This is a publication of:

Travis County Justice and Public Safety Division
Justice Planning Department
P.O. Box 1748
Austin, Texas 78767

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Kimberly Pierce, Interim County Executive, Justice and Public Safety

Kimberly Pierce, Justice Planning Division Director

Revised February 2017
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>4</td>
</tr>
<tr>
<td>2-1-1</td>
<td>5</td>
</tr>
<tr>
<td>Release Planning</td>
<td>6</td>
</tr>
<tr>
<td>Physical and Mental Health and Wellness</td>
<td>7</td>
</tr>
<tr>
<td>Addiction and Recovery</td>
<td>17</td>
</tr>
<tr>
<td>ID/Driver’s License/Legal and Court Information</td>
<td>21</td>
</tr>
<tr>
<td>Employment/Job Training/Education</td>
<td>26</td>
</tr>
<tr>
<td>Basic Needs</td>
<td>34</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>47</td>
</tr>
<tr>
<td>Other Housing Resources</td>
<td>56</td>
</tr>
<tr>
<td>Military/Veteran Resources</td>
<td>58</td>
</tr>
<tr>
<td>Miscellaneous Resources</td>
<td>61</td>
</tr>
</tbody>
</table>
INTRODUCTION

The Travis County Reentry Success Guide was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Providers of basic needs services may have significant waiting periods for services or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Please be aware that there are costs associated with some resources listed in this guide. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

Note: Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended; See this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The Travis County Reentry Success Guide is updated quarterly. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each update. We appreciate and welcome your comments, deletions or updates to the Travis County Reentry Success Guide. Please contact:

Travis County Justice and Public Safety Division
Justice Planning Department
P.O. Box 1748, Austin, TX 78767
(512) 854-4415 or (512) 854-4417 Fax

DISCLAIMER: The Travis County Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Success Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.
2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

**Telephone:** Dial 2-1-1

- When you dial 2-1-1, select a language, and then choose “Option 1” for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.

- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial our toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

**Internet:** [www.211centraltexas.org](http://www.211centraltexas.org)

- Be honest and upfront about your criminal background with the 2-1-1 staff. They are trained resource data specialists and can do a much better job for you if they can look at referrals that you qualify for.

- Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go - use them as a guide.
RELEASE PLANNING

As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released.

Use the checklist to help determine which areas may be a problem for you. When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

<table>
<thead>
<tr>
<th>Issues to Face Upon Release</th>
<th>This is a possible problem for me.</th>
<th>I can take care of this.</th>
<th>I need help with this.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Addiction</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Lack of money</td>
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<td></td>
<td></td>
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<tr>
<td>Transportation</td>
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<td></td>
<td></td>
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<tr>
<td>Child Care</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Family Problems</td>
<td></td>
<td></td>
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<td>Housing</td>
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<tr>
<td>Clothing</td>
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<tr>
<td>Telephone</td>
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<td>Job Skills</td>
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<tr>
<td>Education</td>
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</table>

Be aware that any of these areas may interfere with a successful plan! Don’t ignore them. Life planning takes patience and commitment. **TIP:** Did you know that the Texas Department of Criminal Justice (TDCJ) has a new statewide toll free telephone number? This number is to help answer questions about reentry. For help, call the TDCJ Reentry and Rehabilitation toll free number at 1-877-887-6151.
# Physical & Mental Health and Wellness

## AIDS Services of Austin (ASA)
The mission of AIDS Services of Austin is to enhance the health and well-being of the community and people affected by HIV and AIDS. ASA works in two primary ways, providing services to people affected by HIV and AIDS, and preventing further transmission of HIV through education and outreach.

### Mailing Address:
P.O. Box 4874  
Austin, TX. 78765

### Physical Address:
7215 Cameron Rd. Suite. A  
Austin, TX. 78752  
(512) 458-2437

www.asaustin.org

## ARCH - Healthcare for the Homeless
CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.

### Services Include:
- Family Medicine  
- Dental Care  
- Vision Care  
- Behavioral Health Care  
- Case Management  
- Psychiatry  
- Clinical Pharmacist  
- Social Work

### Mailing Address:
500 East 7th Street  
Austin, TX 78701  
Phone: (512) 978-9920

www.communitycaretx.org/locations/arch.html

## Austin Clubhouse
Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment, and independent employment, as well as social events.

### Hours:
- Mondays through Fridays, 9:00AM - 5:00PM  
- Extended hours on Thursdays:  5:00PM – 8:00PM

### Mailing Address:
610 E 45th St.  
Austin, TX 78751  
(512) 925-5877

E-mail: info@austinclubhouse.org  
http://austinclubhouse.org/
| **Austin Counseling Connection** | 3355 Bee Caves Road Ste 507 & 510  
Austin, TX 78746  
(512) 329.9455 |
|-----------------------------|----------------------------------------------------------|
| Providing quality counseling services for adolescents, adults, and families in the Austin area.  
We currently offer sliding fees in accordance to household income and offer two spaces in group on scholarship to those who have a need. | |

| **Austin Lakes Hospital** | 1025 E. 32nd St.  
Austin, TX 78705  
Emergency 24/7: (512) 544-5253  
www.austinlakeshospital.com |
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<tr>
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<tbody>
<tr>
<td>Provides inpatient and outpatient psychiatric services for adults. Services include crises intervention, assessment, nursing care, medication management, and after-care planning.</td>
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</table>

| **Austin Men’s Center** | Various locations in Austin.  
(512) 477-9595  
www.austinmenscenter.com |
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<tbody>
<tr>
<td>A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are $40/session. Individual counseling is $125/session. Some sliding scale services available.</td>
<td></td>
</tr>
</tbody>
</table>

| **Austin State Hospital (ASH)** | 4110 Guadalupe St.  
Austin, TX 78751  
Call the local Mental Health Authority, ATCIC, for admission at (512) 472-4357. If in crisis, call 911.  
www.dshs.state.tx.us/mhhospitals/austinsh/ |
<table>
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<tr>
<td>Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week. ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient’s return to his or her community.</td>
<td></td>
</tr>
</tbody>
</table>
## Austin Travis County Integral Care (ATCIC)
Provides community-based mental health, intellectual developmental disability, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.

NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

## ATCIC Community AIDS Resources Education (C.A.R.E.)
Provides HIV testing, counseling, street outreach and education, case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS.

## Capital Area Counseling
Offers sliding fee scale ($10-$55, based on income), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday.

## Cross Creek Hospital and Inpatient Treatment
Cross Creek Hospital is an inpatient treatment center for children, adolescents, and adults who are suffering from symptoms of depression, anxiety, bipolar disorder, behavioral concerns, and co-occurring disorders. Our expert clinical staff is made up of doctors, psychiatrists, and therapists, all of whom are dedicated to providing each patient with the guidance he or she needs as the road to recovery is navigated.

## Robert T. Chapa Administrative Office
1430 Collier St.
Austin, TX. 78704
(512) 447-4141

## PES Psychiatric Urgent Care Services
56 East Avenue, Nadine Jay Bldg.
Austin, Texas 78701

Walk-in Clinic Open
Monday – Friday 8AM-10PM
Saturday-Sunday 10AM-8PM
Bus Line 17,21, 22

24-hour Crisis Hotline
(512) 472-4357 (HELP)
(844) 398-8252

www.integralcare.org

## 5015 South IH35, Ste. 200 D
Austin, TX 78744
(512) 804-3650

www.integralcare.org

## 2824 Real St.
Austin, TX 78722

Call for a screening and appointment:
(512) 302-1000 X100
info@cacaustin.org

http://www.cacaustin.org/

## 8402 Cross Park Dr.
Austin, TX 78754

For admission, please call to make an appointment:
(877) 971-6689
**CommUnityCare Clinics**

Provide medical, behavioral health and dental services to patients enrolled in Medicaid, Medicare, CHIP, & MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient’s ability to pay.

**Various Locations**

(512) 978-9015

[www.communitycaretx.org](http://www.communitycaretx.org)

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**Depression & Bipolar Support Alliance (DBSA)**

Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.

**Toll-Free Nationwide Hotline:**

(800) 826-3632

**Austin Area Contacts:**

Sung Ader

(512) 655-3272


Email: dbsaheartoftexas@gmail.com

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**Disability Rights Texas**

Our mission is to help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society.

Our attorneys and advocates can:

Provide direct legal assistance to people with disabilities whose rights are threatened or violated, protect the rights of individuals and groups of people with disabilities through the courts and justice system, educate and inform policy makers about issues that impact the rights and services for people with disabilities, inform people with disabilities and family members about their rights, and make referrals to programs and services.

2222 West Braker Lane

Austin, Texas 78758

1 (800) 252-9108

<table>
<thead>
<tr>
<th><strong>El Buen Samaritano Episcopal Mission:</strong> Wallace Mallory Clinic</th>
<th><strong>Hill Country Counseling Center</strong></th>
</tr>
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<tbody>
<tr>
<td>Provides general health care for children and adults of all ages. Services include general medicine, pediatrics, immunizations, tuberculosis screenings, checkups, care for minor illnesses, pregnancy testing, prenatal care, gynecological exams, family planning, male reproductive health and behavioral health. Does not provide emergency care. Serves adults and their children who are uninsured or underinsured, immigration status is not checked. Services are low cost and in some cases free.</td>
<td>Provides mental health services for adults and children, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.</td>
</tr>
<tr>
<td><strong>Hours:</strong> Mon-Thursday 9:00am-6:00pm Friday 9:00a – 5:00p</td>
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<tr>
<th><strong>Jewish Community Association of Austin</strong></th>
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<tbody>
<tr>
<td>Offers interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.</td>
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<tr>
<th><strong>7000 Woodhue Drive</strong></th>
<th><strong>1433 Fairfield Dr.</strong></th>
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<tbody>
<tr>
<td>Austin, TX 78745</td>
<td>Austin, TX 78758</td>
</tr>
<tr>
<td>(512) 439-0700</td>
<td>(512) 491-8444</td>
</tr>
<tr>
<td>email: <a href="mailto:info@elbuen.org">info@elbuen.org</a></td>
<td><a href="http://hillcountrycmhc.com/">http://hillcountrycmhc.com/</a></td>
</tr>
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<tr>
<th><strong>7300 Hart Lane</strong></th>
<th><strong>7300 Hart Lane</strong></th>
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<tr>
<td>Austin, TX 78731</td>
<td>Dell Community Campus</td>
</tr>
<tr>
<td>(512) 735-8000</td>
<td>(512) 735-8000</td>
</tr>
<tr>
<td><a href="http://www.shalomaustin.org">www.shalomaustin.org</a></td>
<td><a href="http://www.shalomaustin.org">www.shalomaustin.org</a></td>
</tr>
<tr>
<td><strong>Lifeworks</strong></td>
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</tr>
<tr>
<td>Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the community.</td>
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<tr>
<td>Various locations throughout Austin.</td>
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<tr>
<td>3700 S 1st St.</td>
<td></td>
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<tr>
<td>Austin, TX 78704</td>
<td></td>
</tr>
<tr>
<td>(512) 735-2400</td>
<td></td>
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<tr>
<td><a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></td>
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<tr>
<th><strong>Lone Star Circle of Care</strong></th>
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<tbody>
<tr>
<td>Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay. Provides outpatient physical and mental healthcare services for both children and adults. Accepts MAP.</td>
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</table>

