 22, 21, 17, 320</p>
<p><b>South Austin Marketplace, Inc (SAMP)</b>  \$200.00 deposit, \$130.00 per week for double room and \$160.00 per week for single room with a \$200.00 deposit. 100 beds. Cable &amp; telephone provided. Application required.</p>	<p><b>Southeast</b>  201 E. Ben White., Ste #306  Austin, TX 78741  512-443-2804  www.southaustinmarketplace.org</p>

Property of Travis County Justice Planning-Workforce Development

# OTHER HOUSING RESOURCES

<p style="text-align: center;"><b>Austin Tenant’s Council</b></p> <p>Provides protection of tenant’s rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.</p>	<p style="text-align: center;">1640-B East 2<sup>nd</sup> St. Suite 150 Austin, TX 78702</p> <p style="text-align: center;">Appointments: (512) 474-7006</p> <p style="text-align: center;"><a href="http://www.housing-rights.org">www.housing-rights.org</a></p>
<p style="text-align: center;"><b>ECHO-Coordinated Assessment</b></p> <p>Coordinated Assessment is a chance for you to let multiple programs know that you are looking for housing right now and would like some help. You will get the chance to see which types of programs you are eligible for, and to choose which program seems best able to meet your needs. This is not a housing waitlist or a housing application, and it’s possible and likely that the programs you are interested in will not have any current openings. Whether there is an opening or not, we will still send these programs your information, and you should still keep working on your housing as hard as you possibly can. We will ask them to contact you when they do have an opening to see if you still need help.</p>	<p style="text-align: center;"><b>Complete the Assessment at one of the following organizations:</b></p> <p><b>Front Steps-</b> 500 E. 7th St. Mon, Wed, Thurs, Fri – 9:30AM-4PM; Tues – 9:30AM-12PM</p> <p><b>Salvation Army</b> – 501 E. 8th St. Mon, Wed, Thurs, Fri – 9AM-4PM; Tues – 9AM-11AM &amp; 2PM-4PM</p> <p><b>ECHO: By Phone</b> – 512-234-3630 Mon-Fri – 9AM-4PM</p>
<p style="text-align: center;"><b>Foundation Communities</b></p> <p>Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.</p>	<p style="text-align: center;"><b>Housing located throughout Central Texas. Call for more information:</b></p> <p style="text-align: center;">(512) 447-2026 <a href="http://www.foundcom.org">www.foundcom.org</a></p>
<p style="text-align: center;"><b>Front Steps</b></p> <p>Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.</p>	<p style="text-align: center;"><b>Mailing Address:</b></p> <p style="text-align: center;"><b>PO Box 684519</b> <b>Austin, TX 78768-4519</b></p> <p style="text-align: center;"><b>(512) 305-4100</b> <a href="http://www.frontsteps.org">www.frontsteps.org</a></p>

<p><b>Housing Authority of the City of Austin (HACA)</b> Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.</p>	<p><b>To apply for housing, visit:</b> 1124 S. IH-35. Austin, TX 78704  <a href="http://www.hacanet.org/">www.hacanet.org/</a>  (512)477-4488</p>
<p><b>Housing Authority of Travis County</b> The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas.  The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca.</p>	<p><b>Physical Address:</b>  502 East Highland Mall Blvd., Suite 106-B Austin, Texas 78752  (512) 854-1899 <a href="http://www.hatctx.com/">http://www.hatctx.com/</a></p>
<p><b>Mobile Loaves and Fishes Community First! Village</b> A 27-acre master-planned community that will provide affordable, sustainable housing and a supportive community for the disabled, chronically homeless in Central Texas. Mobile Loaves &amp; Fishes requires all potential residents to participate in <b>Coordinated Assessment</b> as part of the initial application process for Community First! Village. If you've completed the Coordinated Assessment intake through another agency, you do not need to do it again; we will have access to your information. Completing a Coordinated Assessment and starting the application process is <b>NOT</b> a guarantee of housing – it's just the first step in the process (see pg. 56 for more information on the Coordinated Assessment).</p>	<p>9301 Hog Eye Rd Austin, TX 78724  (512) 551-5450</p>  <p><b>Mobile Loaves &amp; Fishes</b> Serving Goodness.™</p>

