

Travis County Mobile Application Instructions for IOS Installation

Operating System and Device Requirements

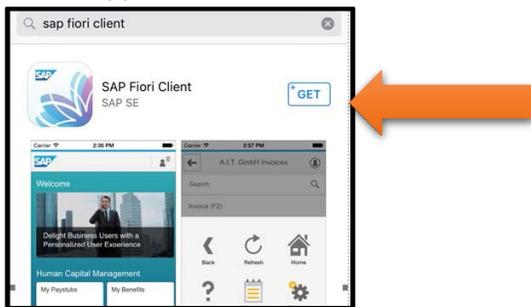
OS Operating System (OS)	Device type	Supported Operating System (OS) Version
Apple iOS	Phone / Tablet	11.x - 12.x

Apple devices: iPhone 6, iPhone 6s, iPhone 6 plus, iPhone7, iPhone 8, iPhone X, iPad Pro, iPad Mini, iPad Air

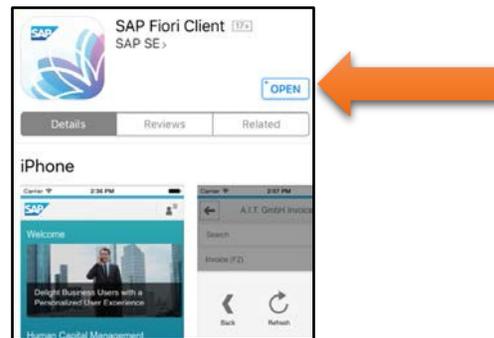
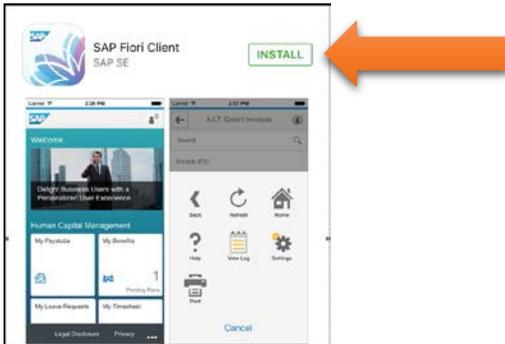
NOTE: Prior to the installation, you will need to set-up DUO multi-factor authentication (MFA)
Select the link below for instructions: <https://guide.duo.com/enrollment>

*To **Verify the Operating System** on your mobile device select **Settings and About Phone**

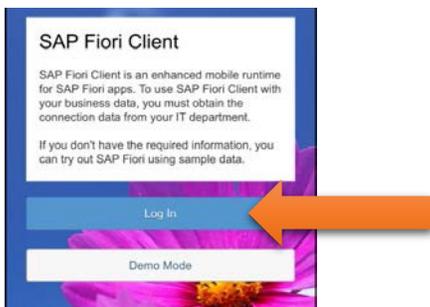
1. Access App store → Search for **SAP Fiori Client** → Select the **SAP Fiori Client App** → Select **Get**



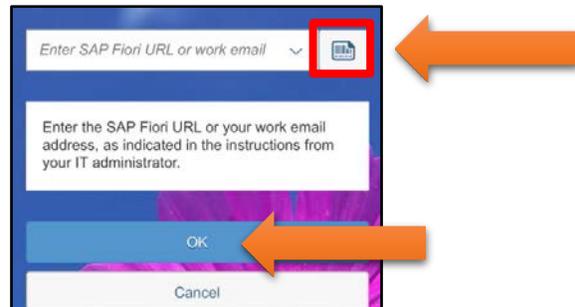
2. Select **Install** → Select **Open**



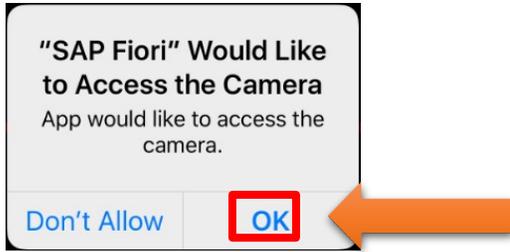
3. Select **Login**



- Select the **QR Code Icon** → Select **OK**



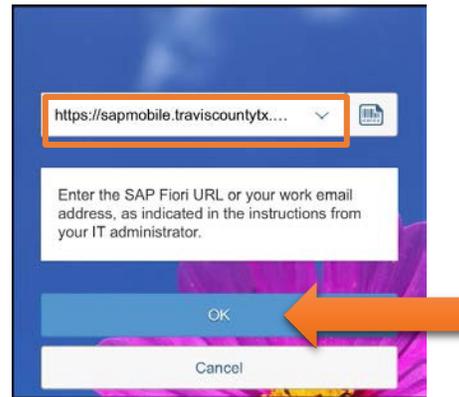
4. Select **OK** to allow the Mobile App to take pictures.



5. Your Camera screen will open, **Hover Over the QR Code below** your Camera will capture the image



- The URL should now be populated → Select
→ Select **OK**

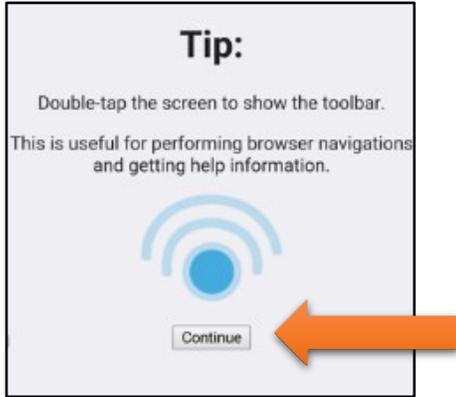


6. To protect your data, you will be prompted to add a passcode for the Mobile App
****This is highly encouraged to protect your data****
- The passcode must be at least 8 characters long
 - Passcode is only used to access the App and does not expire and can be reset if needed

Enter **Passcode** → Select **OK** to save. *You can **Enable Unlock with Fingerprint** if desired.*

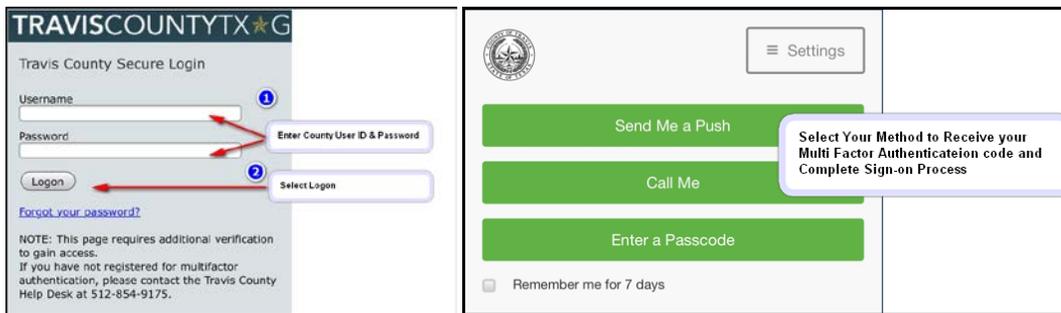


7. Tip screen will display, click **Continue**

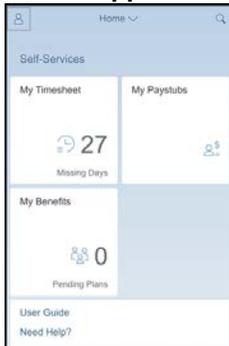


8. Open App and login using your **Travis County Username and Password**

Tip: Swipe left to display the Login Authentication page



9. Mobile Apps are displayed; select an App to View/Enter data



10. Log off App → Select **Person Icon** → Select **Sign Out** → Select **OK**