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<thead>
<tr>
<th><strong>Ben White Clinic</strong></th>
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<tr>
<td>1221 W. Ben White Blvd., #200</td>
</tr>
<tr>
<td>Austin, TX 78704</td>
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<tr>
<td>1 (877) 800-5722</td>
</tr>
<tr>
<td>(512) 524-9293</td>
</tr>
<tr>
<td><a href="http://www.lscctx.org/">www.lscctx.org/</a></td>
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<tr>
<th><strong>Manos De Cristo Dental Center</strong></th>
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<tr>
<td>The Manos de Cristo Dental Center is a low-fee, bilingual, nonprofit dental center in Austin that provides high-quality services for children, adults and seniors.</td>
</tr>
<tr>
<td>4911 Harmon Avenue</td>
</tr>
<tr>
<td>Austin, TX 78751</td>
</tr>
<tr>
<td>Monday - Thursday 7:00 a.m. to 6:00 p.m.</td>
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<tr>
<td>Friday 7:00 a.m. to 3:00 p.m</td>
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<tr>
<td>Closed Weekends</td>
</tr>
<tr>
<td>Emergency walk-ins are daily from 7:00 a.m. to 12:00 p.m. and are first come, first serve.</td>
</tr>
<tr>
<td>Call (512) 477-2319 to make an appointment, or for more information.</td>
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<tr>
<th><strong>MAP - The Medical Access Program</strong></th>
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<tr>
<td>Provides access to health care through a network of providers for those Travis County residents who meet enrollment criteria.</td>
</tr>
<tr>
<td>(512) 978-8130</td>
</tr>
<tr>
<td><a href="http://www.medicalaccessprogram.net/">www.medicalaccessprogram.net/</a></td>
</tr>
</tbody>
</table>
| **Mary Lee Foundation**  
**Brain Injury and Neurological Services**  
Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.  
1326 Lamar Square Dr. #201  
Austin, TX 78704  
(512) 443-1360  
braininjury@maryleefoundation.org  
http://www.maryleefoundation.org/programs-and-services/brain-injury-program/ |
| ------------------ |
| **NAMI Austin**  
Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. Please call for meeting times.  
Monday – Thursday, 9:30 AM – 4:30 PM  
Friday, 9:30-1:30PM  
Location:  
Austin State Hospital  
4110 Guadalupe St.  
Bldg. 781, 4th Floor, Room 419  
Austin, Texas 78751  
(512) 420-9810  
www.NAMIaustin.org |
| **People’s Community Clinic**  
A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.  
2909 N. I-35  
Austin, TX 78722  
(512) 478-4939  
www.austinpcc.org |
| **Planned Parenthood**  
Provides reproductive and sexual health information, services, and advocacy for males and females. **Free condoms provided** at all Austin Planned Parenthood locations.  
Central/East Austin  
1823 E 7th Street  
Austin, TX 78702  
(512) 477-5846  
North Austin  
9041 Research #250  
Austin, TX 78758  
(512) 331-1288  
South Austin  
201 East Ben White Blvd.  
Austin, TX 78704  
(512) 276-8000  
www.plannedparenthood.org |
<table>
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<tr>
<th><strong>Rape, Abuse and Incest National Network</strong></th>
<th><strong>Free, confidential, 24/7 Hotline:</strong></th>
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<tbody>
<tr>
<td>Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).</td>
<td>1 (800) 656-4673 (HOPE)</td>
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<tr>
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<td><a href="http://www.rainn.org">www.rainn.org</a></td>
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<tr>
<th><strong>Rock Springs</strong></th>
<th><strong>700 Southeast Inner Loop</strong></th>
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<tr>
<td>Rock Springs is a 72 bed facility that has specialized in the treatment of behavioral health and addiction issues since opening in 2014. Rock Springs provides a comprehensive and integrated system for adolescents and adults. Rock Springs currently provides inpatient, partial hospitalization, and intensive outpatient programming as indicated below:</td>
<td>Georgetown, TX 78626</td>
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<tr>
<td></td>
<td>(512) 677-7105</td>
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<td><a href="http://www.rockspringshealth.com">www.rockspringshealth.com</a></td>
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<tr>
<th><strong>Samaritan Counseling Center</strong></th>
<th><strong>8956 Research Blvd., Bldg 2</strong></th>
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</thead>
<tbody>
<tr>
<td>A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family and community. Sensitive to faith, but do not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted.</td>
<td>Austin, TX 78758</td>
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<tr>
<td></td>
<td>Hours: 9:00a to 5:30p</td>
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<td>Services provided at several offices throughout Central Texas. For more information, please call:</td>
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<tr>
<td></td>
<td>(512) 451-7337</td>
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<td><a href="http://www.samaritan-center.org">www.samaritan-center.org</a></td>
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<tr>
<th><strong>SafePlace</strong></th>
<th><strong>24-Hour Hotline</strong></th>
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<tr>
<td>Domestic Violence and Sexual Assault Survival</td>
<td>(512) 267-SAFE (7233) or</td>
</tr>
<tr>
<td>Provides programs to end sexual and domestic violence through safety, healing, prevention, and social change.</td>
<td>Deaf/Hard of Hearing/Deaf-Blind, please use relay VRS</td>
</tr>
<tr>
<td>Provides an emergency shelter for women and children escaping domestic violence; an off-site shelter is available for men seeking safety.</td>
<td>Email: <a href="mailto:info@safeaustin.org">info@safeaustin.org</a></td>
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<td><a href="http://www.safeplace.org">www.safeplace.org</a></td>
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<tr>
<td><strong>Seton Community Health Centers</strong></td>
<td><strong>Seton McCarthy Community Health Center</strong></td>
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| Open to the general public. Provide primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provide immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Do not provide prenatal care. | 2811 East Second Street  
Austin, TX 78702  
(512) 324-4930 |

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<tr>
<th><strong>Seton Kozmetsky Community Health Center</strong></th>
<th><strong>Seton Topfer Community Health Center</strong></th>
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| 3706 S. First Street  
Austin, TX 78704  
phone: (512) 324-4940 | 8913 Collinfield Road  
Austin, TX 78758-6704  
(512) 324-6850 |

| **Blackstock Family Health Center** | **Located at:**  
Brackenridge Hospital  
601 E 15th St,  
Austin, Texas 78701  
512-324-7000 |
|--------------------------------------|---------------------------------------------|
| 1313 Red River Street, Suite 100  
Austin, TX 78701  
(512) 978-9610 | 3501 Mills Ave.  
Austin, TX 78731  
(512) 324-2000  
www.seton.net/locations/shoal_creek |

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<tr>
<th><strong>Seton Psychiatric Emergency Department</strong></th>
<th><strong>The S.H.A.C (Self Help and Advocacy Center)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A new Seton Psychiatric Emergency Department specifically designed to treat adults from throughout the community who suffer from psychiatric crises.</td>
<td>Offers supportive and educational groups, computer access, outreach, peer support, and seminars focused on mental health recovery. Programs and services include computer classes, job training programs, arts and crafts, and Tai Chi.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Seton Shoal Creek Hospital</strong></th>
<th><strong>Sol Community Counseling</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides inpatient and outpatient psychiatric services for adults, children, adolescents and older adults. Free assessments to determine need for hospitalization. Funding available for qualified persons. Please note, there are no walk-ins for admission.</td>
<td>Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between $40-60 per session.</td>
</tr>
</tbody>
</table>

| **Central Austin Location** | **Located at:**  
3400 Kerby Ln.  
Austin, TX 78703  
Intake Line (512) 366-0954  
www.kimedara.com/shac/ |
|--------------------------|---------------------------------|
| 3205 South 1st St.  
Austin, TX 78704  
(512) 442-3366 | Central Austin Location  
3400 Kerby Ln.  
Austin, TX 78703  
Intake Line (512) 366-0954  
North Austin Location  
13805 Ann Place  
Austin, TX 78728 |
<table>
<thead>
<tr>
<th><strong>Austin/Travis County Health and Human Services</strong></th>
<th><strong>RBJ Clinic</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides free, confidential HIV &amp; STI testing. Call for an appointment: (512) 972-5580</td>
<td>15 Waller Street Austin, TX 78702</td>
</tr>
<tr>
<td><strong>TIP:</strong> If you are sexually active, get tested for HIV &amp; STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!</td>
<td>(512) 972-5430</td>
</tr>
<tr>
<td><strong>1 in every 2 sexually active young people will get an STD by the age of 25. Most will not know it. Get yourself tested today!</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Volunteer Healthcare Clinic</strong></th>
<th><strong>4215 Medical Pkwy.</strong> Austin, TX 78756</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides non-emergency medical treatment for children and adults who have low income, and have no other access to health care. Provides Primary Care, Chronic Disease Management, Behavioral Health (limited), Physical Therapy (limited), Pediatric Physicals, Pharmacy and Lab, Specialty Care including allergies, dermatology, gastroenterology, and cardiology. Must have no form of health insurance/coverage and need proof of Travis County address.</td>
<td>Walk in Clinic: Tues/Thurs 6:00pm-10:00pm, Patients must arrive by 6:00pm to be seen. Fees: $10.00 donation appreciated</td>
</tr>
<tr>
<td>Call for more information about eligibility, services, and intake procedures.</td>
<td>(512) 459-6002</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.volclinic.org">www.volclinic.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Waterloo Counseling</strong></th>
<th><strong>314 E. Highland Mall Suite 301 Austin, Texas 78752</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Offers sliding scale fee individual, family and couple counseling for straight, gay, lesbian, bisexual, and transgendered adults and clients. Also offers a number of therapy support groups.</td>
<td>Hours: Mon – Thur: 8am-8pm Friday – 8am-6pm</td>
</tr>
<tr>
<td></td>
<td>(512) 444-9922</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.waterloocounseling.org">www.waterloocounseling.org</a></td>
</tr>
</tbody>
</table>
**ADDICTION/RECOVERY**

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**Wright House Wellness Center**

Provides education, basic needs, testing for HIV and Hepatitis C, counseling, and other support services to those in need.
- Case management for adults with HIV
- Food pantry & nutrition education for adults with HIV
- Advocacy/support for African Americans and Latinos with HIV
- Complimentary health therapies for adults with HIV or Hepatitis C

**YMCA of Austin**

The purpose of the YMCA of Austin is to enhance the lives of men, women, boys and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities and facilities. 10 locations throughout the Austin area.

*Financial Assistance program available for individuals or families who wish to participate but are unable to afford the fee.

**YWCA Counseling Referral/Center for Women**

Offers counseling to women and their families dealing with such issues as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and number of dependents.

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**Al-Anon & Al-Ateen**

Al-Anon offers hope, and help to families, and friends of alcoholics. Al-Ateen does the same for those under age 20.
To find meetings near you, please call (512) 441-8591 or visit the website.

For Al-Anon literature or information about meetings, please visit the Information Center.

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**Austin Al-Anon/Al-Ateen Information Center**

6301 Manchaca Road, Ste. F
Austin, TX 78745
(512) 441-8591

Office hours: 10:00a to 2:00p Monday - Friday

[http://austinalanon.org](http://austinalanon.org)
[http://texas-al-anon.org/](http://texas-al-anon.org/)

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**North Office:**

8101 Cameron Road, Suite 104 &105
Austin, TX 78754
(512) 467-0088

[www.thewrighthouse.org](http://www.thewrighthouse.org)

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**YMCA of Austin**

10 locations throughout the Austin area.
Call for more information.
(512) 322-9622
[www.austinymca.org](http://www.austinymca.org)

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**YWCA Counseling Referral/Center for Women**

2015 S. IH-35 Suite 110
Austin, TX. 78741
(512) 326-1222
[www.ywcaaustin.org](http://www.ywcaaustin.org)
<table>
<thead>
<tr>
<th><strong>Alcoholics Anonymous (AA)</strong></th>
<th><strong>Hill Country Intergroup</strong></th>
</tr>
</thead>
</table>
| A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24 Hour Hotline or visit the website. | **1825 Fortview Road**  
**Suite #102**  
**Austin, Texas 78704**  
24 Hour Hotline (512) 444-0071  
Office Hours: 9:00a to 6:00p Monday - Friday  
www.austinaa.org |

<table>
<thead>
<tr>
<th><strong>ATCIC Ambulatory Detoxification Program</strong></th>
<th><strong>Austin Recovery</strong></th>
</tr>
</thead>
</table>
| Detoxification External services are provided to adults addicted to alcohol or narcotics. Medical supervision is combined with counseling, education about addiction and relapse prevention. Extensive references are made to agency resources and community for ongoing treatment and recovery services. | **56 East Ave**  
**Austin, Texas 78701**  
512-804-3465  
www.soberaustin.com |

<table>
<thead>
<tr>
<th><strong>Austin Recovery</strong></th>
<th><strong>Clean Investment Inc. and Counseling Centers (CICC)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Offers a number of programs including men and women’s programs for Short-Term residential treatment (usually up to 30 days) and a long-term program (usually 90 days or more). Also offer a program for women with children called Family House. Austin Recovery offers free intervention classes, outpatient services, alumni support, family programs, aftercare and community education.</td>
<td></td>
</tr>
</tbody>
</table>
**1212 East Anderson Lane**  
**Suite 300**  
**Austin, TX. 78752**  
(512) 477-6690  
www.cleaninvestmentsinc.com |

<table>
<thead>
<tr>
<th><strong>Clean Investment Inc. and Counseling Centers (CICC)</strong></th>
<th><strong>Cocaine Anonymous (CA)</strong></th>
</tr>
</thead>
</table>
| Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available on a sliding scale. | **Austin Hotline:** (512) 339-HELP (4357)  
**To find a meeting,** call (512) 479-9327  
www.ca-scta.org |

| **Cocaine Anonymous (CA)** | **Austin Hotline:** (512) 339-HELP (4357)  
**To find a meeting,** call (512) 479-9327  
www.ca-scta.org |
## Communities for Recovery
Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder. Programs include peer coaching, 12-step programs, and counseling.

4110 Guadalupe Street  
Building 635  
Austin, TX 78751  
(Austin State Hospital Campus)  
(512) 758-7686  
www.cforr.org

## DrugClass.Org:
**Drug Offender and DWI Education Program**  
Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for reinstatement of their Texas driver’s license.

- 12 Hour DWI Program -Cost $75  
- 15 Hour DOEP Program-Cost $85

To enroll, please contact:  
Ruby A. Cortez  
6633 East Hwy 290 E Suite 103  
Austin, TX 78723  
Office (512) 524-8982  
Cell (512) 945-3060  
www.drugclass.org

## Marijuana Anonymous (MA)
MA is a 12-step program for people addicted to marijuana.

To find a meeting, call the hotline or visit the website.

Contact for meetings:
Jan Reed 512-695-2024  
www.marijuana-anonymous.org

## Narcotics Anonymous (NA)
Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.

(512) 480-0004  
(Call for local meeting times and locations.)  
www.ctana.org

## North Austin 24 Hour Club (NA24)
The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.

North Austin 24 Hour Club (NA24)  
1000 Prairie Trail  
Austin, TX 78758  
(512) 837-9362  
www.northaustinfoundation.com
### OSAR: Outreach, Screening, Assessment, and Referral
A free program funded by Texas State Department of State and Health Services that provides:
- Confidential alcohol and drug screenings and assessments
- Referrals to inpatient/outpatient programs
- Brief interventions, including motivational counseling
- Education and Support
- Case Management

For more information, please call
(512) 244-8444
Toll Free 24-hour crisis line 1 (800) 841-1255
Intake Line 1 (844) 309-6385

Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.

### Salvation Army Adult Rehabilitation Center (ARC)
Each person must:
- Admit the need for rehabilitation to overcome problems
- Be in good physical health
- Commit to a six-month period of rehabilitation
- Be free of intoxicating drugs, including alcohol, upon admission
- Express a desire to rebuild a lifestyle free of chemical dependency.

During the stay, each man is offered counseling, group therapy, spiritual guidance, educational programs, work therapy, Christian living classes, Bible study, literacy education, medical screening and help with anger management and relapse prevention.