<p style="text-align: center;"><b>Project Transitions</b></p> <p>Provides housing for males and females with HIV/AIDS. Three locations.</p>	<p style="text-align: center;">7101 Unit B Woodrow Ave Austin, TX 78757</p> <p style="text-align: center;">(512) 454-8646</p> <p style="text-align: center;">www.projecttransitions.org email: info@projecttransitions.org</p>
<p style="text-align: center;"><b>Foundation for the Homeless</b></p> <p>Foundation for the Homeless provides homelessness prevention and rapid re-housing support through the Best Single Source Plus program, an interagency cooperative focused on housing stability and avoiding homelessness. Best Single Source Plus provides clients with comprehensive case management and emergency financial assistance to eligible individuals and families living in the Austin/Travis County area.</p>	<p style="text-align: center;"><b>Mailing Address:</b> PO Box 28006 Austin, TX 78755 512-453-6570 <a href="http://www.foundationhomeless.org/">http://www.foundationhomeless.org/</a></p>

Property of Travis County Justice Planning-Workforce Development

# MILITARY/VETERAN RESOURCES

<p><b>The Attorney General of Texas Child Support Division - HEROES</b></p> <p>The HEROES project:</p> <ul style="list-style-type: none"> <li>• Offer service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters;</li> <li>• Provide appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and</li> <li>• Promote positive co-parenting solutions for service members and families.</li> </ul>	<p><b>Contact the Texas Child Support Division's HEROES Program:</b></p> <p>512-460-6400</p> <p>HEROES@texasattorneygeneral.gov</p> <p><a href="http://www.texasattorneygeneral.gov/cs/family-initiatives">www.texasattorneygeneral.gov/cs/family-initiatives</a></p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p>
<p><b>Partners Across Texas</b></p> <p>Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.</p> <p>The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.</p> <p><b>Services include:</b></p> <ul style="list-style-type: none"> <li>• Finance and employment</li> <li>• Mental health and medical care</li> <li>• Emergency assistance and deployment support</li> <li>• Family support and housing</li> <li>• Education and legal</li> </ul>	<p><b>Texas Veterans Commission</b></p> <p>1-(800)-252-8387(VETS)</p> <p>3950 North A.W. Grimes Blvd Second Floor Round Rock, TX 78665 (512) 341-4924</p> <p><a href="http://www.texvet.com">www.texvet.com</a></p> 
<p><b>Selective Service System</b></p> <p>Males 18-25 years of age are <b>required</b> to register with the Selective Service System. Go online to register.</p>	<p>Register online at: <a href="http://www.sss.gov">www.sss.gov</a></p>
<p><b>Texas Center Point Veteran's Services</b></p> <p>Center Point's Texas Veterans Program provides outreach, assessment of needs, vocational readiness training, housing assistance, job placement and referrals to job skills training programs for homeless Veterans in the Austin area.</p>	<p>2101 S IH 35 Suite 219 Austin, Texas 78741</p> <p>512-297-2990</p>

<p align="center"><b>Texas Military Veteran Peer Network</b></p> <p>The Military Veteran Peer Networks' mission is to establish camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where we live.</p>	<p align="center"><a href="http://www.milvetpeer.net/">http://www.milvetpeer.net/</a></p>
<p align="center"><b>Texas Veterans Commission Power Partners' Job Club</b></p> <p>The power partners are bringing you a job club where you will learn unique tips for your search. You will also have a chance to speak to featured employers and Veteran Service Organization providers every month.</p>	<p align="center">512-297-2990</p> <p align="center">texasvets@cpine.org</p>
<p align="center"><b>Travis County Health and Human Services Veterans Department</b></p> <p>Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran's Administration (VA).</p>	<p align="center">100 N IH 35 #2400 (Palm Square) Austin, TX 78701</p> <p align="center">(512) 854-9340</p> <p align="center"><a href="http://www.traviscountytexas.gov/veterans_services/">www.traviscountytexas.gov/veterans_services/</a></p>
<p align="center"><b>Veterans Affairs (VA) Outpatient Clinic</b></p> <p>Provides a full array of physical health, substance abuse, and mental health to eligible veterans. By appointment only.</p> <p align="center">Monday through Friday 7:30 AM to 4:00 PM</p> 	<p align="center"><b>Austin VA Clinic</b> 7901 Metropolis Dr. Austin, TX. 78741</p> <p align="center"><b>Austin Vet Center</b> 2015 S. I.H. 35, Suite 101 Austin, TX 78741 Phone: (512) 416-1314 <a href="http://www.vetcenter.va.gov">www.vetcenter.va.gov</a></p> <p align="center">512-823-4000</p> <p align="center"><a href="http://www.va.gov">www.va.gov</a></p>

