

Travis County Mobile Application Instructions for Android Installation

Operating System and Device Requirements

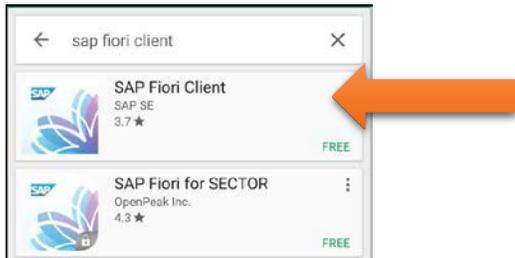
OS Operating System (OS)	Device type	Supported Operating System (OS) Version
Android	Phone / Tablet	5.x - 9.x

Android devices: Google Nexus 5, Google Nexus 7, Samsung Galaxy S8, Samsung Galaxy Note 2, Samsung Galaxy Tab (2/3/4), Google Nexus 5X, Google Nexus 6, Google Nexus 9, Xiaomi Redmi Note 4, Google Pixel and Pixel XL*To

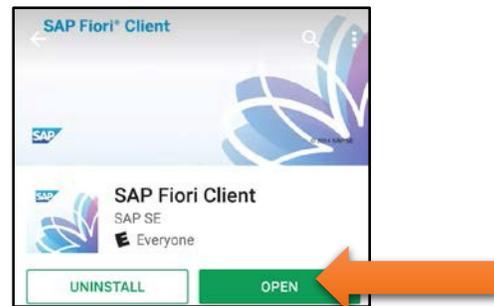
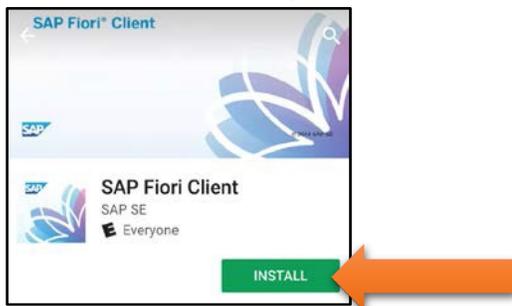
*To **Verify the Operating System** on your mobile device select **Settings and About Phone**

NOTE: Prior to the installation, you will need to set-up **DUO** multi-factor authentication (MFA)
Select the link below for instructions: <https://guide.duo.com/enrollment>

1. Access Google Play → Search for **SAP Fiori Client** → Select the **SAP Fiori Client App** 1



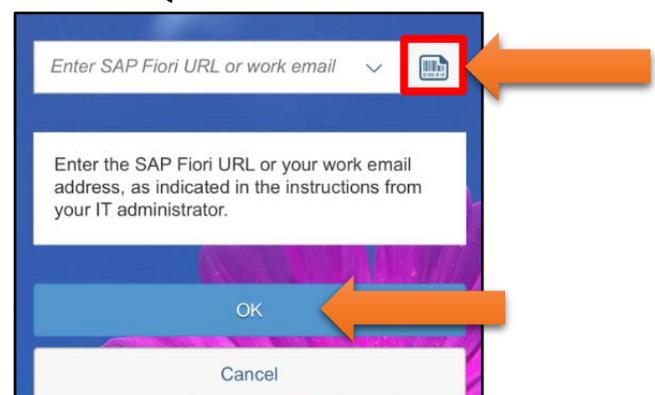
2. Select **Install** → Select **Open**



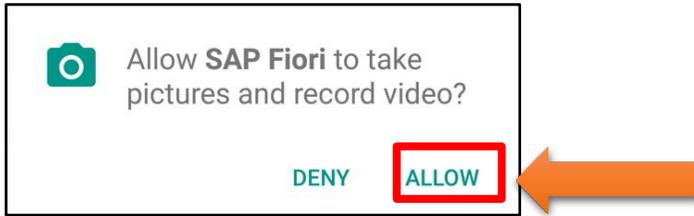
3. Select **Login**



- Select the **QR Code** Icon → select **OK**



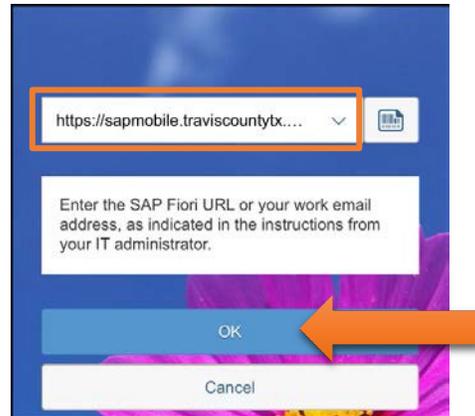
4. Select **Allow** to allow the Mobile App to take pictures.