4216 South Congress Avenue
Austin, Texas 78745
(512) 447-2272
Bus #1L, 1M, 101, 486
# Driver’s License/ID/Legal/Court Information

| The Attorney General - State Attorney General | 300 W. 15th St., #2  
Austin, TX. 78701  
(512) 463-2100  
www.texasattorneygeneral.gov  
www.oag.state.tx.us  
public.information@texasattorneygeneral.gov |
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<tbody>
<tr>
<td>Employers may obtain information from the State Attorney General’s Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The Attorney General of Texas Child Support Division - Family Initiatives section</th>
<th></th>
</tr>
</thead>
</table>
| Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues. | Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866-292-4636, Monday-Friday, 1-7 p.m.  
Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity and child support.  
To obtain legal forms, visitation letters, logs and other tools for resolving access and visitation issues, visit www.txaccess.org.  
For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide. |

| City of Austin - Municipal Court | Mailing Address:  
PO Box 2135  
Austin, TX 78768-2135  
(512) 974-4800  
Physical Locations:  
Downtown- 700 E. 7th St.  
Austin, TX 78701  
North- 12425 Lamplight Village Ave.  
Austin, TX 78758  
(in the Austin Police Substation)  
South - 5700 Manchaca Rd.  
Austin, TX 78745  
www.austintexas.gov/department/municipal-court |
|---|---|
| Cases that are filed in Municipal Court include Class ‘C’ misdemeanor violations including:  
- Traffic Violations – Moving and non-moving  
- Parking Violations  
- State Code Violations  
- City Ordinance Violations  
**TIP:** You will **not be arrested** at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available. |  
If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify. |
| **City of Austin - Office of the Police Monitor** | **Physical Location:**  
Educates the community and promotes a high degree of mutual respect between police officers and the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.  

| **Downtown Austin Community Court (DACC)** | **Physical Address:**  
The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.  

| **Internal Revenue Service – Taxpayer Advocate Service** | **Physical Address:**  
The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.  

You may be eligible for Taxpayer Advocate Service assistance if:  
- You are experiencing economic harm or significant cost (including fees for professional representation),  
- You have experienced a delay of more than 30 days to resolve your tax issue, or  
- You have not received a response or resolution to the problem by the date that was promised by the IRS.  

The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.  

| **Lawyer Referral Service of Central Texas** | **Mailing Address:**  
A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged $20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services, but may be able to offer some financial assistance through their MATCH program.  

| **Mailing Address:**  
P.O. Box 1088,  
Austin, TX 78767  
(512) 974-9090  
www.austintexas.gov/department/police-monitor  

| **Physical Address:**  
1520 Rutherford Lane  
Building 1 Suite 2.200A  
Austin, TX 78754  

| **Mailing Address:**  
P.O. Box 13464  
Austin, TX 78711  
(512) 974-4879  
www.austintexas.gov/department/community-court  

| **Physical Address:**  
719 E 6th St.  
Austin, TX 78701  

| **Mailing Address:**  
P.O. Box 1005-AUS  
Austin, TX 78701  
(512) 499-5875  
Darryl Smith, Branch Manager  
Or, call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778  
www.irs.gov/advocate  

| **Mailing Address:**  
1016 La Posada Dr., Ste 210  
Austin, TX 78752  
(512) 472-8303  
www.austinlrs.com/  

| **300 E. 8th Street, Room 136  
Stop 1005-AUS  
Austin, TX 78701  
512-499-5875  
Darryl Smith, Branch Manager  
Or, call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778  
www.irs.gov/advocate  

| **Mailing Address:**  
1016 La Posada Dr., Ste 210  
Austin, TX 78752  
(512) 472-8303  
www.austinlrs.com/  

| **www.austintexas.gov/department/police-monitor**  
**www.austintexas.gov/department/community-court**  
**www.irs.gov/advocate**  
**www.austintexas.gov/department/community-court**  
**www.austintexas.gov/department/community-court**
<table>
<thead>
<tr>
<th><strong>Social Security Administration</strong></th>
<th><strong>Texas Department of Criminal Justice (TDCJ)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor’s benefits. Provides Social Security cards.</td>
<td>Manages offenders in state prisons, state jails and private correctional facilities that contract with TDCJ. The agency also provides funding and certain oversight of community supervision (previously known as adult probation) and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.</td>
</tr>
<tr>
<td><img src="image" alt="Social Security Logo" /></td>
<td><img src="image" alt="TDCJ Logo" /></td>
</tr>
<tr>
<td>1029 Camino La Costa Austin, TX 78752</td>
<td>Physical Address: 209 West 14th Street, Suite 500 Austin, TX 78701</td>
</tr>
<tr>
<td>5508 Hwy. 290 West, Bldg. B Austin, TX 78735</td>
<td>Mailing Address: P.O. Box 13084 - Capitol Station Austin, TX 78711-3084</td>
</tr>
<tr>
<td>National: 1 (800) 772-1213 Local: 1 (866) 627-6991 TTY: (512) 206-3724</td>
<td>(512) 463-9988</td>
</tr>
<tr>
<td><a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a></td>
<td><a href="http://www.tdcj.state.tx.us">www.tdcj.state.tx.us</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Texas Department of Public Safety</strong></th>
<th><strong>Fingerprinting Locations:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Crime Record Services (CRS) &amp; Fingerprint Services</strong></td>
<td>1033 La Posada Dr. Suite 360</td>
</tr>
<tr>
<td>An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.</td>
<td>7010 Hwy 71 Austin, TX 78735</td>
</tr>
<tr>
<td><strong>TIP:</strong> A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is $24.95.</td>
<td>108 Denson Drive Austin, TX 78752</td>
</tr>
<tr>
<td><img src="image" alt="Texas DPS Logo" /></td>
<td>To schedule appointment call: (888) 467-2080</td>
</tr>
<tr>
<td></td>
<td>Or schedule online at: <a href="http://www.uenroll.identogo.com">www.uenroll.identogo.com</a></td>
</tr>
<tr>
<td></td>
<td>(do not use google chrome, must use firefox or safari)</td>
</tr>
<tr>
<td></td>
<td>For more info: <a href="http://www.txdps.state.tx.us/">www.txdps.state.tx.us/</a></td>
</tr>
</tbody>
</table>
**Texas Department of Public Safety – Driver’s License Division**

Issues driver’s licenses and identification cards.

For locations and hours, call Customer Service or visit the website.

**North:**
6121 N Lamar Blvd.
Austin, TX 78752
(512) 424-2076

**South:**
6425 Interstate 35 Ste. 180
(Near 35 & William Cannon)
Austin, TX 78744
(512) 444-5241

**Northwest:**
13730 Research Blvd.
Austin, Texas 78750-1812
(512) 424-2600

**Austin/Pflugerville MegaCenter:**
216 E Wells Branch Pkwy
Pflugerville, TX 78660
(512) 486-2800
or visit [www.tdps.state.tx.us](http://www.tdps.state.tx.us)

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**Texas Department of Public Safety – Medical Advisory Board**

The Medical Advisory Board (MAB) is a panel of licensed doctors appointed by the Texas Department of State Health Services (DSHS) to review medical documentation relating to an individual’s ability to drive. MAB evaluates all medical information concerning an individual’s medical condition and provides the Texas Department of Public Safety (DPS) with a recommendation on driver licensing. DPS may revoke the driver license of any individual found to be medically incapable of safely operating a motor vehicle.

**Texas Department of Public Safety – Enforcement and Compliance Service**

P.O. Box 4087
Austin, TX 78773-0320
(512) 424-5311

[https://www.txdps.state.tx.us/DriverLicense/MedicalRevocation.htm](https://www.txdps.state.tx.us/DriverLicense/MedicalRevocation.htm)

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**Texas Department of Public Safety – Municipal Services Bureau (SURCHARGES)**

The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received.

**Texas DPS Driver Responsibility Indigency Program:**

An individual with low income can apply to have their surcharge amount reduced to 10% of the total, not to exceed $250.

For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau (MSB) at:

1-(800)-688-6882.

If you have additional questions regarding the surcharge program contact TxDPS Customer Service at (512) 424-2600 or visit [www.txdps.state.tx.us](http://www.txdps.state.tx.us).

To apply for the Indigency Program apply online or download the form here:

[www.txsurchargeonline.com](http://www.txsurchargeonline.com)

Or call:

1(866)223-3583
<table>
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<tr>
<th><strong>Texas Department of State Health Services (DSHS)</strong></th>
<th><strong>Physical Address</strong></th>
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<tbody>
<tr>
<td>Provides birth, marriage, and divorce certificates. Birth certificates, death certificates, and marriage/divorce verification letters can also be ordered through Texas Online at texas.gov.</td>
<td>1100 W. 49th St. Austin, TX. 78756-3199</td>
</tr>
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<tr>
<th><strong>Texas Law Help</strong></th>
<th><strong>Mailing Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>For low to moderate income individuals seeking free or low-cost civil legal assistance. Provide referrals for a number of legal issues, including accessing public benefits, bankruptcy, divorce, employment and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.</td>
<td>P.O. Box 149347 Austin, Texas 78714-9347 Local: (512) 776-7111 Toll Free: 1 (888) 963-7111</td>
</tr>
</tbody>
</table>

**TIP! Go here for more information about getting an occupational driver’s license (ODL).**

<table>
<thead>
<tr>
<th><strong>Texas Rio Grande Legal Aid</strong></th>
<th><strong>Counties Served:</strong> Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson</th>
</tr>
</thead>
<tbody>
<tr>
<td>Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides free civil legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights. No criminal cases accepted.</td>
<td>4920 North IH-35 Austin, TX 78751-2716 (512) 374-2700 Toll free: (800) 369-9270</td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Texas VOICES</strong></th>
<th><strong><a href="http://texasvoices.org/">http://texasvoices.org/</a></strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Texas Voices for Reason and Justice is a grass-roots, all-volunteer, non-profit organization established in 2008. We strive to educate and raise awareness about the ineffectiveness of the public sex offender registry and the negative impact it has on community safety.</td>
<td></td>
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<thead>
<tr>
<th><strong>Travis County Mental Health Public (MHPDO) Defender Office</strong></th>
<th><strong>910 Lavaca St Austin, Texas 78701</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.</td>
<td>(512) 854-3030</td>
</tr>
</tbody>
</table>
**University of Texas School of Law**
**Criminal Defense Clinic**

*Only accepts misdemeanor offenses* for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.

**By Appointment Only**
Call (512) 232-1300 to request intake appointment for assistance finding legal representation. For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.

[www.utexas.edu/law/clinics/criminal](http://www.utexas.edu/law/clinics/criminal)

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**EMPLOYMENT, VOCATIONAL TRAINING, & EDUCATION**

| **AAMHC Return To Work Program**  
(at the SHAC) | 3205 S. 1st St.  
Austin, TX 78704 |  
(512) 442-3366 |  
[www.austinmhc.org/](http://www.austinmhc.org/) |
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<tr>
<td>Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.</td>
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</table>

| **Austin Area Urban League** | 8011-A Cameron Road, Suite 100  
Austin, TX 78754 |  
(512) 478-7176 |  
[www.aaul.org](http://www.aaul.org) |
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<tr>
<td>This service program provides one-on-one assistance in the areas of case management, computer training, employability workshops, professional development and job placement assistance. The Life Skills Program is designed to assist clients in altering those negative patterns of behaviors that create barriers to their success. A variety of services are offered including basic computer training and financial literacy.</td>
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</table>

| **American YouthWorks** | 1901 E. Ben White Boulevard  
Austin, TX 78741 |  
(512) 744-1900 |  
[www.americanyouthworks.org](http://www.americanyouthworks.org) |
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<tr>
<td>American YouthWork’s mission is to assist young adults (aged 17-28) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.</td>
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</tbody>
</table>

| **ARCIL, Inc.** | 8200 Cameron Road, Suite C 154  
Austin, TX 78754 |  
(512) 832-6349 |  
Open Monday through Friday 8:00a to 5:00p  
[www.arcil.com](http://www.arcil.com) |
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<tr>
<td>Transition services empower consumers with disabilities to participate and advance as members of the community. This service focuses on independent living skills, community supports, social leisure activities and appropriate referrals for education, training and employment.</td>
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</tbody>
</table>
| **Attorney General of Texas**  
**Noncustodial Parent (NCP) Choices**  
Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).