# MISCELLANEOUS

## FINDING HELP IN TEXAS

---

*State Agencies Offering Services:*

### **Texas Health and Human Services Commission (HHSC):**

*Mission: to maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds.*

[www.hhsc.state.tx.us](http://www.hhsc.state.tx.us) or 1-(877)-541-7905. Main office: (512) 424-6500

### **Texas Department of Aging and Disability Services (DADS):**

*Mission: to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities.* [www.dads.state.tx.us](http://www.dads.state.tx.us) or (512) 438-3011

### **Texas Department of Family and Protective Services (DFPS):**

*Mission: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities.* [www.dfps.state.tx.us](http://www.dfps.state.tx.us) or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.

### **Texas Workforce Commission (Vocational Rehabilitation Services):**

*Mission: to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society.* [www.twc.state.tx.us](http://www.twc.state.tx.us) or 1-(800)-628-5115.

### **Texas Department of State Health Services (DSHS):**

*Mission: to improve health and well-being in Texas.* [www.dshs.state.tx.us](http://www.dshs.state.tx.us) or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.

## FOR MORE INFORMATION RE: CRIMINAL JUSTICE

Austin Police Department – Administration	(512) 974-5030
Travis County Attorney	(512) 854-9415
Travis County Clerk	(512) 854-9188
Travis County Counseling and Education Services	(512) 854-9540
Travis County Criminal Courts Administration	(512) 854-9244
Travis County District Attorney	(512) 854-9400
Travis County District Clerk Criminal	(512) 854-9420
Travis County District Courts Administration (General)	(512) 854-9300
Administration (Civil)	(512) 854-9096
Administration (Criminal)	(512) 854-9244
Travis County Domestic Relations	(512) 854-9696
Travis County Sheriff's Office	512-974-0845 Central Booking Facility - (512) 854-9889 County Jail – Downtown - (512) 854-9033 Correctional Complex - Del Valle - (512) 854-4180
Travis County Adult Probation	Central Unit: (512) 854-4600 North Unit: (512) 854-9775 Pretrial Services: (512) 854-9381 SMART Unit: (512) 854-3150 South Unit: (512) 854-2723 Victim Services: (512) 854-4962
Travis County Mental Health Public Defender Office	(512) 854-3030
Travis County Juvenile Public Defender Office	(512) 854-4128
Travis County Office of Child Representation	(512) 854-7312 (Fax) 854-7316
Office Of Parent Representation	(512) 854-7305 (Fax) 854-7317
Travis County Pretrial Services	(512) 854-9381
Travis County – Veteran Services	(512) 854-9340
Texas Department of Criminal Justice (TDCJ)	(512) 463-9988
TDCJ – Pardons and Parole Division	(512) 339-9142 (North) (512) 442-8367 (South)
TDCJ – Travis State Jail	(512) 926-4482
TDCJ - Reentry	1-877-887-6151
Texas Board of Pardons and Parole	(512) 406-5229

## HELPFUL ATTORNEY GENERAL NUMBERS

Public Information and Assistance	800-252-8011
Child Support Program	800-252-8014
Deaf Outreach (TTY)	800-572-2686
Crime Victim's Compensation Program	800-983-9933
Open Records	877-673-6839
Consumer Protection Hotline	800-621-0508
Access and Visitation Hotline	866-292-4636

## Six Ways to Get Straight with Child Support: A Checklist for Formerly Incarcerated Parents

### 1. MAKE CONTACT

- PHONE – Speak with a child support representative by calling toll free (800) 252-8014. If you are deaf or hard of hearing, call Relay Texas toll free 7-1-1 or (800) 572-2686.
- ONLINE – Log in to Child Support Interactive if you have questions about your case. Go to the child support section of [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov) and click Child Support Interactive on the right hand side of the page.
- IN PERSON – Use the interactive child support office map to find an office near you. Go to [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov). Find a Location is in the Child Support drop-down menu.