5. Your Camera screen will open,
Hover Over the QR Code below
your Camera will capture the image

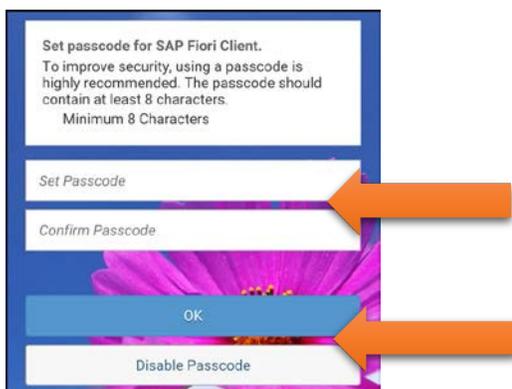


- The URL should now be populated
→ Select **OK**



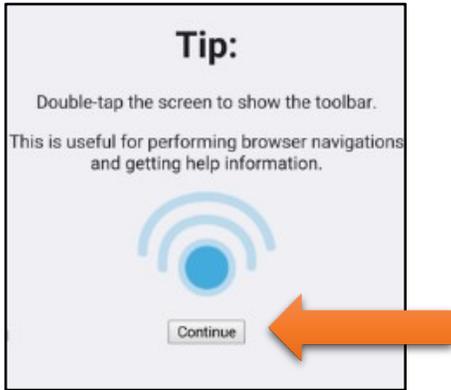
6. To protect your data, you will be prompted to add a passcode for the Mobile App
****This is highly encouraged to protect your data****
- a. The passcode must be at least 8 characters long
 - b. Passcode is only used to access the App and does not expire and can be reset if needed

Enter **Passcode** → select **OK** to save.

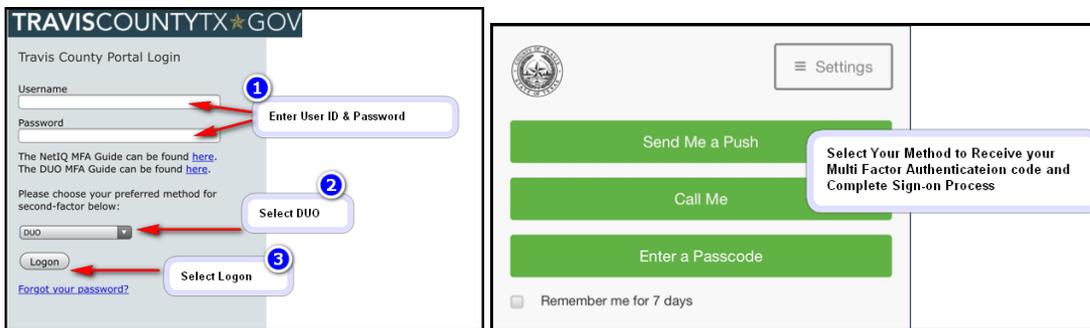


**NOTE: For Google Phones, if prompted, DO NOT Select Enable Unlock with Fingerprint
This will cause an error during installation**

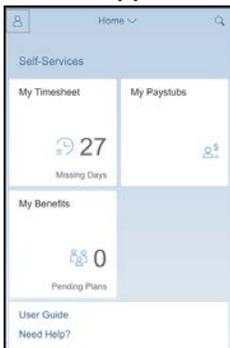
7. Tip screen will display, click **Continue**



8. Open App and login using your **Travis County Username and Password**; select method to receive **second-factor authentication code** and enter code to log on



9. **Mobile Apps** are displayed; select an App to View/Enter data



10. **Log off App** → Select **Person Icon** → Select **Sign Out** → Select **OK**