Contact the Office of the Attorney General’s Child Support Division to find out if your case qualifies for NCP Choices:  
(800) 252-8014

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide. |
| --- |
| **Austin Community College (ACC)**  
Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.  
Various Campuses throughout Austin.  
**Highland Business Center**  
5930 Middle Fiskville  
Austin, TX 78752  
(512) 223-4222  
www.austincc.edu/ |
| **AustinFree.net**  
Provides free technology training and Internet access for the community. Our computer labs are open to all. We offer computer tutoring, job search support and help with creating resumes. Support is offered at various City of Austin and community partner sites throughout Austin.  
Office located at the DeWitty Center:  
2209 Rosewood Ave.  
Austin, TX 78702  
(512) 236-8225  
DeWitty Computer Lab Hours:  
Monday: 9:00a to 4:00p, Tuesday: 12:30p to 4:00p, Wednesday: 9:00a to 4:00p, Thursday: 9:00a to 2:00p and Friday: 11:00a to 4:00p  
www.austinfree.net |
| **Austin Learning Academy**  
Offers early childhood education and adult literacy programs, including ABE/GED classes. Also offers ESL classes, parenting classes, and technology classes.  
Please call or visit web site for complete listing of classes.  
Main Administrative Office:  
1311 Hackberry St.  
Austin, TX 78702  
(512) 457-9194  
P.O. Box 6923  
Austin, TX 78762  
www.alaweb.org |
| **BiGAUSTIN** | 5407 North IH-35, Suite 200  
|              | Austin TX, 78723  
|              | In the Capital Plaza Chase Bank Office Building  
|              | Phone: (512) 928-8010  
|              | www.bigaustin.org  
|              | Email: info@bigaustin.org  |
| BiGAUSTIN’s Small Business and Job Creation Re-Entry Program (SBDJC-ERP) | Provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion. |

| **Capital IDEA** | 835 N. Pleasant Valley Rd  
|                  | Austin, TX 78702  
|                  | PO Box 1784  
|                  | Austin, TX 78767  
|                  | (512) 457-8610  
|                  | www.capitalidea.org  |
| Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an orientation session. Please call or see web site for additional information on orientation sessions. |

| **City of Austin Human Resources Department**  
| **Employment Services Division** | Dewitty Training & Employment Center  
|                                 | 2209 Rosewood Ave Suite 210  
|                                 | Austin, TX 78702  
|                                 | (512) 472-5718  
|                                 | austincityjobs.org  |
| Provides assistance with applying for a City of Austin Job and/or use of a computer. |

| **Easter Seals** | Easter Seals Central Texas, Austin (main office)  
|                 | 8505 Cross Park Dr., Ste. 120  
|                 | Austin, TX 78754  
|                 | (512) 478-2581  
|                 | Workforce Development Center  
|                 | 315 E. St. Elmo  
|                 | Austin, TX. 78752  
|                 | (512) 615-3376  
|                 | Employment Services: (512) 440-7819  
|                 | www.centraltx.easterseals.com/  |
| Provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training, Transitions Program, and Supported Employment. |

| **Family Eldercare Money Management Program** | 1700 Rutherford Ln.  
|                                               | Austin, TX 78754  
<p>|                                               | (512) 450.0844  |
| Family Eldercare's Money Management Program helps seniors and people with disabilities continue to live independently in their homes and in their neighborhoods through assistance with managing their benefits and/or income. |</p>
<table>
<thead>
<tr>
<th><strong>Foundation Communities Financial Stability Programs</strong></th>
<th><strong>Call for more information or to schedule an appointment.</strong></th>
</tr>
</thead>
</table>
| Seasoned Financial Coaches teach our free Money Management classes and work one-on-one with residents and community members, empowering them to achieve financial stability and long-term success. Coaches provide clients with the tools to create household budgets, save money over time, reduce debt and improve credit scores. Free tax preparation available during tax season. | (512) 610-7374  
www.foundcom.org |

<table>
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<tr>
<th><strong>Gary Job Corps</strong></th>
<th><strong>2800 Airport Hwy. 21</strong></th>
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</table>
| Job Corps is a no-cost educational and career technical training program administered by the U.S. Department of Labor for young adults aged 16-24. A person must have no pending charges and not be on parole or probation. Drug testing required. | P.O. Box 967  
San Marcos, TX 78667  
(512) 396-6652  
www.gary.jobcorps.gov |
Goodwill Industries
Job Source Programs
Offers employment and case management services for people
with barriers to employment.

Services include:
- Development of a customized service plan
- Case management
- Job skills training
- Job search assistance
- Weekly job leads
- Job development and employer outreach
- Job retention services

Individuals interested in enrolling into services must complete a
Request for Job Search Assistance form and meet with a
Placement Specialist at one of 6 job help centers throughout
Central Texas.

TIP: Goodwill provides many other support services! For more
information, please call (512) 637-7580
Or visit
www.goodwillcentraltexas.org

Walk-ins accepted during intake hours, call ahead
for hours:

GOODWILL COMMUNITY CENTER
1015 Norwood Park Blvd.
Austin, Texas 78753
512-637-7100

GOODWILL RESOURCE CENTER
6505 Burleson Rd.
Austin, TX 78744
(512) 681-3301

GEORGETOWN JOB HELP CENTER
Georgetown Community Resource Center
805 W. University Ave, Ste 127
Georgetown, Texas 78626
(512) 591-7808

GOODWILL CAREER ACADEMY
1015 Norwood Park Blvd.
Austin, TX 78753
(512) 637-7131

PALM SQUARE TRAVIS COUNTY
100 North Interstate Highway 35, Suite 1000
Austin, Texas 78701
512-480-0772 Ext. 21

ROUND ROCK JOB HELP CENTER
150 West Palm Valley Blvd.
(corner of 79 and N. Mays)
Round Rock, TX 78664
(512) 388-2911

International Truck Driving School
(In partnership with ACC)
Provides training for Class A licensing and the Department of
Transportation’s rules and regulations. Students must be 21 years
of age and have a GED or high school diploma. The International
Truck Driving School is considered continuing education and
therefore cannot be funded through a Pell Grant. Must pass a
physical and a Department of Transportation drug screening

5930 Middle Fiskville Rd.
Continuing Education Desk
4th Floor
Austin, TX 78752
(512) 223-7340
http://www.internationalschools.com/
| **Literacy Coalition** | 1640 B E. 2<sup>nd</sup> St., Suite 100  
Austin, TX 78702  
(512) 326-8655  
www.willread.org |
|---|---|
| Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.  
Direct services provided at Ascend Center for Learning |  |

| **Re-work Project** | 4201 South Congress Ave, Suite 303  
Austin, Texas 78745  
[https://reworkproject.org/](https://reworkproject.org/)  
info@reworkproject.org |
|---|---|
| We are a jobs program rooted in the importance of community and catered toward men and women experiencing homelessness. ReWork Project provides the opportunity to build a small income and invest in positive relationships, with the ultimate goal of seeing folks get into permanent housing and make a better life for themselves.  
We operate out of a woodshop in south Austin and believe that the opportunity to earn money by building sellable products can be a motivating and dignifying experience. We’re convinced that this combined with the support of true friends and healthy expectations can grow confidence and aid tremendously in one’s path to permanent housing. |  |

| **Skillpoint Alliance – Gateway Program** | 201 E. 2<sup>nd</sup> St., Suite B  
Austin, TX 78701  
(512) 323-6773 ext.123  
512-814-3261  
www.skillpointalliance.org |
|---|---|
| Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide) careers. Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.  
Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions. |  |

| **Texas Pie Kitchen** | 500 E 7<sup>th</sup> St.  
Austin, TX 78701  
Please contact Jen Biddle at:  
(512) 814-7PIE (7743)  
Email: jen@texaspiekitchen.org |
<table>
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<tr>
<td>The Texas Pie Kitchen works to economically empower low-income persons by offering a 4 month culinary job-training program. Students commit to a 5 hour per week time commitment in the kitchen, and graduate with continuing assistance towards applying to other culinary education programs and/or job search support.</td>
<td></td>
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</table>
Travis County recognizes that individuals with a criminal record often face barriers to finding gainful employment. Travis County recognizes that qualified individuals may be screened out from employment consideration due to the required disclosure of his or her criminal history.

All applicants, including those with a criminal background, are encouraged to research job openings and, if qualified, apply for employment. All Travis County job announcements will explicitly state if a background check will be required.

Full listings of current openings within Travis County are published at:

www.TravisCountyJobs.org

For more information contact:

Travis County Human Resources Department
700 Lavaca Street, 4th Floor
Austin, TX 78701

Travis County Justice Planning
Workforce Development Task Force Orientation

Targeted to individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides:

- Employment readiness assessment
- Assistance with developing work plans
- Referral to or placement with participating employers
- Assistance connecting with basic needs, employment resources, and service providers

The Workforce Development Task Force (WDTF) focuses primarily on job referrals and placement. WDTF staff members prescreen all program participants before referral to ensure that the client is qualified for the job and meets the specific criminal background policies of participating employers. The Workforce Development Task Force provides only direct referrals.

Ask us about our job fairs!

Road to Success orientations are held on a regular basis various days of the month from 10am-12pm.

Please call 512-854-6497 for specific dates and location of the next orientation

For more information, please visit:

wdtaskforce.org

To speak with a WDTF representative, please contact:

Sandra Treviño (512) 854-7996
Chris Fortune (512) 854-6050
Melissa Nettle (512) 854-4747

Or email: wdtf@traviscountytx.gov
### Workforce Solutions Capital Area

Offers career development and employment-related services in Austin/Travis County, including:

- Job search assistance
- Resume development
- Interview preparation
- Occupational skills training
- Hiring events

Also provides subsidized child care assistance to eligible families.

---

### Online

**Online**  
[www.wfscapitalarea.com](http://www.wfscapitalarea.com)

### North Career Center

6505 Airport Blvd., Suite 101  
Austin, TX 78752  
(Across the street from ACC Highland Campus)  
512-454-9675

### South Career Center

6505 Burleson Rd  
Austin, TX 78744  
(Co-located with Goodwill Resource Center)  
512-381-4200

### East Career Center

3401 Webberville Rd., Building 1000  
Austin, TX 78702  
(Co-located on ACC Eastview Campus)  
512-223-5400
**BASIC NEEDS**
FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

*TIP:* Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

| **Abiding Love Lutheran Church** | 7210 Brush Country Road  
| Provides a food pantry. | Austin, TX. 78749  
| **Hours:**  
| Mondays 1:00 PM to 3:00PM | (512) 892-4040  
| | www.abidinglove.org |

| **All Saints Episcopal Church – Loaves and Fishes** | 209 West 27th St.  
| Provides limited financial assistance (usually no more than $20-30) to help pay for utilities, housing expenses, medical expenses, transportation, ID, education, criminal background checks, or work boots. | Austin, TX 78705  
| **Sign up for assistance in person on Tuesday mornings at 6:00AM**  
| **Only first 35 people** | (512) 476-3589  
| | www.allsaints-austin.org |

| **Any Baby Can** | 6207 Sheridan Avenue  
| Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, literacy skills classes, and support groups. Kids 0-3, First child 28 weeks and under. | Austin, TX. 78723  
| | (512) 454-3743  
| | www.anybabycan.org |

| **Alpha Seventh-day Adventist Church** | 3016 E 51st St.  
| Provides a food pantry the 2nd and 4th Sunday of the month from 10:00 -12:00. | Austin, TX 78723  
| | (512) 926-6721  
| | www.alphaadventist.org |
### Assurance Wireless
How Our Lifeline Phone Program Works for New Customers:
- 350 FREE Voice Minutes & UNLIMITED FREE texts added automatically each month, you do nothing.
- PLUS an extra 150 FREE Voice Minutes each month for the first 4 months of service.
- Add money if you decide to choose the $5 or $30 plan. Or, to pay for any services, like international calling and additional minutes.

1 (888) 321-5880
http://www.assurancewireless.com/Public/Welcome.aspx

### Austin Area Urban League
We envision a community in which all citizens are free from barriers to education, economic and social success.
Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.

8011-A Cameron Road, Suite 100
Austin, TX 78754
(512) 478-7176
www.aaul.org

### Austin Baptist Chapel – Angel House Soup Kitchen
Serves prepared lunch seven days a week.
- Monday through Friday
  11:00 a.m. to 12:30 p.m.
- Men’s Clothing – Saturday 9:30 a.m. - 10:30am
- Showers – 9:30 to 12:00 Monday through Saturday
- Breakfast – Daily from 9:30 – 10:00

908 E. Cesar Chavez
Austin, TX. 78702
(512) 474-2666
www.angelhouse-abc.com

### Austin Resource Center for the Homeless (ARCH)
- Provides basic needs, including clothing and hygiene items.
- Provides shelter – overnight, day sleep, and cold weather.
- Provides case management services.
- Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc.

500 E. 7th St.
Austin, TX. 78701
(512) 305-4100
www.frontsteps.org

### Austin Restoration Ministries
Provides a food pantry the 2nd and 4th Thursday of each month, 10am-12pm. Also provides a 9 month free of charge live-in program for men and women with substance abuse problems.

10206 N IH 35
Austin, TX 78753
(512) 491-5068
www.austinrestorationministries.org/
| **Baptist Community Center** | 2000 E. 2nd Street  
2nd Street  
Austin, TX 78702  
(512) 478-7243  
(512) 472-7592  
www.bccmission.org |
| --- | --- |
| **Bethany Faith Food Pantry** | 3507 E 12th St.  
Austin, TX 78721  
(512) 926-4146  
Alice Bowser (coordinator) 512-926-2098  
Virginia Hemphill (asst. coordinator) 512-470-816  
www.bccdisciplesofchrist.com/ |
| **Capital Metro** | 611 Neches St.  
Austin, TX 78701  
Screening and Assessment line open Monday, Wednesday & Thursday at 8:00am -4:00pm.Tuesday 8:00am- 6:00pm. & Friday 8:00am-10:00am. **For screening & assessment call 512-472-4135.**  
(512) 479-4610  
www.caritasofaustin.org |
| **Caritas of Austin** | 6125 Rutherford Lane  
Austin, Texas 78754  
(512) 651-6100 |
| **Catholic Charities of Central Texas** | 1625 Rutherford Lane  
Austin, TX 78754  
(512) 651-6100 |

**Baptist Community Center**
Provides food pantry, limited financial assistance services and ID cards/birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays).

**Hours:**
Mon-Fri 8:30 – 12 Noon and 1:00 PM to 5:00 PM  
Call for an appointment with Ms. Patt

**Bethany Faith Food Pantry**
Provides food pantry for individuals in the 78702, 78721, and 78723 area.

**Hours:**
2nd Wednesday of every month 10am-12pm  
4th Tuesday of every month 6pm-8pm

**Capital Metro**
Services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.

For more information, please refer to Transportation Section of this guide.

For specific route information, call  
(512) 474-1200  
or visit www.capmetro.org

**Caritas of Austin**
Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program.  
The Caritas community kitchen provides lunch Monday-Friday 11am-12:30pm.