### 2. EXPLAIN YOUR CURRENT SITUATION

- Are you in transitional housing? Explain how much is taken from your pay check for transitional housing.
- Are you completing special terms of parole or probation? Explain whether those terms limit the number of hours you can work. For example, are you in a mandatory treatment program or Substance Abuse Felony Punishment Facility (SAFPF) program?
- Are you under geographical restrictions? Are you prohibited from leaving your county of residence?

### 3. UPDATE YOUR INFORMATION

When contacting a child support office, provide your:

- Contact information: phone number, email, and mailing and residential address(es)
- Financial information: employer name and contact information, amount of wages or benefits you receive

### 4. ASK FOR AVAILABLE SERVICES

- Ask for a Review and Adjustment Packet if you want to find out whether your child support amount can be changed.
- Ask if your case qualifies for a Child Support Review Process. The Child Support Review Process is one way to get your child support court order changed without going to court.
- Ask about local services like shared parenting (access and visitation), military/veteran assistance (HEROES project), or help for unemployed noncustodial parents who have child support debt (NCP Choices).

### 5. MAKE CHILD SUPPORT PAYMENTS

- Pay the full amount of child support you owe for the month, or make a good faith effort to pay as much as you can toward supporting your children.
- Pay by mail at Texas SDU, P.O. Box 659791, San Antonio, TX 78265.
- Pay in person using cash:
  - Fidelity XPressPay: Call (877) 508-0472 for the nearest Fidelity location or visit [www.fidelityexpress.com](http://www.fidelityexpress.com). \$2 fee per child support payment now applies
  - MoneyGram: Call (800) 926-9400 for agent locations or visit [www.moneygram.com](http://www.moneygram.com).
- Pay online with credit card or by Bank Draft:
  - SMART e-Pay: Call (855)-853-8286 or visit [tx.smartchildsupport.com](http://tx.smartchildsupport.com)
- For additional payment methods, visit the child support section of [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov), select Parents & Guardians and scroll to Other Important Links for Parents.

### 6. STAY IN TOUCH

- Update the child support office as soon as you find employment so that a wage garnishment can go to your employer and automatic child support payments can be made.
- If you asked for a case review, stay in touch with the office and provide all necessary information.

# TRANSPORTATION

---

## **CAPITAL METRO BUS:**

The Capital Metro Transit Store is located at 209 West 9th. For questions about the Reduced Fair ID Card, contact the Transit Store at (512) 389-7454. For questions about the fares in general, call the Go Line at (512) 474-1200.

<u>Fare Type</u>	<u>Local</u>	<u>Local Reduced</u>
Day Pass	2.50	1.25
7-day pass	11.25	N/A
31-day pass	41.25	N/A

**To plan your trip, call (512) 474-1200 for specific route information, or visit [www.capmetro.org](http://www.capmetro.org)!**

---

## **AUSTIN YELLOW BIKE PROJECT:**

Earn your very own bike while learning all the basics of bicycle repair. This is a skills-based program where you volunteer 24 hours while you complete all the tasks that constitute a full overhaul on a bike to be sold by YBP; then, you get to pick your own bike and fix it up for yourself for free – excepting any new parts you may need to buy to make it complete.

No bike repair experience is necessary, but patience and an ability to work independently with minimal instruction is highly recommended. Simply stop by during any of our open hours and talk to a Coordinator to get started building the bike of your dreams.