**Catholic Charities of Central Texas**
Helps families to avoid homelessness and achieve financial security through case management, education and emergency financial assistance.
Central Presbyterian Church
Services include breakfast, limited clothes closet, financial assistance for identification and birth certificates, utility bills, and Greyhound and Mega bus passes.
Thursdays 8:30a-11:00a
200 E 8th Street
Austin, TX 78701
(512) 472-2445
Kim Rogers
Kim@cpaustin.org
www.c pcaustin.org

Christo Rey Catholic Church
Provides a food pantry Thursdays at 5:00-6:00pm
2208 E 2nd St.
Austin, TX 78702
(512) 477-1099
http://www.cristoreyaustin.org

City of Austin Health and Human Services Community Centers
Basic Services
Basic services provided at neighborhood centers include food pantry and bread distribution, clothes closet, child safety seats, notary services, form/application assistance and employment/case management information and referrals.
Seasonal Services
Seasonal program services include Christmas Bureau applications, income tax assistance, Coats for Kids vouchers and Thanksgiving baskets.
Social Services
Licensed social workers provide to clients social services such as home visits, crisis intervention, grief counseling and case management.
Health Services
Registered nurses provide health screenings and other health services at three neighborhood centers: Rosewood-Zaragosa Neighborhood Center, St. John's Community Center, and South Austin Neighborhood Center.
• Blood pressure and blood pressure checks
• Tuberculosis skin test
• Pregnancy testing with referrals as needed
• Women's health referrals (obstetrical care, family planning)
• Immunizations for children and adults
• Case coordination for people with chronic diseases
• Referrals to doctors or clinics as needed
• Referrals to Women, Infants and Children Program (WIC)

Blackland Neighborhood Center
2005 Salina
Austin, Texas 78722
512-972-5790

East Austin Neighborhood Center
211 Comal St.
Austin, Texas 78702
512-972-6650

Montopolis Neighborhood Center
1416 Montopolis Drive
Austin, Texas 78741
512-972-6650

Rosewood-Zaragosa Neighborhood Center
2800 Webberville Rd.
Austin, Texas 78702
512-972-6740

South Austin Neighborhood Center
2508 Durwood
Austin, Texas 78704
512-972-6840
<table>
<thead>
<tr>
<th>City of Austin Customer Assistance Program</th>
<th>Mailing Address:</th>
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<tbody>
<tr>
<td>Austin Energy</td>
<td>PO Box 142669</td>
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<tr>
<td>Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin’s CAP Discounts program. CAP Discounts can help reduce utility bills an average of $650 a year.</td>
<td>Austin, TX 78714-2669</td>
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**Call for more information or an application:**
(855) 319-6630
(512) 494-9400

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<tr>
<th>Covenant United Methodist Church</th>
<th>4410 Duval Rd.</th>
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<tr>
<td>Provides a food pantry open to the public Wednesdays 5:30-7pm.</td>
<td>Austin, TX 78727</td>
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<td>(512) 346-3124</td>
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<td><a href="http://www.covenantaustin.org/">http://www.covenantaustin.org/</a></td>
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<tr>
<th>Dress for Success Austin</th>
<th>701 Tillery St. Box 11 - Suite A-5</th>
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<tr>
<td>A non-profit organization provides clients with interview clothing, “confidence boosters”, and career development to low-income women seeking employment. Clients must have appointment. Times available: Monday, Tuesday, Thursday 10-4pm Saturday: 10:00a – 2:00p</td>
<td>Austin, TX. 78702</td>
</tr>
<tr>
<td></td>
<td>(512) 389-3723</td>
</tr>
<tr>
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<td><a href="http://www.austin.dressforsuccess.org">www.austin.dressforsuccess.org</a></td>
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<tr>
<th>Family Eldercare</th>
<th>Austin: 1700 Rutherford Lane</th>
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<tbody>
<tr>
<td>Provides essential services for elderly adults with disabilities and for those who care for them, including in-home care, counseling, guardianship, and assistance with money management.</td>
<td>Austin, TX 78754</td>
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<td>Georgetown: 805 W. University Ave.</td>
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<td>Georgetown, TX 78626</td>
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<tr>
<td></td>
<td>(512) 450-0844</td>
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<tr>
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<td><a href="http://www.familyelder.org">www.familyelder.org</a></td>
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<tr>
<th>Feed the Community at Gateway Church</th>
<th>7104 McNeil Drive</th>
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<tbody>
<tr>
<td>Provides a food pantry Wednesday 10am-12pm</td>
<td>Austin, TX 78729</td>
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<tr>
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<td>(512) 837-2162</td>
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<tr>
<th>First Baptist Church of Austin</th>
<th>901 Trinity Street</th>
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<tr>
<td>Services include financial assistance for Greyhound bus tickets, identification, birth certificates, drivers’ license, prescription co-pays, and gas for cars with valid drivers’ license. Call on first Monday of every month at 9:30a to schedule appointment.</td>
<td>Austin, TX 78701</td>
</tr>
<tr>
<td></td>
<td>(512) 476-2625</td>
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<td></td>
<td><a href="http://www.fbcaustin.org">www.fbcaustin.org</a></td>
</tr>
</tbody>
</table>
| **First United Methodist** | 1201 Lavaca  
Austin, TX 78701  
(512) 478-5684 x203  
Libby Sykora  
www.fumcaustin.org |
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<tr>
<td>Miscellaneous financial assistance for out of town bus passes, rent, work boots, food handler certificates, food, and utilities. Must have valid identification. Individuals may only access this assistance once in a 6 month period.</td>
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</tbody>
</table>

| **Food for Friendship** | 2132 Bluebonnet Lane  
Austin, TX 78704  
512-444-7120  
www.cofchrist-austin.org |
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>The Community of Christ Food for Friendship Program provides a hot breakfast free of charge on Sunday mornings from 8:00am-9:00am. All are welcome.</td>
<td></td>
</tr>
</tbody>
</table>

| **Gethsemane Lutheran Church** | 200 W. Anderson Ln.  
Austin, TX. 78752  
(512) 836-8560  
www.gethsemaneaustin.org |
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Provides a food pantry and clothes closet every Tuesday from 1:30 PM to 3:45 PM</td>
<td></td>
</tr>
</tbody>
</table>

| **Greater Mount Zion Baptist Church** | 4301 Tannehill Ln  
Austin, TX 78721  
(512) 469-9020  
http://www.gmzaustin.org/ |
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Provides payment assistance for rent and utilities to those who live in a house or apartment. Call for appointment 10:00a-4:00p, and individuals can only use services once per year. Food provided on Saturdays from 8:30a-11:00p.</td>
<td></td>
</tr>
</tbody>
</table>

| **Heaven's Harvest** | North Austin Christian Church  
1734 Rutland Dr.  
Austin, TX 78758  
(512) 836-3282  
http://www.nacconline.info |
<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Provides food, clothing, and showers for the homeless. Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1pm.</td>
<td></td>
</tr>
</tbody>
</table>

| **Hope Lutheran Food Pantry** | 6414 N Hampton Dr  
Austin, TX 78723  
512-926-8574  
www.hopelutheranaustin.org |
|-------------------------------|---------------------------------------------------|
| Provides a food pantry.  
**Hours:** Mondays 2:30-3:30 PM. | |
| **Kingdom of God Christian Center**  
**Samaritan Food Pantry**  
**Hours:** 2nd & 4th Saturday of every month, 10am-12pm | **5811 Berkman Dr.**  
**Suite 130**  
**Austin, TX 78723**  
**(512) 926-5422**  
**www.kgccatx.org** |
|---|---|
| **LifeWorks Street Outreach**  
Provides meals and many other services for individuals ages 23 and under.  
**Meal Hours:** Tues/Thurs, 4:30p – 6:00p  
Tues: University Baptist Church  
Thursday: St. Austin Catholic Church | **408 W 23rd St.**  
**Austin, TX 78705**  
**(512) 474-5606**  
[www.lifeworksaustin.org](http://www.lifeworksaustin.org) |
| **Lisa’s Helping Others Progress Economically (HOPE) Chest**  
Provides clothing and life skills training for males and females.  
**Hours:**  
Tuesday/Thursday 5:30 PM - 7:30 PM  
Sat 10:00 AM - 2:00 PM  
Closed Holidays | **4136 E 12th Street**  
**Austin, TX 78723**  
**(512) 457-0999**  
[www.lisashopechest.org](http://www.lisashopechest.org) |
| **Manchaca Methodist Church**  
Provides a food pantry for those in need, which is open Monday-Thursday 9:00a-4:00p, and Fridays from 9:00a-12:00p.  
Individuals must have proper ID to qualify for assistance. | **1011 FM 1626**  
**Austin, TX 78652**  
**(512) 282-7274**  
[www.manchacaumc.org](http://www.manchacaumc.org) |
| **Manos de Cristo**  
Manos de Cristo provides a clothes closet, food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.  
Provides a food pantry Monday-Friday 8:00-11am  
Only serves the 1st six families.  
Clothing closet open Tuesday and Thursday 8:00am-11:00am | **Address:**  
**4911 Harmon Ave.**  
**Austin, TX. 78751**  
**Basic Needs: (512) 477-7454**  
**Dental Clinic: (512) 477-2319**  
[www.manosdecristo.org](http://www.manosdecristo.org) |
| **Micah 6 of Austin** | **Pantry located at University Presbyterian Church:**  
| Provides food, clothing, work boots, rent and utility assistance, medicine, eye care, IDs, crisis counseling, and freeze night shelter. |  
| **Food pantry hours:** | 2203 San Antonio St.  
Austin TX 78705 |  
| Thursday 6-7 p.m. | Other services provided at various locations. Call for more information: |  
| Saturday 10:30 - 11:30 a.m. | (512) 478-8559 |  
| | www.micah6austin.org |

| **Mobile Loaves and Fishes** | **Mailing Address:**  
| Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to needy individuals at various locations in the Austin Area. Times vary but trucks are usually out around lunch and dinner times (noon, and between 5:30p-7:30p). Call for exact times. |  
|  | 903 S Capital of Texas Hwy.  
Austin, TX 78746 |  
|  | (512) 328-7299 |  
|  | Check online schedule for locations of truck meal service: |  
|  | www.mlf.org/ |

| **Olivet Baptist Church Helping Hands Center** |  
| Serves the needy in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1200 plus individuals per month with food and/or clothing. |  
| Clothing available 1st & 3rd Sat of every month: 9am - 12noon  
Food available 2nd & 4th Sat: 9am - 12noon (closed on 5th Saturdays of the month) | 1161 San Bernard St.  
Austin, TX. 78702 |  
|  | (512) 472-2298 |  
|  | (512) 478-7023 |  
|  | www.obcaus.org |

| **Our Lady of Guadalupe Catholic Church** |  
| Provides a food pantry for those in need. |  
| **Hours:** | 1206 E. 9th St.  
Austin, TX 78702 |  
| Tuesday, 11:30-2:30  
Every Saturday, 10:00am-12:00pm | (512) 478-7955 |  
|  | www.olgaustin.org |

<p>| <strong>Reentry and Integration Division Hotline</strong> |<br />
| A toll-free number has been established to assist people who are re-entering society, as well as their families and the general public who may have questions related to programs and resources. |<br />
|  | 1-877-887-6151 |</p>
<table>
<thead>
<tr>
<th><strong>Rosewood Avenue Missionary Baptist Church</strong>&lt;br&gt;Hope Basket Ministry</th>
<th>1820 Rosewood Ave.  &lt;br&gt;Austin, TX. 78702&lt;br&gt;(512) 476-2801&lt;br&gt;<a href="http://www.rosewood-baptist-church.org">www.rosewood-baptist-church.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a food pantry the 1st and 3rd Saturday of every month from 7AM - 9AM.</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Saint Austin’s Catholic Church</strong>&lt;br&gt;Provides financial assistance with rent, utilities, eye exams and glasses, work boots, clothing, bus passes and identification fees on Thursday mornings at 9:00am, done by a lottery system. Only services once per 6 months.</th>
<th>2026 Guadalupe Street&lt;br&gt;Austin, TX 78705&lt;br&gt;(512) 477-9471&lt;br&gt;<a href="http://www.staustin.org">www.staustin.org</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>St. Andrews Food Pantry</strong>&lt;br&gt;Provides an emergency food pantry on the 2nd and 4th Saturdays 10:00am to Noon.</td>
<td>14311 Wells Port Dr&lt;br&gt;Austin, TX 78728&lt;br&gt;(512) 251-0698&lt;br&gt;<a href="http://www.staopen.org">www.staopen.org</a></td>
</tr>
</tbody>
</table>

| **St. Vincent De Paul at Saint Ignatius Catholic Church/San Jose Food Pantry**<br>Provides a food pantry, financial assistance for eye glasses and prescriptions, vouchers for clothing and a 1 day bus pass. **Hours**: Monday-Thursday, 9am-1pm | 2303 Euclid Ave<br>Austin, TX 78704<br>(512) 442-0226<br>[www.st-ignatius.org/svdp](http://www.st-ignatius.org/svdp) |

| **Saint Mary Cathedral**<br>Services provided include breakfast, food pantry, clothing and household items, fans, referrals to healthy/dental care program, and financial assistance for identification, birth certificates, utility bills, rent, rental deposits, mortgage, medical expenses, gas, work boots, criminal background checks and bus passes. | 203 E. 10th Street<br>Austin, TX 78701<br>(512) 476-3750<br>[www.smcaustin.org](http://www.smcaustin.org) |

| **St. Matthews Episcopal Church**<br>Provides financial assistance with rent and utilities. Individuals must be approved after submitting an application; the usual turnaround time is two weeks. Interested individuals should **call on Tuesdays from 10AM to Noon** 512-345-7600 for more information. Must call to receive assistance. Walks ins not allowed. | 8134 Mesa Drive<br>Austin, TX 78759<br>(512) 345-8314<br>[www.stmattsaustin.org](http://www.stmattsaustin.org) |

<p>| <strong>Saint Louis Catholic Church</strong>&lt;br&gt;Provides assistance with utilities, rent, clothing vouchers, medicines, IDs, bus passes, eye glasses and birth certificates. Provides a food pantry Saturday, 8:30-10:00am. Proof of address, paper copy, picture ID &amp; own bags. Zip codes: 78757, 78756, 78752, 78758, 78753 | 2114 St Joseph Blvd.&lt;br&gt;Austin, TX 78757&lt;br&gt;(512) 454-0384&lt;br&gt;<a href="http://www.st-louis.org">www.st-louis.org</a> |</p>
<table>
<thead>
<tr>
<th>The Salvation Army</th>
<th>Downtown:</th>
</tr>
</thead>
</table>
| Provides assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information. Downtown location provides a soup kitchen daily from 4-5:30pm. | 501 East 8th  
Austin, TX. 78704  
(512) 476-1111  
www.salvationarmy.org |

| Shoreline East | 902 East 5th Street Suite# 105A  
Austin, TX 78702  
(512) 983-1048  
Thomaswright.ministries@yahoo.com |
<table>
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<tbody>
<tr>
<td>Faith-based, services include food pantry, clothing closet, job assistance, transitional housing referrals, identification assistance, and SSI/Disability attorney referrals. Clients are seen by appointment only, so please contact Thomas Wright.</td>
<td></td>
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</table>

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<thead>
<tr>
<th>Society of Saint Vincent De Paul, St. Louis Church</th>
<th>Call to find your local group:</th>
</tr>
</thead>
</table>
| Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, ID’s and birth certificates only for residents of the parish area. | (512) 251-6995  
www.ssvdp.org |

| South Austin Church of the Nazarene Food Pantry | 6711 Manchaca Rd  
Austin, TX 78745  
512-442-8476  
www.southaustinnaz.org |
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<tbody>
<tr>
<td>Provides emergency food pantry every Monday 9:30AM to 11:30AM, except on holidays.</td>
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</tr>
</tbody>
</table>
Travis County Health and Human Services & Veterans Department

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Most centers also provide social workers for one on one assistance.

Clients should go to the Neighborhood Center that serves their zip code.

**Hours:**
Monday - Friday 8AM -5PM.

Main Administration:
Palm Square Building
100 N. IH 35, Suite 2000
Austin, Texas, 78701
(512) 854-4120

Neighborhood Centers
South – Post Road
2201 Post Road, Suite 101
Austin, TX 78704
(512) 854-9130

Oak Hill-West Rural Community Center
8656-A Highway 71W Suite 100
Austin, TX 78735
(512) 854-2130

Del Valle - South Rural Community Center
3518 FM 973 S
Del Valle, TX 78617
(512) 854-1520

Pflugerville - Travis County Community Center
15822 Foothill Farm Loop Building D
Pflugerville, TX 78660
(512) 854-1530

Jonestown - North West Rural Community Center
18649 FM 1431 Suite 6-A
Jonestown, TX 78645
(512) 854-1500

Manor - East Rural Community Center
600 West Carrie Manor Road
Manor, TX 78653
(512) 854-1550
Texas Supplemental Nutrition Assistance Program (SNAP)  
(formerly known as Food Stamps)

SNAP is a Federally funded program that helps low-income families buy nutritious food from local food stores. SNAP assistance is available to qualifying families, elderly people, and single adults. Applicants must reside in Texas, and must apply in the county in which they reside.

Apply Online at  
https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp  
Or visit a local office.

Benefits Office Locations:

North  
5451 IH 35 North  
Austin, TX 78723  
(512) 929-7330

1601 Rutherford Dr.  
Austin, TX 78754  
(512) 339-8868

South  
724 Eberhart Ln.  
Austin, TX 78745  
(512) 445-0022

East  
7701 Montopolis Dr.  
Suite 100

IT’S TRUE! A Texas law went into effect allowing people with felony drug convictions to qualify for the federal Supplemental Nutrition Assistance Program. Previously, a drug conviction meant a lifetime ban from food stamps. Supporters hope the change will reduce recidivism and enable felons to better integrate into society. But if they don't stick to the rules, recipients risk losing benefits. Violating terms of their paroles would lead to a two-year disqualification. If they re-offend on drug charges, they face a lifetime ban.
| **Trinity Center at St. David’s Episcopal Church** | **304 E. 7th Street**  
Austin, TX 78701  
512-610-3542  
www.trinitycenteraustin.org |
|---|---|
| Provides financial assistance and other services to men and women who are experiencing homelessness or poverty.  
Women only on Monday and Tuesday at 9:30am  
Hot meal on Sunday at 3pm  
All on W-F @9:30am |  |
| **Trinity United Methodist Church** | **4001 Speedway**  
Austin, TX 78751  
512-459-5835  
www.tumc.org |
| Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723,78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit.  
9:00am on Th & F & 1st Sat of each month. |  |
| **University Presbyterian Church** | **2203 San Antonio Street**  
Austin, Texas 78705  
(512) 476-5321  
www.upcaustin.org |
| UPLIFT provides financial assistance for utilities, prescription drugs, eye exams, work boots and identification.  
9:30am on Tuesdays |  |
| **University United Methodist Church** | **2409 Guadalupe**  
Austin, TX. 78705  
(512) 478-9387  
www.uumc.org |
| Open Door Ministry provides breakfast and lunch to those in need. Saturday 8:00am – 9:00am, Lunch 11-12pm  
Fig Leaf Store – Provides donated clothing and housewares.  
Saturday 9:30am – 11:00am |  |
| **Vineyard Christian Fellowship** | **13208 Morris St.**  
Austin, TX 78729  
(512) 331-5200  
www.austinvineyard.org |
| Provides a food pantry, 2nd & 4th Sat & Sunday 2-4pm |  |
| **Westover Hills Church of Christ** | **8332 Mesa Dr.**  
Austin, TX 78759  
512-345-6386  
www.westover.org |
| Provides a food pantry, 2nd and 3rd Thursday of each month  
1:00p-3:00pm. |  |
### Transitional and Shelter Housing

**TIP:** Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.

<table>
<thead>
<tr>
<th><strong>Alpha House-Boarding House</strong></th>
<th><strong>A New Beginning</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males and females. $125 deposit, $550 per month. Sex offenders accepted. Some houses provide all 3 meals.</td>
<td>Males only. $100 deposit, $450 per month. Must pay for dedicated phone line if on a monitor. This housing provider does not allow overnight guests and reserves the right to drug test the residents. Sex offenders accepted.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>2 Austin locations:</strong></th>
<th><strong>East - 4803 Sara Dr.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>East: 1109 Ebert Ave Unit A Austin, TX 78721</td>
<td>Austin, TX 78721</td>
</tr>
<tr>
<td>South: 10202 Brantly Cove Austin, TX 78748</td>
<td>Bus # 2, 300, 350, 135, 483</td>
</tr>
<tr>
<td>3 Locations in Round Rock TX</td>
<td>(512) 373-2353</td>
</tr>
<tr>
<td>1 Location in Taylor TX</td>
<td>(512) 300-1495</td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>A New Entry</strong></th>
<th><strong>Mailing Address</strong></th>
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<tbody>
<tr>
<td>Males only. Residential treatment and recovery supportive housing (residents must be alcohol &amp; drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, treatment, counseling and meals. Must have 30 days sobriety to enter.</td>
<td>Mailing Address 6633 E Hwy 290 Suite 212 Austin, TX 78723</td>
</tr>
<tr>
<td></td>
<td>(512) 464-1250</td>
</tr>
<tr>
<td></td>
<td>(888) 625-4440</td>
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<tr>
<td></td>
<td>Supportive Housing: ext. 151</td>
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<td></td>
<td>Treatment: ext. 103</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.anewentry.org">www.anewentry.org</a></td>
</tr>
<tr>
<td><strong>Alameda House - ATCIC</strong></td>
<td><strong>South - 4019 Manchaca Rd.</strong></td>
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</tr>
<tr>
<td>90 day co-ed substance abuse treatment with shared and private rooms, no charge. To qualify, a person must already be receiving services - working with a case manager or rehab specialist and receiving level of care (LOC) 3 or 4 services from ATCIC. If you are not a current consumer of Integral Care, please call and schedule an intake appointment to see if you qualify for services.</td>
<td>Austin, TX. 78704</td>
</tr>
<tr>
<td></td>
<td>(512) 804-3427</td>
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<tr>
<td></td>
<td>To get started call: (512) 472-4357</td>
</tr>
<tr>
<td></td>
<td>Bus # 3, 103, 30, 5, 484</td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Austin Resource Center for the Homeless (ARCH) - Front Steps</strong></th>
<th><strong>Downtown - 500 E. 7th St.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter housing. Day shelter (co-ed) 6:30AM-5:30PM, overnight shelter (males only) 6PM-6AM, cold weather shelter. Basic needs, case management services, and access to co-located agencies available on-site.</td>
<td>Austin, TX. 78701</td>
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<tr>
<td></td>
<td>(512) 305-4100</td>
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<tr>
<td></td>
<td><a href="http://www.frontsteps.org">www.frontsteps.org</a></td>
</tr>
<tr>
<td></td>
<td>Near all downtown bus routes</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th><strong>Blackland Transitional Housing</strong></th>
<th><strong>East - 1902 E. 22nd St.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Income families and individuals: Rent based on family monthly income. 2-6 family members, case management services provided. Must have a monthly income. No sex offense convictions or family violence convictions. 40 houses and 8 efficiencies</td>
<td>Austin, TX. 78722</td>
</tr>
<tr>
<td>Open from 9-3pm M-F</td>
<td>(512) 220-8751</td>
</tr>
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<td></td>
<td><a href="http://www.blacklandcdc.org">www.blacklandcdc.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Born Again Ministries Regeneration House</strong></th>
<th><strong>Southeast - 5001 and 5004 Allyson Ct.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Faith-based transitional housing for men only. $500 per month. No monitors, no sex offenses. This housing provider reserves the right to drug test the residents</td>
<td>Austin, TX. 78744</td>
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<tr>
<td></td>
<td>512-888-2872 – Don Grant</td>
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<tr>
<td></td>
<td>512-593-7793 – Answering Service</td>
</tr>
<tr>
<td></td>
<td>Bus # 311, 7, 127, 486</td>
</tr>
<tr>
<td>Housing Provider</td>
<td>Area</td>
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<tr>
<td><strong>Burkes Supervised Living</strong></td>
<td>Northeast</td>
</tr>
<tr>
<td>Males only. $125 per week, $500 per month. Meals included. Subject to screening, sex offenders accepted. This housing provider reserves the right to drug test the residents.</td>
<td></td>
</tr>
<tr>
<td><strong>Encore House</strong></td>
<td>North</td>
</tr>
<tr>
<td>Males only. $100 deposit and two weeks rent. $115-$140 per week or $460 - $560 per month. All bills paid, community kitchen, cable TV, internet, and laundry. Must be employable. Free local and long distance calls. Sex offenders accepted. No overnight guests allowed.</td>
<td></td>
</tr>
<tr>
<td><strong>Fair Oaks House</strong></td>
<td>South</td>
</tr>
<tr>
<td>Accepts men with 30 days sobriety and working a 12 step program. $125-135/week.</td>
<td></td>
</tr>
<tr>
<td><strong>Full Circle Services</strong></td>
<td></td>
</tr>
<tr>
<td>Our sober living facilities are supported by your donations. When our carefully chosen residents join our program they receive the support they need to transition to a life of independence and sobriety. $120 per week with all bills paid. $200 security deposit. Please contact us for more information on our housing program.</td>
<td></td>
</tr>
<tr>
<td><strong>Goal Worthy Adult Living</strong></td>
<td></td>
</tr>
<tr>
<td>Males only, $600 per month. 2 men per room. 3 meals per day during the week and two meals per day on weekends. No sex offenses or history of substance abuse. Must be clean and sober</td>
<td></td>
</tr>
<tr>
<td><strong>Harmony House</strong></td>
<td><strong>Multiple Houses in Northeast Austin</strong></td>
</tr>
<tr>
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</tr>
<tr>
<td>Males and females, $100 deposit, $132 per week or $550 per month. This housing provider reserves the right to drug test the residents.</td>
<td>(512) 696-3364</td>
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<thead>
<tr>
<th><strong>House of Refuge – Care Homes</strong></th>
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</thead>
<tbody>
<tr>
<td>Females only, $550 per month. Limited Male Availability</td>
<td>(512) 470-9516</td>
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<thead>
<tr>
<th><strong>Hungry for God, Home for Young Men</strong></th>
<th><strong>Del Valle</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males aged 17-21. $600 per month. Faith-based, eight beds. Provides case management and assistance in getting into school/employment for individual aged out of foster care or exiting a juvenile detention facility.</td>
<td>3504 Victorine Ln. Del Valle, TX 78617 (512) 731-3829 <a href="http://www.hungryforgodchurch.org">www.hungryforgodchurch.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Lifework’s – Transitional Living</strong></th>
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</thead>
<tbody>
<tr>
<td>Co-ed transitional housing for homeless youth ages 17-23. The number of beds and costs vary, subject to screening. Assists with education, skills and independence.</td>
<td>Mailing Address 3700 S. 1st St. Austin, TX 78704 (512) 458-2704 (512) 735-2400 <a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>The Living Center</strong></th>
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</thead>
<tbody>
<tr>
<td>Males only, $112.00 per week or $450 per month. Must be employable or receive SSI. No sex offenses. Must prove identification.</td>
<td>4611 Bucks Run Austin, Texas 78744 (512) 627-6411 Bus # 333, 127, 7, 486</td>
</tr>
<tr>
<td>Loving’s Care Homes</td>
<td>Multiple locations throughout Austin.</td>
</tr>
<tr>
<td>---------------------</td>
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</tbody>
</table>
| Boarding homes for males and females, $140/week, or $560/month. Transitional housing with 37 beds, several locations in Austin. Support services and faith-based meetings. Subject to screening. | Mailing Address:  
PO Box 143537  
Austin, TX, 78714  
(512) 696-7685 |
| Transitional homes for males only, $140/week or $560/month. Parolees accepted. |  
Barbrahousing4@gmail.com  
Loving Care Homes Ministries/Facebook |
906 Cripple Creek Dr.  
Austin, TX. 78758  
(512) 785-0516  
ywisely@yahoo.com |
| Females only. $200 deposit, $100 per week. Subject to screening. |  
www.luke-418.com/house-of-glory |
| Ministry of Challenge | East  
5811 Berkman Drive  
Austin, TX. 78702  
(512) 370-8960  
www.ministryofchallenge.org |
| Males only, very transitional housing focused on faith-based substance abuse recovery. Approximately $400 per month (cost vary depending on individual status). Must make 6 month commitment. 31 beds, 5 per room. No sex offenses. |  |
| North Austin Foundation – Project Helping Hand (PHH) & AA 24 Hour Club | 1000 Prairie Trail  
Austin, TX. 78758  
(512) 614-0184  
www. northaustinfoundation.com  
Bus #1, 485 |
| PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The two dormitories include space for 6 men and 4 women. Each dorm includes a bathroom. |  
**TIP:** The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other. |
| **North Austin Sober House** | **North - 9404 Mountain Quail**  
Austin, TX 78758  
Bus #1M, 142, 325, 240, 481  
**North - 8905 Pointer Ln**.  
Austin, TX 78758  
Bus #325, 240, 383, 1M, 481  
**North - 1417 South Meadows**  
Austin, TX 78758  
Bus #392, 1  
(512) 497-2147 |
|---|---|
| $150 per week or $600 per month. Residents required to work a 12-step recovery program. Must be employable. Minimum 3 month commitment, interview required. No violent offenses or sex offenses. This housing provider reserves the right to drug test the residents. | **Oxford Homes**  
Males only, females only and Women with children. The price varies from $95 to $150/week. $200.00 move in fee for all homes. 2-8 per house. Meals not provided. Targets those in recovery and ex-offenders.  
15 Men’s Homes & 5 Women’s Homes throughout Austin  
Call for more information:  
Shawn Johnson: (512) 202-2096  
www.oxfordvacancies.com |
| **Picture Perfect Co-Op Living**  
Provides all inclusive housing for males and females throughout Austin and Central Texas that include cable television, phone, linens, washer/dryer, some transportation, therapy and food in an all bills paid environment. We accept ex-offenders, parolees, MHMR and have multiple properties that all are on bus lines. $500 per month and we accept SSI/SSDI and vouchers. | **Multiple locations throughout Austin.**  
Mailing Address:  
3300 Rockhurst Drive  
Austin, TX 78723  
(512) 296-7995  
(512) 686-8315  
www.pictureperfectlivingatx.com |
| **Safe Place**  
An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost. | **Mailing Address:**  
P.O. Box 19454  
Austin, TX, 78760  
**24 Hour Hotline:** (512) 267-SAFE (7233)  
www.safeplace.org |
Salvation Army
Provides an emergency shelter, adult rehabilitation center residential program, and women & children’s shelter.