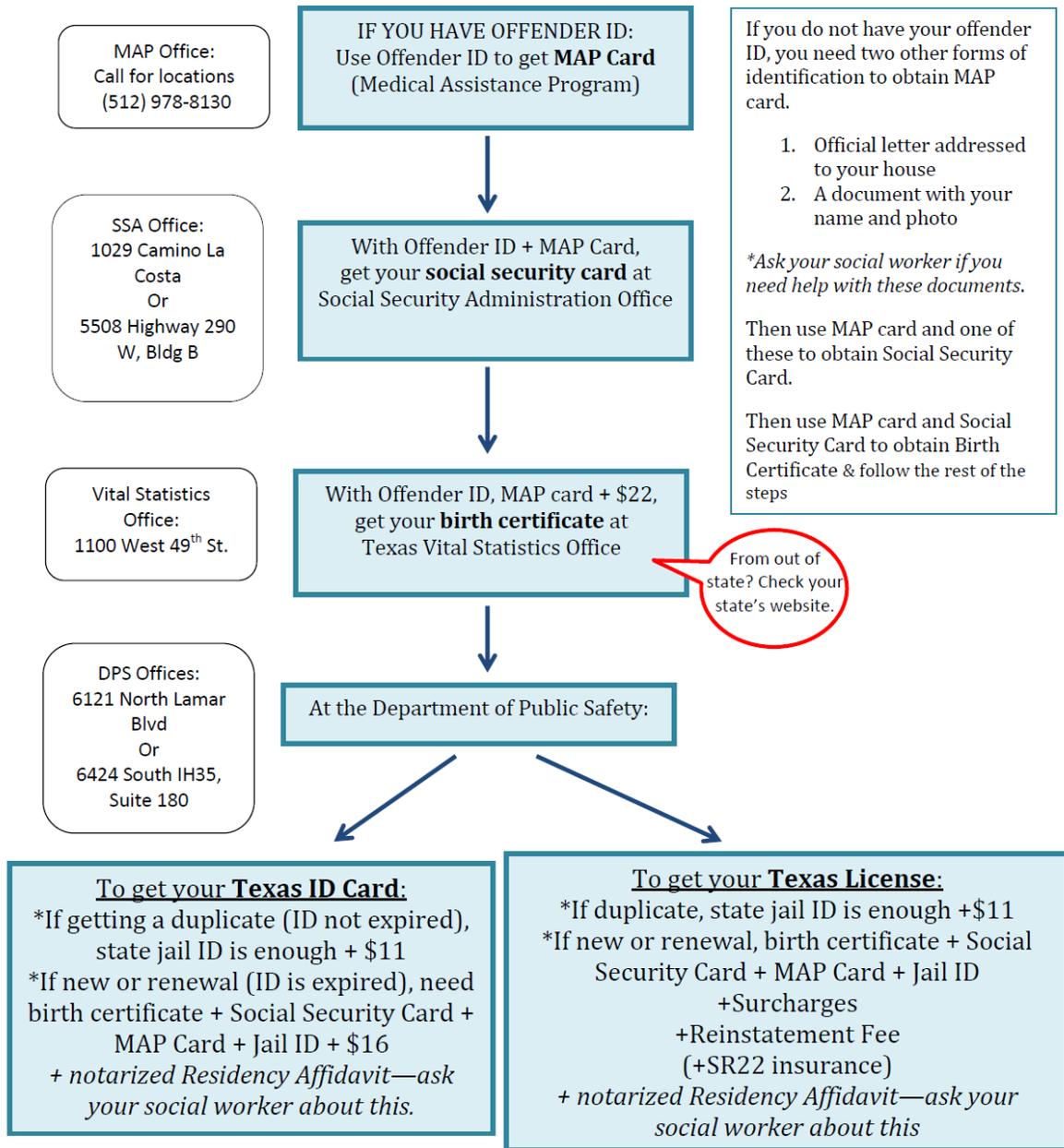
**For more information, call (512) 524-5299 or visit [www.austinyellowbike.org](http://www.austinyellowbike.org)**

Austin Yellow Bike Project is located at:

1216 Webberville Rd.  
Austin, TX 78721

# Do you need a Texas ID card?

This chart is intended to help you navigate the process of obtaining your Texas ID.



## KEEP IN MIND:

Vouchers can be obtained at Micah 6 & other local charities to cover expenses for birth certificate or ID.

# NOTES

---

Property of Travis County Justice Planning-Workforce Development