Call for more information.

Emergency Shelter – Downtown:
501 E. 8th St.
Austin, TX. 78701
(512) 476-1111
Near all downtown bus routes

Adult Rehabilitation Center – South:
4216 South Congress Avenue
Austin, Texas 78745
(512) 447-2272
Bus #1L, 1M, 101, 486

Shelter for Women & Children – Northeast:
4523 Tannehill Lane
Austin, TX  78721-1732
(512) 933-0600
Bus #6, 18, 323

www.salvationarmyaustin.org
<table>
<thead>
<tr>
<th><strong>Second Chances Sober Home</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Recovery supported sober living. Must have 30 days sober, attend regular 12 step groups, and have a sponsor. Parole and probation accepted. $500 intake fee. $850 per month. Serves men and women.</td>
</tr>
<tr>
<td><strong>Office</strong></td>
</tr>
<tr>
<td>6901 Percela Dr</td>
</tr>
<tr>
<td>Austin, TX 78752</td>
</tr>
<tr>
<td>(512) 669-9230</td>
</tr>
<tr>
<td><a href="http://www.secondchancessoberliving.com">www.secondchancessoberliving.com</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Shekinah Village</strong></th>
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<tbody>
<tr>
<td>There are 4 homes: 1 for women only and 3 for males only. $75 application fee. Semi-private rooms are $425/month and Private rooms are $600/month. Accept SSI/SSDI. No violent offenses. Offers free Wi-Fi, access to computer, and all bills paid.</td>
</tr>
<tr>
<td><strong>Office</strong></td>
</tr>
<tr>
<td>6901 Percela Dr</td>
</tr>
<tr>
<td>Austin, TX 78752</td>
</tr>
<tr>
<td>(512) 669-9230</td>
</tr>
<tr>
<td><a href="http://www.shekinahcommunitiesaustin.org">www.shekinahcommunitiesaustin.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Shirley’s House</strong></th>
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<tbody>
<tr>
<td>Co-ed, $150 non-refundable deposit, $550 per month. 9 beds, three meals a day, laundry facilities, phone and cable. Subject to screening. No sex offenses.</td>
</tr>
<tr>
<td><strong>Northeast – 6508 Auburndale St.</strong></td>
</tr>
<tr>
<td>Austin, TX, 78723</td>
</tr>
<tr>
<td>Bus # 20, 323, 37</td>
</tr>
<tr>
<td>(512) 434-9920</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Sober Home</strong></th>
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<tbody>
<tr>
<td>Females only, $300 refundable deposit, $600 per month. Children under 2 or 3 years of age allowed. Requires 90 day minimum commitment, residents can stay as long as they need while working a 12-step program. Laundry facilities, phone and cable. No meals. AA/NA within walking distance</td>
</tr>
<tr>
<td><strong>Northeast – 7104 Fred Morse Dr.</strong></td>
</tr>
<tr>
<td>Austin, Texas 78723</td>
</tr>
<tr>
<td>Bus #37</td>
</tr>
<tr>
<td>(512) 434-9920</td>
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<table>
<thead>
<tr>
<th><strong>South Austin Marketplace, Inc. (SAMP)</strong></th>
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<tbody>
<tr>
<td>$200 deposit, $130 per week for double room and $160 per week for single room with a $200.00 deposit. 100 beds. Cable &amp; telephone provided. Application required.</td>
</tr>
<tr>
<td><strong>Southeast</strong></td>
</tr>
<tr>
<td>2101 E. Ben White Blvd., Ste #306</td>
</tr>
<tr>
<td>Austin, TX. 78741</td>
</tr>
<tr>
<td>(512) 443-2804</td>
</tr>
<tr>
<td><a href="http://www.southaustinmarketplace.org">www.southaustinmarketplace.org</a></td>
</tr>
<tr>
<td><strong>Stepping Stones Sober Living Homes</strong></td>
</tr>
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<td>--------------------------------------</td>
</tr>
</tbody>
</table>
| We offer clean, safe, affordable housing for both men and women with all the comforts of home and the fellowship of a close-knit peer support group. $175/week for a private room, $150.00/week for a semi-private room and $200.00 sobriety deposit. | (512) 627-8038  
E-mail: n lively@steppingstoneso bertliving.com  
www.steppingstonesso berlivinghomes.com/home |

<table>
<thead>
<tr>
<th><strong>Texas Baptist Children’s Home</strong></th>
<th><strong>Round Rock</strong></th>
</tr>
</thead>
</table>
| Single females with dependent children, $50 per month. Room for up to 30 women with children. No felony convictions allowed. No sex offenses. This housing provider reserves the right to drug test residents. Must be able to work 30 hours per week. | 1101 N. Mays  
Round Rock, TX. 78664  
(512) 255-3668  
www.childrenatheartministries.org |

<table>
<thead>
<tr>
<th><strong>Texas Reach Out Ministries</strong></th>
<th><strong>Mailing Address:</strong></th>
</tr>
</thead>
</table>
| Several homes for males and females. $400.00 per month and $25.00 per week for food. Christ centered approach, spiritual class attendance required. Screening process. No sex offense convictions. Parolees and probationers accepted | P.O. Box 17006  
Austin, TX. 78760  
(512) 291-0921  
reachoutTX@yahoo.com |

| **True Light Ministries** | **Women’s House - Northeast:**  
6605 Ashland Dr.  
Austin, TX. 78723 |
|--------------------------|--------------------------|
| Males and Females. $100 one time deposit, $555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions. | **Men’s House - Northeast:**  
3005 and 3014 Val Dr.  
Austin, TX. 78723  
(512) 507-6018 |

| **Winners House** | **8203 Riverstone Dr. Unit #B**  
Austin, TX. 78724  
Bus # 37  
(512) 799-9057 |
<table>
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<tbody>
<tr>
<td>Males only. $100 administrative fee, $475 per month or $120.00/week. No sex offense convictions. Screening required.</td>
<td><strong>Bus # 37</strong></td>
</tr>
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<table>
<thead>
<tr>
<th><strong>Women’s House - Northeast:</strong></th>
<th><strong>Men’s House - Northeast:</strong></th>
</tr>
</thead>
</table>
| 8203 Riverstone Dr. Unit #B  
Austin, TX. 78724  
Bus # 37  
(512) 799-9057 | **Bus # 37** |
**Victory Ministries Christian Home for Men**
Males only, no charge for room and board. Must go through interview process and make 6 month commitment to participate in structured program. Resident pays for electronic monitoring phone.

**East**
2300 Canterbury St
Austin, TX 78702
(512) 480-9628
Bus # 22, 21, 17, 320

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**OTHER HOUSING RESOURCES**

**Austin Tenant’s Council**
Provides protection of tenant’s rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.

1640-B East 2nd St.
Suite 150
Austin, TX 78702
Appointments: (512) 474-7006
www.housing-rights.org

**ECHO-Coordinated Assessment**
Coordinated Assessment is a chance for the you to let multiple programs know that you are looking for housing right now and would like some help. You will get the chance to see which types of programs you are eligible for, and to choose which program seems best able to meet your needs. This is not a housing waitlist or a housing application, and it’s possible and likely that the programs you are interested in will not have any current openings. Whether there is an opening or not, we will still send these programs your information, and you should still keep working on your housing as hard as you possibly can. We will ask them to contact you when they do have an opening to see if you still need help.

Complete the Assessment at one of the following organizations:

- **Front Steps** - 500 E. 7th St.
  Mon, Wed, Thurs, Fri – 9:30AM-4PM; Tues – 9:30AM-12PM

- **Salvation Army** – 501 E. 8th St.
  Mon, Wed, Thurs, Fri – 9AM-4PM; Tues – 9AM-11AM & 2PM-4PM

- **ECHO: By Phone** – 512-234-3630
  Mon-Fri – 9AM-4PM

**Foundation Communities**
Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.

Housing located throughout Central Texas. Call for more information:

(512) 447-2026
www.foundcom.org
<table>
<thead>
<tr>
<th><strong>Foundation for the Homeless</strong></th>
<th><strong>Mailing Address:</strong></th>
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</thead>
</table>
| Foundation for the Homeless provides homelessness prevention and rapid re-housing support through the Best Single Source Plus program, an interagency cooperative focused on housing stability and avoiding homelessness. Best Single Source Plus provides clients with comprehensive case management and emergency financial assistance to eligible individuals and families living in the Austin/Travis County area. | PO Box 28006  
Austin, TX 78755  
512-453-6570  
http://www.foundationhomeless.org/ |

<table>
<thead>
<tr>
<th><strong>Front Steps</strong></th>
<th><strong>Mailing Address:</strong></th>
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</thead>
</table>
| Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options. | PO Box 684519  
Austin, TX 78768-4519  
(512) 305-4100  
www.frontsteps.org |

<table>
<thead>
<tr>
<th><strong>Housing Authority of the City of Austin (HACA)</strong></th>
<th><strong>To apply for housing, visit:</strong></th>
</tr>
</thead>
</table>
| Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market. | 1124 S. IH-35.  
Austin, TX 78704  
www.hacanet.org/  
(512)477-4488 |

<table>
<thead>
<tr>
<th><strong>Housing Authority of Travis County</strong></th>
<th><strong>Physical Address:</strong></th>
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</thead>
</table>
| The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas.  
The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca. | 502 East Highland Mall Blvd., Suite 106-B  
Austin, Texas 78752  
(512) 854-1899  
http://www.hatctx.com/ |
Mobile Loaves and Fishes
Community First! Village
A 27-acre master-planned community that will provide affordable, sustainable housing and a supportive community for the disabled, chronically homeless in Central Texas. Mobile Loaves & Fishes requires all potential residents to participate in **Coordinated Assessment** as part of the initial application process for Community First! Village. If you’ve completed the Coordinated Assessment intake through another agency, you do not need to do it again; we will have access to your information.
Completing a Coordinated Assessment and starting the application process is NOT a guarantee of housing – it’s just the first step in the process (see pg. 56 for more information on the Coordinated Assessment).

Project Transitions
Provides housing for males and females with HIV/AIDS. Three locations.

**MILITARY/VETERAN RESOURCES**

The Attorney General of Texas Child Support Division - HEROES
The HEROES project:
- Offer service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters;
- Provide appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and
- Promote positive co-parenting solutions for service members and families.

Contact the Texas Child Support Division’s HEROES Program:
512-460-6400
HEROES@texasattorneygeneral.gov
www.texasattorneygeneral.gov/cs/family-initiatives
For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.
**Partners Across Texas**  
Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.  
The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.  

**Services include:**  
- Finance and employment  
- Mental health and medical care  
- Emergency assistance and deployment support  
- Family support and housing  
- Education and legal  

**Texas Veterans Commission**  
1-(800)-252-8387(VETS)  
3950 North A.W. Grimes Blvd  
Second Floor  
Round Rock, TX 78665  
(512) 341-4924  
www.texvet.com

<table>
<thead>
<tr>
<th>Selective Service System</th>
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<tbody>
<tr>
<td>Males 18-25 years of age are <strong>required</strong> to register with the Selective Service System. Go online to register.</td>
</tr>
<tr>
<td>Register online at:</td>
</tr>
<tr>
<td><a href="http://www.sss.gov">www.sss.gov</a></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Texas Center Point Veteran’s Services</th>
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<tbody>
<tr>
<td>Center Point's Texas Veterans Program provides outreach, assessment of needs, vocational readiness training, housing assistance, job placement and referrals to job skills training programs for homeless Veterans in the Austin area.</td>
</tr>
</tbody>
</table>
| 2101 S IH 35  
| Suite 219  
| Austin, Texas 78741 |  
| 512-297-2990 |

<table>
<thead>
<tr>
<th>Texas Military Veteran Peer Network</th>
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<tbody>
<tr>
<td>The Military Veteran Peer Networks' mission is to establish camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where we live.</td>
</tr>
<tr>
<td><a href="http://www.milvetpeer.net/">http://www.milvetpeer.net/</a></td>
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| Texas Veterans Commission  
Power Partners’ Job Club |  
<table>
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</thead>
<tbody>
<tr>
<td>The power partners are bringing you a job club where you will learn unique tips for your job search. You will also have a chance to speak to featured employers and Veteran Service Organization providers every month.</td>
</tr>
</tbody>
</table>
| (512) 297-2990  
| texavets@cpine.org |
| **Travis County Health and Human Services Veterans Department** | 100 N IH 35 #2400 (Palm Square)  
Austin, TX 78701  
(512) 854-9340  
www.traviscountytx.gov/veterans_services/ |
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<tbody>
<tr>
<td>Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran’s Administration (VA).</td>
<td></td>
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</tbody>
</table>

| **Veterans Affairs (VA) Outpatient Clinic** | **Austin VA Clinic**  
7901 Metropolis Dr.  
Austin, TX. 78741  
**Austin Vet Center**  
2015 S. I.H. 35, Suite 101  
Austin, TX 78741  
Phone: (512) 416-1314  
www.vetcenter.va.gov  
512-823-4000  
www.va.gov |
|---|---|
| Provides a full array of physical health, substance abuse, and mental health to eligible veterans. By appointment only.  
Monday through Friday  
7:30 AM to 4:00 PM | |
State Agencies Offering Services:

Texas Health and Human Services Commission (HHSC):

Mission: to maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds. www.hhsc.state.tx.us or 1-(877)-541-7905. Main office: (512) 424-6500

Texas Department of Aging and Disability Services (DADS):

Mission: to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. www.dads.state.tx.us or (512) 438-3011

Texas Department of Family and Protective Services (DFPS):

Mission: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities. www.dfps.state.tx.us or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.

Texas Workforce Commission (Vocational Rehabilitation Services):

Mission: to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. www.twc.state.tx.us or 1-(800)-628-5115.

Texas Department of State Health Services (DSHS):

Mission: to improve health and well-being in Texas. www.dshs.state.tx.us or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.
**FOR MORE INFORMATION RE: CRIMINAL JUSTICE**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austin Police Department – Administration</td>
<td>(512) 974-5030</td>
</tr>
<tr>
<td>Travis County Attorney</td>
<td>(512) 854-9415</td>
</tr>
<tr>
<td>Travis County Clerk</td>
<td>(512) 854-9188</td>
</tr>
<tr>
<td>Travis County Counseling and Education Services</td>
<td>(512) 854-9540</td>
</tr>
<tr>
<td>Travis County Criminal Courts Administration</td>
<td>(512) 854-9244</td>
</tr>
<tr>
<td>Travis County District Attorney</td>
<td>(512) 854-9400</td>
</tr>
<tr>
<td>Travis County District Clerk Criminal</td>
<td>(512) 854-9420</td>
</tr>
<tr>
<td>Travis County District Courts Administration (General)</td>
<td>(512) 854-9300</td>
</tr>
<tr>
<td>Travis County District Courts Administration (Civil)</td>
<td>(512) 854-9096</td>
</tr>
<tr>
<td>Travis County District Courts Administration (Criminal)</td>
<td>(512) 854-9244</td>
</tr>
<tr>
<td>Travis County Domestic Relations</td>
<td>(512) 854-9696</td>
</tr>
<tr>
<td>Travis County Sheriff’s Office</td>
<td>(512) 854-9300</td>
</tr>
<tr>
<td>Central Booking Facility - (512) 854-9889</td>
<td></td>
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<tr>
<td>County Jail – Downtown - (512) 854-9033</td>
<td></td>
</tr>
<tr>
<td>Correctional Complex - Del Valle - (512) 854-4180</td>
<td></td>
</tr>
<tr>
<td>Travis County Adult Probation</td>
<td>(512) 854-974-0845</td>
</tr>
<tr>
<td>Central Unit: (512) 854-4600</td>
<td></td>
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<tr>
<td>North Unit: (512) 854-9775</td>
<td></td>
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<tr>
<td>Pretrial Services: (512) 854-9381</td>
<td></td>
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<tr>
<td>SMART Unit: (512) 854-3150</td>
<td></td>
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<tr>
<td>South Unit: (512) 854-2723</td>
<td></td>
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<tr>
<td>Victim Services: (512) 854-4962</td>
<td></td>
</tr>
<tr>
<td>Travis County Mental Health Public Defender Office</td>
<td>(512) 854-3030</td>
</tr>
<tr>
<td>Travis County Juvenile Public Defender Office</td>
<td>(512) 854-4128</td>
</tr>
<tr>
<td>Travis County Office of Child Representation</td>
<td>(512) 854-7312 (Fax) 854-7316</td>
</tr>
<tr>
<td>Office Of Parent Representation</td>
<td>(512) 854-7305 (Fax) 854-7317</td>
</tr>
<tr>
<td>Travis County Pretrial Services</td>
<td>(512) 854-9381</td>
</tr>
<tr>
<td>Travis County – Veteran Services</td>
<td>(512) 854-9340</td>
</tr>
<tr>
<td>Texas Department of Criminal Justice (TDCJ)</td>
<td>(512) 463-9988</td>
</tr>
<tr>
<td>TDCJ – Pardons and Parole Division</td>
<td>(512) 339-9142 (North) (512) 442-8367 (South)</td>
</tr>
<tr>
<td>TDCJ – Travis State Jail</td>
<td>(512) 926-4482</td>
</tr>
<tr>
<td>TDCJ - Reentry</td>
<td>1-877-887-6151</td>
</tr>
<tr>
<td>Texas Board of Pardons and Parole</td>
<td>(512) 406-5229</td>
</tr>
</tbody>
</table>

**HELPFUL ATTORNEY GENERAL NUMBERS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Information and Assistance</td>
<td>800-252-8011</td>
</tr>
<tr>
<td>Child Support Program</td>
<td>800-252-8014</td>
</tr>
<tr>
<td>Deaf Outreach (TTY)</td>
<td>800-572-2686</td>
</tr>
<tr>
<td>Crime Victim’s Compensation Program</td>
<td>800-983-9933</td>
</tr>
<tr>
<td>Open Records</td>
<td>877-673-6839</td>
</tr>
<tr>
<td>Consumer Protection Hotline</td>
<td>800-621-0508</td>
</tr>
<tr>
<td>Access and Visitation Hotline</td>
<td>866-292-4636</td>
</tr>
</tbody>
</table>
Six Ways to Get Straight with Child Support: A Checklist for Formerly Incarcerated Parents

1. MAKE CONTACT
   - PHONE – Speak with a child support representative by calling toll free (800) 252-8014. If you are deaf or hard of hearing, call Relay Texas toll free 7-1-1 or (800) 572-2686.
   - ONLINE – Log in to Child Support Interactive if you have questions about your case. Go to the child support section of [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov) and click Child Support Interactive on the right hand side of the page.
   - IN PERSON – Use the interactive child support office map to find an office near you. Go to [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov). Find a Location is in the Child Support drop-down menu.

2. EXPLAIN YOUR CURRENT SITUATION
   - Are you in transitional housing? Explain how much is taken from your pay check for transitional housing.
   - Are you completing special terms of parole or probation? Explain whether those terms limit the number of hours you can work. For example, are you in a mandatory treatment program or Substance Abuse Felony Punishment Facility (SAFPF) program?
   - Are you under geographical restrictions? Are you prohibited from leaving your county of residence?

3. UPDATE YOUR INFORMATION
   When contacting a child support office, provide your:
   - Contact information: phone number, email, and mailing and residential address(es)
   - Financial information: employer name and contact information, amount of wages or benefits you receive

4. ASK FOR AVAILABLE SERVICES
   - Ask for a Review and Adjustment Packet if you want to find out whether your child support amount can be changed.
   - Ask if your case qualifies for a Child Support Review Process. The Child Support Review Process is one way to get your child support court order changed without going to court.
   - Ask about local services like shared parenting (access and visitation), military/veteran assistance (HEROES project), or help for unemployed noncustodial parents who have child support debt (NCP Choices).

5. MAKE CHILD SUPPORT PAYMENTS
   - Pay the full amount of child support you owe for the month, or make a good faith effort to pay as much as you can toward supporting your children.
   - Pay by mail at Texas SDU, P.O. Box 659791, San Antonio, TX 78265.
   - Pay in person using cash:
     - Fidelity XPressPay: Call (877) 508-0472 for the nearest Fidelity location or visit [www.fidelityexpress.com](http://www.fidelityexpress.com). $2 fee per child support payment now applies
     - MoneyGram: Call (800) 926-9400 for agent locations or visit [www.moneygram.com](http://www.moneygram.com).
   - Pay online with credit card or by Bank Draft:
     - SMART e-Pay: Call (855)-853-8286 or visit [tx.smartchildsupport.com](http://tx.smartchildsupport.com)
   - For additional payment methods, visit the child support section of [www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov), select Parents & Guardians and scroll to Other Important Links for Parents.
6. **STAY IN TOUCH**
   - Update the child support office as soon as you find employment so that a wage garnishment can go to your employer and automatic child support payments can be made.
   - If you asked for a case review, stay in touch with the office and provide all necessary information.

**TRANSPORTATION**

**CAPITAL METRO BUS:**

The Capital Metro Transit Store is located at 209 West 9th. For questions about the Reduced Fair ID Card, contact the Transit Store at (512) 389-7454. For questions about the fares in general, call the Go Line at (512) 474-1200.

<table>
<thead>
<tr>
<th>Fare Type</th>
<th>Local</th>
<th>Local Reduced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Pass</td>
<td>2.50</td>
<td>1.25</td>
</tr>
<tr>
<td>7-day pass</td>
<td>11.25</td>
<td>N/A</td>
</tr>
<tr>
<td>31-day pass</td>
<td>41.25</td>
<td>20.60</td>
</tr>
</tbody>
</table>

To plan your trip, call (512) 474-1200 for specific route information, or visit www.capmetro.org!

**AUSTIN YELLOW BIKE PROJECT:**

Earn your very own bike while learning all the basics of bicycle repair. This is a skills-based program where you volunteer 24 hours while you complete all the tasks that constitute a full overhaul on a bike to be sold by YBP; then, you get to pick your own bike and fix it up for yourself for free – excepting any new parts you may need to buy to make it complete.

No bike repair experience is necessary, but patience and an ability to work independently with minimal instruction is highly recommended. Simply stop by during any of our open hours and talk to a Coordinator to get started building the bike of your dreams.

For more information, call (512) 524-5299 or visit www.austinyellowbike.org

Austin Yellow Bike Project is located at:

1216 Webberville Rd.
Austin, TX 78721
Do you need a Texas ID card?
This chart is intended to help you navigate the process of obtaining your Texas ID.

**MAP Office:**
Call for locations
(512) 978-8130

**SSA Office:**
1029 Camino La Costa
Or
5508 Highway 290 W, Bldg B

**Vital Statistics Office:**
1100 West 49th St.

**DPS Offices:**
6121 North Lamar Blvd
Or
6424 South IH35, Suite 180

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**If you have Offender ID:**
Use Offender ID to get **MAP Card**
(Medical Assistance Program)

**With Offender ID + MAP Card,**
get your **social security card** at
Social Security Administration Office

**With Offender ID, MAP card + $22,**
get your **birth certificate** at
Texas Vital Statistics Office

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**At the Department of Public Safety:**

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**To get your Texas ID Card:**
*If getting a duplicate (ID not expired), state jail ID is enough + $11*
*If new or renewal (ID is expired), need birth certificate + Social Security Card + MAP Card + Jail ID + $16 + notarized Residency Affidavit—ask your social worker about this.*

**To get your Texas License:**
*If duplicate, state jail ID is enough +$11*
*If new or renewal, birth certificate + Social Security Card + MAP Card + Jail ID + Surcharge + Reinstatement Fee (+SR22 insurance) + notarized Residency Affidavit—ask your social worker about this.*

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**KEEP IN MIND:**
Vouchers can be obtained at Micah 6 & other local charities to cover expenses for birth certificate or ID.